

# PREA AUDIT: AUDITOR'S SUMMARY REPORT

## ADULT PRISONS & JAILS

NATIONAL  
PREA  
RESOURCE  
CENTER



**BJA**  
Bureau of Justice Assistance  
U.S. Department of Justice

**[Following information to be populated automatically from pre-audit questionnaire]**

**Name of facility:** Marana Community Correctional Facility

**Physical address:** 12610 W. Silverbell Road, Marana, AZ 85653

**Date report submitted:** Initial report 17 March, 2014 , Final Report 17 March, 2014

**Auditor Information** **Jack Falconer**

**Address:** 3421 E. Topeka Drive, Phoenix, Arizona 85050

**Email:** [jfalconer1@cox.net](mailto:jfalconer1@cox.net)

**Telephone number:** 602-374-3320

**Date of facility visit:** 11-13 March, 2014

### Facility Information

**Facility mailing address:** *(if different from above)*

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**Telephone number:** 520-682-2077

**The facility is:**

<input type="checkbox"/> Military	<input type="checkbox"/> County	<input type="checkbox"/> Federal
<input checked="" type="checkbox"/> <b>Private for profit</b>	<input type="checkbox"/> Municipal	<input type="checkbox"/> State
<input type="checkbox"/> Private not for profit		

**Facility Type:** ☐ Jail ☒ **Prison**

<b>Name of PREA Compliance Manager:</b>	<b>Title:</b>
Blanca Ochoa	PREA Compliance Manager
<b>Email address:</b> <a href="mailto:mcctf.aca@mtctrains.com">mcctf.aca@mtctrains.com</a>	<b>Telephone number:</b> 520-682-2077, ext 4585

### Agency Information

**Name of agency:** Management and Training Corporation

**Governing authority or parent agency:** *(if*

<i>applicable)</i>			
<b>Physical address:</b>		500 N. Marketplace Dr., P.O. Box 10, Centerville, UT 84014	
<b>Mailing address:</b> <i>(if different from above)</i>			
<b>Telephone number:</b>		801-693-2600	
<b>Agency Chief Executive Officer</b>			
<b>Name:</b>	Scott Marquardt	<b>Title:</b>	President and CEO
<b>Email address:</b>	scott.marquardt@mtctrains.com	<b>Telephone number:</b>	801-693-2800
<b>Agency-Wide PREA Coordinator</b>			
<b>Name:</b>	Mark Lee	<b>Title:</b>	Corporate PREA Coordinator
<b>Email address:</b>	mark.lee@mtctrains.com	<b>Telephone number:</b>	801-693-2864

## AUDIT FINDINGS

### NARRATIVE:

The PREA audit of the Marana Community Correctional Facility, a facility operated by the Management and Training Corporation (MTC), was conducted on March 11-13, 2014.

It is the mission of Management Training Corporation (MTC) to "Be a leader by: implementation of our plan to achieve high performance standards and goals; Maintaining a foundation based on integrity, accountability, and excellence; Providing long-term growth and stability while ensuring fiscal responsibility; creating opportunities through a positive environment for personal growth and development; empowering employees to implement innovative ideas for continuous improvement; Building esteem and pride by celebrating our diversity and accomplishments".

It is the mission of the Marana Community Correctional Facility to " House Arizona State inmates is a safe, humane, cost-efficient, and appropriately secure institution and to provide necessary and appropriate medical, dental, and mental health services to inmates by professional staff and to provide work and other self-improvement opportunities to assist offenders in becoming law-abiding citizens."

An entrance meeting was held on March 11, 2014, where introductions were made. The following staff was in attendance:

Jeremy Casey, Warden

Blanca Ochoa, PREA Manager

Stormy Genzman, Chief of Security

Mark Lee, MTC PREA Coordinator

Ruben Quintero, Programs Manager

Jack Falconer, PREA Auditor

Dana Griffith, Medical Administrator



Introductions were made by the staff in attendance and the Auditor provided his background and discussed the PREA audit process.

After the entrance meeting, a tour of the facility was conducted by the auditor and members of the MCCF staff. Areas visited included the housing areas, program areas, medical, intake, food service, administrative areas, and recreational areas. Tuesday afternoon, the auditor began the interview process of random staff, specialized staff, management staff and inmates picked at random from the various housing units. A total of 44 were interviewed.

### **Facility Description**

The Marana Community Correctional Facility (MCCF) is a minimum security prison operated by the Management & Training Corporation (MTC). The facility confines convicted male inmates from the Arizona Department of Corrections.

The 500 bed institution is located on a 25 acre site near the town of Marana, Arizona, and approximately 25 miles north-west of Tucson, Arizona. MCCF became operational in 1994 and was the first private prison to be awarded a contract by the State of Arizona Department of Corrections (ADC).

Inmate housing consists of two dormitory style housing units (Unit 1 and Unit 2) and 4 short term holding cells. Unit 1 has 4 pods of 25 beds per pod. Unit 2 has 6 pods with a total capacity of 400 beds. Each dorm unit provides basic furnishings, shower facilities, and the inmates can have TV sets if they purchase them. All showers and commodes at MCCF have panels, shower curtains and screens to enhance privacy.

The Correctional Officers provide security supervision which is supported by a very sophisticated camera system.

The security perimeter consists of one 16 foot woven wire fence with razor ribbon wire and electronic surveillance equipment. A Control Center monitors all traffic entering and exiting the facility. Numerous cameras control the perimeter and are placed throughout the facility to monitor the security and to open doors. The facility has two entry points, the front staff and visitor entrance and the rear wire gate for vehicles

The ancillary support structures provide spaces for administration, central control, visiting, food service, programs, education, medical, commissary, maintenance, laundry, recreation, and a Chapel.

The Educational Programs include Adult Basic Education (ABE), General Educational Development (GED), correspondence courses, and English as a Second Language. Vocational programs include Microsoft Office. In year 2013, the program reported very impressive certificate counts. There were a total of 2,725 certificates granted. These included:

Education-	ABE 1 105, ESL 10, GED 67
Life Skills-	Financial Peace University 129, Inside Out Dads 95. Life Skill Education 549, Stress reduction 13.
Sub. Abuse	Substance Education 1109, Substance Pre-release 78.
Vocational	Employability/Work Maturity Skills 334, Microsoft 143, and NCCER 93.

The educational program has been accredited by the Correctional Educational Association.

The facility provides 27 different self-improvement programs for the inmate population. One of the programs is the Substance Abuse Program which provides treatment for 500 adult male inmates who have demonstrated a need for substance or alcohol abuse programming.

Work activity is a very important component of the MCCF program. It is designed to teach inmates employability skills and help them become accustomed to a work ethic. These programs include inmate work opportunities both inside the prison and outside of the prison on work details. Several outside work crews support the town of Marana, AZ, the Northwest Regional Airport, and AZ highway crews in landscaping, water department maintenance, and general maintenance. MCCF also has agreements with the AZ National Guard, AZ Correctional Industries and Eastern Style Builders to provide inmate work crews.

There are also recreational activities, religious, and social services available. MCCF has been accredited by the American Correctional Association..

During the three day on-site audit, the auditor toured the facility, examined additional documentation, and conducted formal staff and inmate interviews. 10 inmates from the housing units, 21 specialized staff, 3 management staff, and 10 Correctional Officers were interviewed using the questions provided in the PREA audit documents.

The Pre-Audit document provided by the facility indicated no alleged issues with staff sexual harassment/abuse and no inmate on inmate sexual abuse. The interviewed inmates and staff indicated that the MCCF was a safe place to serve time and to work. There were no complaints from the inmate population or the staff,

In this auditor's opinion, MCCF was very well managed and the staff was well trained and professional in their assignments. The PREA Compliance Manager was very knowledgeable about the PREA requirements and was considered by the auditor to be outstanding in meeting the requirements of PREA.

The audit closeout was conducted on Thursday, March 13, 2014. Warden Casey, his executive staff and 27 MCCF staff attended. Also in attendance was Jeff Henry MTC Director of Corrections, Mark Lee, MTC Director of Corrections/MTC PREA Coordinator, Ed White, AZ DOC Facility Monitor, and Mike McCarville, AZ DOC PREA Coordinator. The auditor provided an overview of his findings and advised the group of the next steps in the PREA audit process.

*DESCRIPTION OF FACILITY CHARACTERISTICS:*

<b>Facility Demographics</b>	<b><u>MCCF</u></b>
Designed facility capacity:	500
Actual Population on first day of audit:	478
Number of inmates admitted (Last 12 months):	1135
Average Length of stay	347.84 days
Security/Custody level:	Minimum
Age range of offenders (yrs):	18-67 years
Gender	Adult Male
Number of full time staff:	125
Admin	8
Security	72
Programs	19
Support	10
Medical	16



### **SUMMARY OF AUDIT FINDINGS:**

Number of standards exceeded:	0
Number of standards met:	41
Number of standards not met:	0
Number of standards not applicable	2 (115.12 & 115.14)
Total	43

#### **§115.11 - Zero tolerance of sexual abuse and sexual harassment; PREA coordinator**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

#### **§115.12 - Contracting with other entities for the confinement of inmates**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☐ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

Not applicable MTC is not a public agency- contract with AZ DOC meets requirements.

#### **§115.13 – Supervision and Monitoring**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.14 – Youthful Inmates**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☐ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

Not Applicable- No one under 18 years of age at this facility

### **§115.15 – Limits to Cross-Gender Viewing and Searches**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.16 – Inmates with Disabilities and Inmates who are Limited English Proficient**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.17 – Hiring and Promotion Decisions**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.18 – Upgrades to Facilities and Technology**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.21 – Evidence Protocol and Forensic Medical Examinations**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.22 – Policies to Ensure Referrals of Allegations for Investigations**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.31 – Employee Training**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.32– Volunteer and Contractor Training**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)



### **§115.33 – Inmate Education**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.34 – Specialized Training: Investigations**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.35 – Specialized training: Medical and mental health care**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.41 – Screening for Risk of Victimization and Abusiveness**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action).

### **§115.42 – Use of Screening Information**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.43 – Protective Custody**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.51 – Inmate Reporting**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.52 – Exhaustion of Administrative Remedies**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.53 – Inmate Access to Outside Confidential Support Services**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.54 – Third-Party Reporting**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.61 – Staff and Agency Reporting Duties**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.62 – Agency Protection Duties**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.63 – Reporting to Other Confinement Facilities**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.64 – Staff First Responder Duties**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.65 – Coordinated Response**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)



### **§115.66 – Preservation of ability to protect inmates from contact with abusers**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.67 – Agency protection against retaliation**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.68 – Post-Allegation Protective Custody**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.71 – Criminal and Administrative Agency Investigations**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.72 – Evidentiary Standard for Administrative Investigations**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.73 – Reporting to Inmate**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.76 – Disciplinary sanctions for staff**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.77 – Corrective action for contractors and volunteers**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.78 – Disciplinary sanctions for inmates**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.81 – Medical and mental health screenings; history of sexual abuse**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.82 – Access to emergency medical and mental health services**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.83 – Ongoing medical and mental health care for sexual abuse victims and abusers**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.86 – Sexual abuse incident reviews**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.87 – Data Collection**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

### **§115.88 – Data Review ☐ for Corrective Action**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)



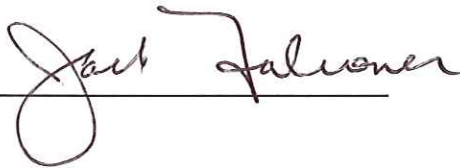
**§§115.89 – Data Storage, ☐ Publication, and ☐ Destruction ☐**

- ☐ Exceeds Standard (substantially exceeds requirement of standard)
- ☒ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- ☐ Does Not Meet Standard (requires corrective action)

**AUDITOR CERTIFICATION:**

The auditor certifies that the contents of the report are accurate to the best of his/her knowledge and no conflict of interest exists with respect to his or her ability to conduct an audit of the agency under review.

Jack Falconer



17 March, 2014

Auditor Signature

Date