A Leader in Social Impact

MTC Social Impact Report
Over 100,000 lives impacted in 2017
Making an impact in people’s lives since 1981

MTC is a leader in social impact by:

- Providing effective rehabilitative programs and services to men and women to make their time in prison more productive and to reduce re-offending
- Educating and training America’s at-risk youth so they have the technical and life skills they need to find and keep good jobs
- Caring for the medical, dental, and mental health needs of the men and women in our care
- Providing workforce training to citizens of other countries so they can take care of themselves and their families
- Reducing re-offending in the United Kingdom by providing transitional services to those serving time, probationers, and parolees
We literally helped thousands of men and women, young and old, make significant changes in their lives—changes that resulted in employable, self-sufficient, and engaged people.

MTC had a great year in 2017:

- MTC trained 10,799 students through the Job Corps program at 25 Job Corps centers
- MTC helped rehabilitate 23,144 men and women daily at 23 correctional facilities across the country
- MTC provided 1,881 men and women in 3 detention centers with comprehensive services
- MTC provided excellent medical, dental, and mental health services to 12,523 men and women at our 8 correctional facilities and 3 detention centers
- MTC trained and developed nearly 9,500 employees worldwide
- MTC provided treatment programs at 13 correctional facilities operated by the state of Texas and MTC
In 2017, MTCnovo made the following impact in the United Kingdom:

- Provided supervisory and case management services daily to more than 27,000 men and women recently released from prisons in the United Kingdom
- Provided educational programs and other interventions to help nearly 100 at-risk young men and women serving custodial sentences daily

In 2017, in partnership with USAID, MTC:

- Provided education and technical training to nearly 16,000 young men and women in Egypt

International Locations in 2017

- Egypt Workforce Improvement and Skill Enhancement Offices
- MTCnovo London, Thames Valley, and Rainsbrook Service Areas

- Cairo
- Egypt
- United Kingdom
Take a walk around any MTC-operated Job Corps center and you’ll find highly engaged young people pursuing new careers from automotive and welding to nursing and business administration. The Department of Labor’s Job Corps program trains 16-24-year-old men and women to prepare them for success in the workforce. Take a minute to read the testimonies of some of these students on this page. You’ll see that Job Corps has given these wonderful young people the tools they need to get a great job and to support themselves today and into the future. In 2017 MTC made an impact on:

- **17,215** students who earned primary, industry-recognized credentials
- **11,923** students who earned their high school diploma / equivalency or completed a technical training program in a high-growth industry
- **6,333** students who were placed in quality jobs and higher education, or enlisted in the military

**Job Corps Locations in 2017**

Job Corps gave me that confidence I needed... For the first time, I started to see myself going in a good direction.

Gustavo Torres - Springdale Job Corps Center

I got my high school diploma, and I graduated from the office administration program. Now, I’m enrolled in college. I’m very proud of myself.

Mikaela Hanson - Wind River Job Corps Center
I love being here... and I appreciate it. I want to work on skills that Job Corps has to offer. They teach you how to manage time, money, priorities, and things like that.

Allen McNary - Hubert H. Humphrey Job Corps Center

“I had a lot of rough edges, and nobody could tell me anything. Job Corps helped change that. I never knew for sure if I would make it. At first, I doubted myself. Now—I believe in myself more than ever! Job Corps works if you want it to work.”

T. Mixon - Hubert H. Humphrey Job Corps Center
At MTC-operated correctional facilities and detention centers, we help men and women begin to make changes from day one. They're given all the tools they need—from cognitive behavioral treatment and one-on-one counseling to GED courses and life-skills programs. We provide a safe and secure environment where men and women can make necessary changes in their lives to return to society whole and ready to succeed. Caring staff provide a clean, humane, and positive environment to help these individuals make a smooth transition back home. In 2017 MTC made an impact by providing:

- **31,949** vocational, educational, cognitive behavioral, substance abuse, and life-skills certificates to men and women in correctional facilities and detention centers
- **752,405** service hours helping improve local communities
- **12,728,916** hours of effective programming and structured activities to men and women in correctional facilities and detention centers

I’m so glad that I’m with MTC at Lockhart, because the leadership here, you know they care. The officers here speak to you with kindness.

Toni Barnett - Lockhart Correctional Facility

We have a lot of programs. I’ve already taken two of the programs myself. They give us a lot more opportunities than you get anywhere else.

Thomas Hammer - Sander Estes Unit
The Texas Department of Criminal Justice (TDCJ) awarded MTC contracts to provide treatment programs at 13 state correctional facilities, two operated by MTC and 11 operated by TDCJ. A team of corrections professionals including certified counselors and instructors provide effective treatment programs to help incarcerated individuals gain the skills they need to succeed in society after release.

The facilities include: Baten Unit (Pampa), Crain Unit (Gatesville), Estelle Unit (Huntsville), Glossbrenner Unit (San Diego), Halbert Unit (Burnett), Hamilton Unit (Bryan), Havins Unit (Brownwood), Henley Unit (Dayton), Jester I Unit (Richmond), Kyle Correctional Center (Kyle, MTC-operated), Lockhart Correctional Facility (Lockhart, MTC-operated), Ney State Jail (Hondo), and Sayle Unit (Breckenridge).

MTC Provides Treatment Programs at Texas Facilities

My experience has been great. It’s completely different than any other units. You get treated with respect. And there’s a lot of opportunities here.

Matthew Voyles - Kyle Correctional Center

Evan Waldo - Lockhart Correctional Facility

MTC-Operated Facilities, Capacity, & Accreditations
Successfully rehabilitating and transitioning men and women back to the community is more effective when they are healthy. Through MTC Medical, we provide medical, dental, and mental health services to those in our care to promote health and wellness. Doctors, nurses, and other trained medical professionals ensure the well-being of everyone housed in our facilities. In 2017 we made an impact by providing:

- **22,818** dental evaluations to ensure appropriate dental treatment
- **32,245** comprehensive mental health assessments to identify and address patients’ needs
- **40,250** diagnostic physical examinations to assist in the promotion of overall health and wellness

"I’ve been fortunate to work for a company that greatly values the overall health of those they serve."

William Kesler - Registered Nurse
Arizona State Prison - Marana

"The medical staff are excellent people who have been very attentive to me. I’ve been treated for allergies regularly and each time I receive treatment they have gone above and beyond."

M. Chacon-Erazo - Imperial Regional Detention Facility
“I’d just like to say that a lot of times that I’ve had to come to medical, my needs have been addressed. Any medical conditions I’ve had, any medications I’ve needed, I get in a timely manner.”

Roger Atencio - Otero County Prison Facility

MTC Medical Contracts, Capacity, & Accreditations

**BOP Facilities**
- Giles W. Dalby Correctional Facility (TX) (2,063) ACA, TJC
- Taft Correctional Institution (CA) (2,500) ACA, TJC

**ICE Detention Centers**
- IAH Detention Center (TX) (1,061) ACA
- Imperial Regional Detention Facility (CA) (782) ACA, NCCHC
- Otero County Processing Center (NM) (1,089) ACA, NCCHC

**U.S. Marshals**
- Willacy County Regional Detention Facility (TX) (568) ACA, NCCHC
- Otero County Prison Facility (NM) (1,420) ACA

**Arizona**
- Arizona State Prison - Marana (AZ) (513) ACA, NCCHC

**Florida**
- Gadsden Correctional Facility (FL) (1,633) ACA
- Putnam County Jail (FL) (448)

**Ohio**
- North Central Correctional Complex (OH) (2,852) ACA

**Accreditations / Certifications**
- ACA - American Correctional Association
- TJC - The Joint Commission on Accreditation of Health Care
- NCCHC - National Commission of Correctional Health Care

“Every time that one of the detainees is ill, medical staff makes sure that we are taken care of.”

F. Nunez-Cruz - IAH Detention Center

“The medical staff was very nice and professional while helping me with my issue.”

Scott Feierstein - Arizona State Prison - Marana
Economic & Social Development
Training a Worldwide Workforce for Success

MTC has been training people in Egypt since 2016 as part of the Egypt Workforce Improvement and Skill Enhancement (WISE) project. The project is funded by the U.S. Agency for International Development, and MTC provides workforce training to thousands of Egyptians. In the end, those who receive this MTC-developed training will be better educated and skilled to fill key jobs. In 2017 MTC made an impact by providing:

- **15,762** teachers, master trainers, and students with technical and workforce readiness skills training
- **4,684** students with internships for on-the-job training
- **5,303** students with gainful employment

MTC is proud that **33%** of WISE project participants are women; all have benefited greatly from MTC’s services.

“I am so grateful to the coaching program. I never thought I could stand or speak in the school groups and write my name. I can even go to a university after I finish the school. I will join the Industrial Technical Institute and then join the faculty to become a teacher and pursue my goal to teach.”

_Islam Ashraf - WISE Participant_

“This training helped me develop self-confidence, take risks, acquire new skills, and take the initiative to create a project that would benefit my society.”

_Basmala Sayid El-Hassan El-Nour - WISE Participant_

“Ms. Ibrahim secured a job for me at Blue Bird Textile Factory, which gave me the opportunity to support my family. I am thankful to USAID and the WISE project.”

_Mostafa Mohamed El Fayoumi - WISE Participant_
MTCnovo

Helping men and women in the United Kingdom Successfully Transition from Prison

Much like the work we do in correctional facilities in the United States, MTCnovo, a partnership between MTC and Amey, helps people who are trying to make the challenging transition from prison life back to society. In 2017 MTCnovo made an impact on:

- **27,000** incarcerated men and women, probationers, and parolees who received services to help them succeed in society after release from prison
- **1,000** staff who are dedicated to the rehabilitation of incarcerated men and women, probationers, and parolees in the United Kingdom
- **100** youth who are protected and rehabilitated at our secure training center

MTCnovo Locations in 2017

“While being at Rainsbrook, I have managed to look back at my offending behavior and realized what I did was wrong and I hurt people. This wasn’t just the victim of my offence as I also hurt my family as well. I know I am going to have to change from my old behavior because my brothers look up to me.”

*Former trainee - Rainsbrook Secure Training Center*

“...I have seen the impact that me being in custody has had on my family, and I would love to show them how I have changed and matured. I am now confident in my ability to cope well in difficult situations, and when I leave I want to go to college to complete a mechanics course.”

*Former trainee - Rainsbrook Secure Training Center*
“The [MTC-operated Earle C. Clements] Job Corps center is a place I would send my own child...because it’s actually the best place that our students could receive an education. It’s stellar education. It’s second to none.”

Patricia Sheffer
Superintendent of Union County Public Schools, KY
“So [MTC-operated] Idaho CAPP has been a partner of the Idaho Department of Correction for the past seven years, and, I can tell you, from day one we’ve had a fantastic partnership with the CAPP facility, their administration, their staff...I don’t think we could be happier today than we are with that strong partnership with MTC and CAPP Idaho."

*Henry Atencio*
*Director, Idaho Department of Correction*

“When you’re looking at the detainees they’re smiling, they don’t look like they’re suffering. They look like they’re happy. It’s just a different feel here [MTC-operated Imperial Regional Detention Center]. I’ve walked through many different detention centers in my field and in my tenure of this field, and this is probably the best detention center that I’ve ever walked through. Just the passion that you feel walking through it. It screams ‘I’m trauma-informed, and I genuinely care about the people here’.”

*Stacy Phillips*
*Department of Justice/Office for Victims of Crime*