



Social Impact Report

Over 275,000 lives impacted annually

MTC Management & Training Corporation

A Leader in Social Impact



Making a Worldwide Social Impact

177,526
men, women, and youth served at 22 correctional facilities across the U.S., England, and Australia

20,441
students trained at 28 centers across the country

20,804
men and women provided with access to legal resources, quality healthcare, and other services

27,000
inmates, probationers, and parolees received services to help them succeed in society after release from prison

20,742
students benefited from entrepreneurship and innovation programs in Egypt

10,619
professional and caring staff dedicated to serving at-risk people across the world

MTC A Leader In Social Impact

For nearly 40 years, Management & Training Corporation (MTC) has helped hundreds of thousands of under served people achieve a better life. It's that focus on changing lives that has kept MTC passionate and engaged in the work we do.

MTC's life-changing services include:

- ✓ **Job Corps Training** - Providing technical training and academic instruction at 21 fully managed Job Corps Centers and 7 sub-contracted centers to thousands of young, at-risk youth in the United States
- ✓ **Corrections Rehabilitation** - Giving incarcerated men and women at 22 correctional facilities around the world the chance to make amends and gain the cognitive, vocational, academic, and life-skills needed to stay out of prison
- ✓ **MTC Medical** - Providing quality medical, dental, and mental-health services at 11 prison and detention medical departments to incarcerated and detained men and women
- ✓ **Detention Services** - Ensuring men and women in five civil detention centers are treated with dignity and provided with essential services including healthcare, access to legal resources, meaningful recreation, and other opportunities for enrichment
- ✓ **International Workforce Development** - Transferring MTC's expertise to underdeveloped countries around the world by assisting stakeholders in improving workforce development programs that provide opportunities for employment and greater success in life.



"Job Corps prepared me for work and continuing my education by providing me with the academic and career preparation I needed to succeed."

Briana Gosier
graduate from the Earle C. Clements Job Corps Center



"The education department, specifically on this unit, allows you to continue to hone your skills. If you're in a trade or get your GED, which a lot of people are achieving, that's a great thing."

Justin Holloway
resident at the Sanders Estes Unit



Corrections Rehabilitation Services

For More than 30 Years, MTC has Given Incarcerated Men and Women the Tools to Change

Using evidence-based practices and programs, MTC works with each of the men and women in their care to provide them with the tools they need to rehabilitate their lives. It's our responsibility to ensure incarcerated people receive the necessary resources in prison to enable them to change their lives. This might include cognitive behavioral therapy, substance abuse programs, vocational training, and life-skills courses. MTC's counselors, treatment professionals, and others are committed to helping incarcerated individuals make lasting changes in their lives.

7,258,062

hours of effective programming and structured activities provided to incarcerated men and women

693,462

service hours spent helping improve local communities by inmates and staff

7,399

vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women



"I know that it sounds strange, but I've grown as a person. I never thought something like this would make you grow and look at things differently. I'm experiencing things that I wouldn't have been able to experience any other way."

Kristi Coffey

resident at the Gadsden Correctional Facility and glee club member



"In that moment you didn't see skin color. You didn't see race. You didn't see inmates. You didn't see staff. You just saw a group of people that were enjoying their moments, enjoying the opportunity to be able to give to people who are in a situation that's far worse than ours."

Carlos Jackson

resident at the Marshall County Correctional Facility speaking about the Feed My Starving Children project

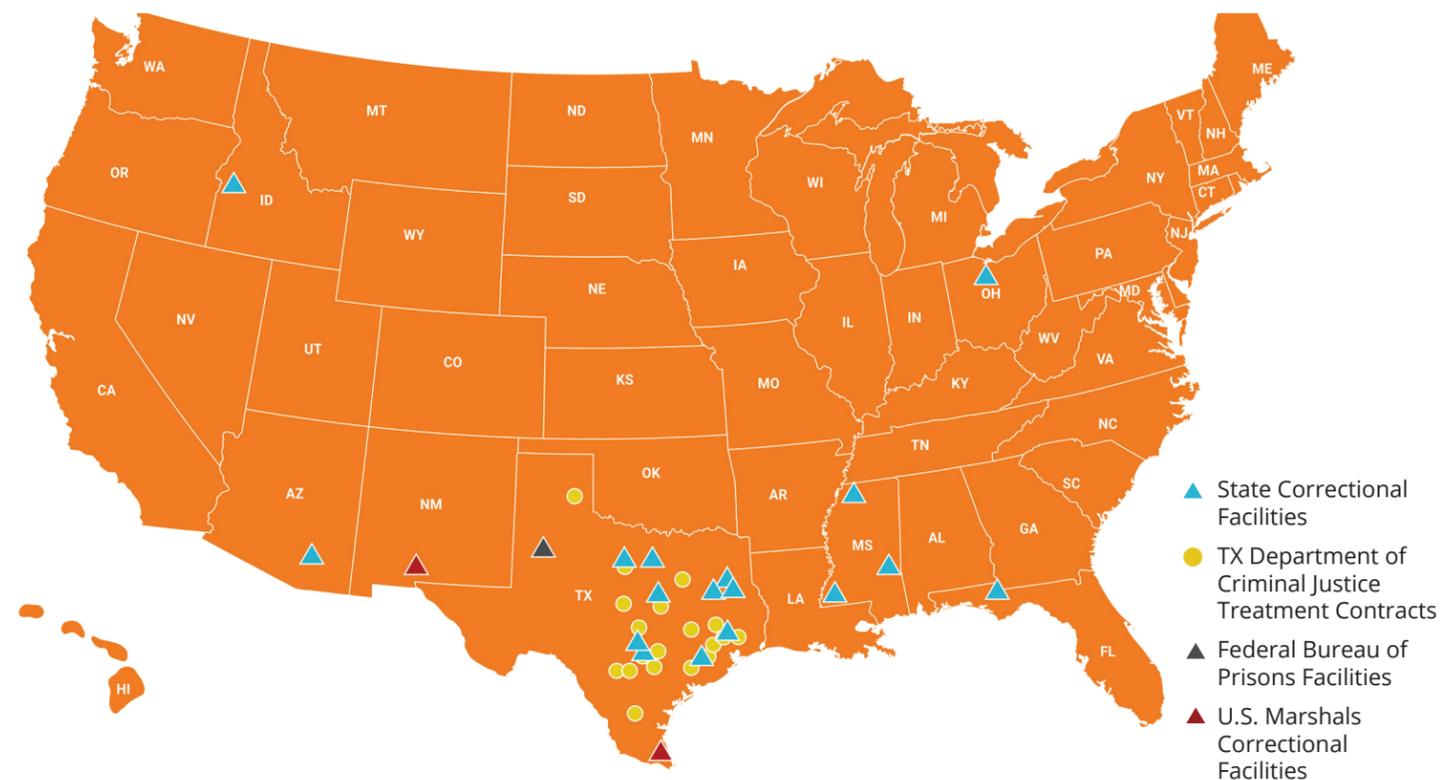


"I think when I got here, I didn't have a lot of hope for the future ...so, like a lot of guys, I was hopeless. But now, every day, I'm involved in something meaningful."

John Gibson

resident at the Cleveland Correctional Center

MTC Corrections Locations



Federal Bureau of Prisons Facilities

Giles W. Dalby Correctional Facility (TX) (2,063) ★★☆☆

U.S. Marshals Service Facilities

Otero County Prison Facility (NM) (1,420) ★★☆☆

Willacy County Regional Detention Facility (TX) (636) ★☆☆☆

State Correctional Facilities

Arizona

Arizona State Prison - Marana (513) ★★★★★

Florida

Gadsden Correctional Facility (1,633) ★★★★★

Idaho

Idaho Correctional Alternative Placement Program Facility (442) ★★

Mississippi

East Mississippi Correctional Facility (1,223) ★★★★★

Marshall County Correctional Facility (1,056) ★★

Wilkinson County Correctional Facility (1,050) ★

Ohio

North Central Correctional Complex (2,832) ★★

Texas

Billy Moore Correctional Center (513) ★★★★★

Bradshaw State Jail (1,980)

Bridgeport Correctional Center (524) ★★★★★

Cleveland Correctional Center (529) ★★

Diboll Correctional Center (528) ★★★★★

East Texas Treatment Facility (2,320) ★★★★★

Kyle Correctional Center (524) ★★★★★

Lindsey State Jail (1,031)

Lockhart Correctional Facility (1,018) ★★

Sanders Estes Unit (1,049) ★★★★★

(Inmate Capacity)

MTC provides treatment programs at 19 correctional facilities in Texas

Accreditations / Certifications

- ★ = American Correctional Association
- ★ = Correctional Education Association
- ★ = The Joint Commission on Accreditation of Health Care
- ★ = National Commission of Correctional Health Care
- ★ = Licensed Substance Abuse Treatment Facility
- ★ = Prison Rape Elimination Act

International Corrections Services

Using Evidence-Based Programming and Practices Since 2016

With more than three decades of experience in corrections, MTC uses proven rehabilitation programs to enhance the lives of individuals in prison and to reduce recidivism. MTC has partnered with government agencies throughout the world to operate safe and secure correctional facilities for adults and youth. MTC-Broadspectrum, a joint venture between MTC and global service provider Broadspectrum, operate the Parklea Correctional Centre for Corrective Services New South Wales. MTC UK serves the needs of youth inmates at the Rainsbrook Secure Training Center in England, by providing rehabilitation programs to reduce recidivism.

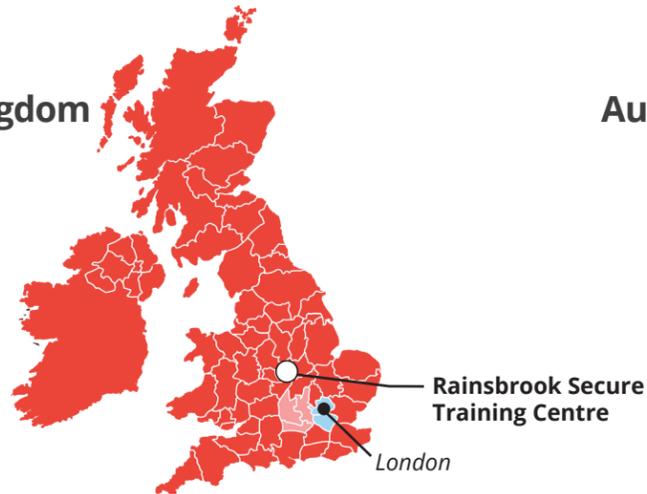
1,100

men provided with education programs and other interventions at the Parklea Correctional Centre

234

young men and women serving custodial sentences at the Rainsbrook Secure Training Centre in England provided with rehabilitation services

United Kingdom



Australia



“You have to rethink where your feet want to be. If you don’t change your psychology, when bad times come, you’ll go right back to what you did before... at the point we are now, it’s better to put our effort into changing and seeing that we made [our lives] better.”

resident and horticulture team lead, Parklea Correctional Centre

MTC UK Probation & Parole Services

Helping People Successfully Transition to Communities Since 2016

MTC’s expertise in helping incarcerated people change their lives extends to the United Kingdom. MTC UK helps men and women who are serving community sentences and those recently released from prison successfully transition back to society. MTC UK partners with various community organizations to provide vital services including housing, counseling, therapy, and employment training. Some of our partners include:

Advance - A charity providing emotional and practical support to women across London

Novus - A not-for-profit large scale social enterprise dedicated to delivering education, training, and employability programs

Penrose - A charity that provides help and support for ex-inmates and people with mental illness

St. Mungo’s - A charity that works to tackle homelessness, with 17 outreach teams providing a bed and support to over 2,800 people

27,000

inmates, probationers, and parolees received life changing services to help them succeed after release from prison

Over 1,000

dedicated staff provided comprehensive services to inmates, probationers, and parolees in the United Kingdom

United Kingdom



“During group sessions, [my probation officer] often asked me questions to encourage me to talk, which I know was to try to reduce my difficulty in talking in groups. And over time, it became a little easier to do so which I am again very grateful for.”

Thames Valley probationer

“My probation officer immediately made me feel as if I was important and not just another case... He has given me the opportunity to break a vicious cycle of recidivism, drugs, alcohol, criminal thought and behavior, and I shall forever be grateful.”

London probationer



Detention Services

Providing Quality 24/7 Services to Detainees Since 2006

Walking into an MTC detention center, you'll find a clean, calm environment where adult men and women are being civilly held pending the outcome of their immigration hearing. We treat all detainees with great respect and dignity as they make their way through the legal process. They have access to legal resources, quality healthcare, healthy meals, recreation, family visitation, and whenever possible, educational programs. MTC partners with various community organizations to enhance the services available to the people at our detention centers.

5,162
service hours spent
helping improve local
communities by staff and
detainees

20,804
men and women
provided with access to
legal resources, quality
healthcare, and other
services

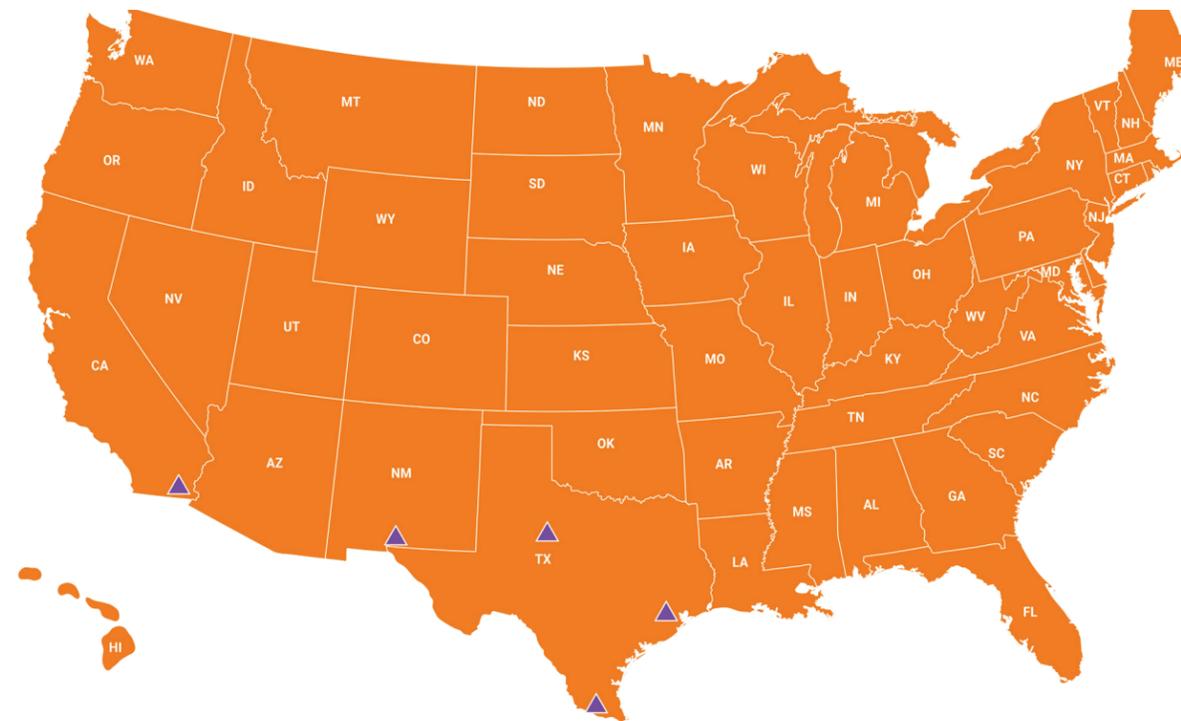
70,224
hours of programming
and structured activities
provided to detainees



“As an educator, I think that the progressive thought and approach here is to bring these detainees in and to transform them in a very positive way so that when they leave, they hopefully have a different mindset.”

Mayor Bill Hodge, Calexico, CA
speaking about MTC's Imperial Regional Detention Facility

MTC Detention Locations



Immigration and Customs Enforcement (ICE) Detention Centers

- California**
Imperial Regional Detention Facility (782) ★★
New Mexico
Otero County Processing Center (1,089) ★★

- Texas**
Bluebonnet Detention Center (1,000)
El Valle Detention Center (1,000) ★★
IAH Detention Center (1,061) ★

(Detainee Capacity)

Accreditations / Certifications
★ = American Correctional Association
★★ = National Commission of Correctional Health Care



“As a city leader, I believe in second chances. I believe in third chances. They [MTC staff] are teaching them [detainees], they're training them, they're educating them. [The detainees] come out better than how they came in, yes.”

Mayor Gilbert Gonzales, Raymondville, TX
speaking about MTC's El Valle Detention Center



MTC Medical Keeping Inmates and Detainees Healthy Since 2005

MTC Medical provides vital healthcare and wellness services to people at our correctional facilities and detention centers. MTC Medical is comprised of doctors, nurses, and other healthcare professionals who work hard to serve the medical needs of those in our care each and every day. MTC believes that a healthy individual is more likely to successfully transition back to their community—and that's why quality healthcare is MTC Medical's top priority.

53,058

physicals performed to promote overall health and wellness

47,450

dental evaluations and services provided to promote proper dental hygiene

37,160

comprehensive mental health visits conducted to provide appropriate services



"The medical department is really good. They are very professional. As a diabetic, I don't want to come and get my insulin, but they make sure we stay on our toes and vigilant about our health. They are friendly, respectful and kind, [and] make it easier for us."

Arvil Mowdy
resident at the Otero County
Prison Facility



"I have a chronic illness and have to have my blood pressure checked every day. The medical staff has been very attentive to my needs. This place is a model for other facilities."

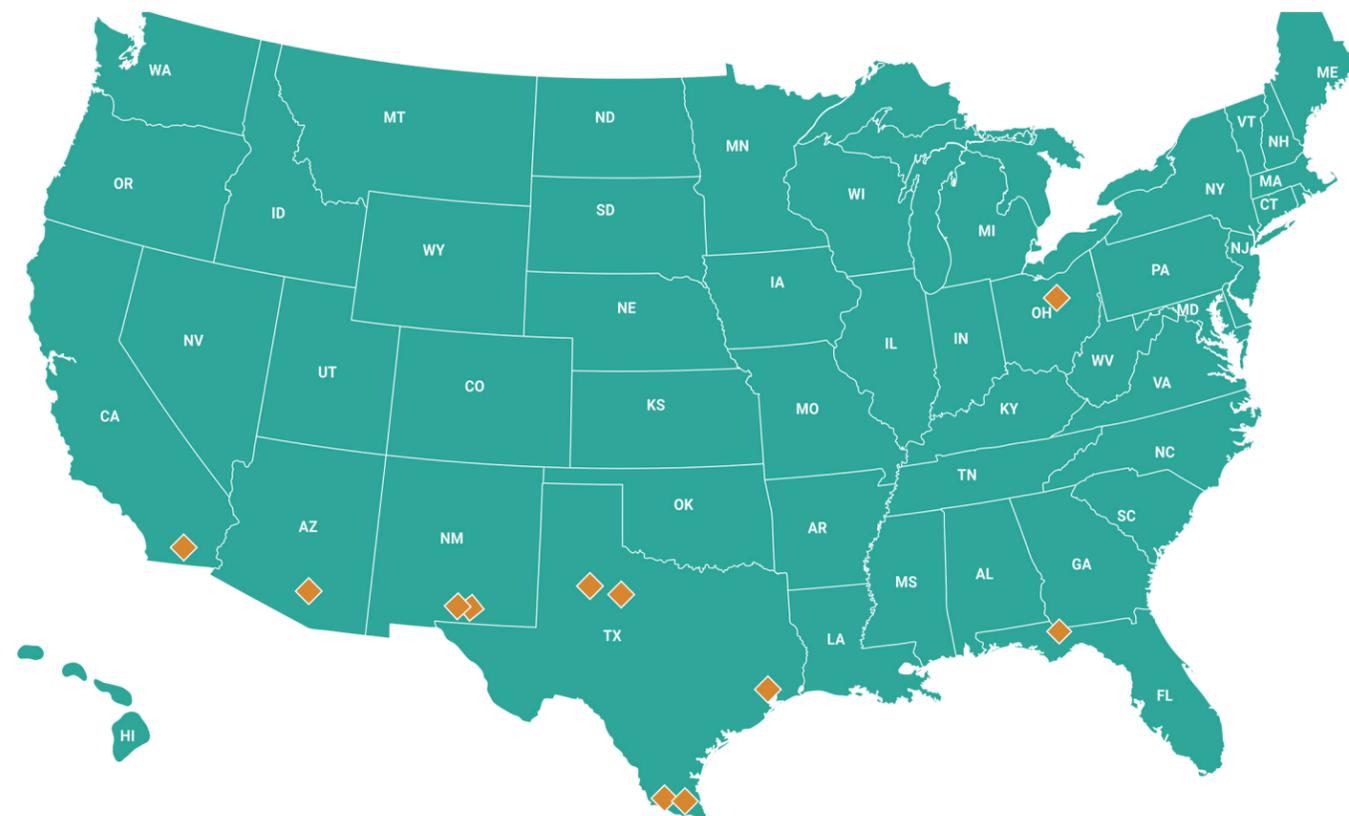
Stratton Davis
resident at the IAH Secure
Detention Facility



"I am very pleased with North Central Correctional Complex medical staff. Recently, I experienced severe chest pain. Medical staff were there to assist me with the situation and were utmost professional. I am grateful to the staff for their quick action and genuine concern."

Antony Ford
resident at North Central
Correctional Complex

MTC Medical Locations



Federal Bureau of Prisons Facilities

Giles W. Dalby Correctional Facility (TX) (2,063) ★★

U.S. Marshals Service Facilities

Otero County Prison Facility (NM) (1,420) ★
Willacy County Regional Detention Facility (TX) (568) ★★

Immigration and Customs Enforcement (ICE) Detention Centers

Bluebonnet Detention Center (TX) (1,000)
El Valle Detention Center (TX) (1,000) ★★
IAH Detention Center (TX) (1,061) ★

Imperial Regional Detention Facility (CA) (782) ★★
Otero County Processing Center (NM) (1,089) ★★

State Correctional Facilities

Arizona
Arizona State Prison - Marana (513) ★★
Florida
Gadsden Correctional Facility (1,633) ★

Ohio
North Central Correctional Complex (2,852) ★

Accreditations / Certifications

★ = American Correctional Association
★★ = National Commission of Correctional Health Care
★★★ = The Joint Commission on Accreditation of Health Care



Economic & Social Development

Providing comprehensive workforce training worldwide Since 2004

Over the last two decades, MTC has worked with the U.S. Agency for International Development (USAID), the World Bank, the United Nations, regional development banks, and national governments to provide workforce training worldwide. For example, MTC has helped improve the technical education system in Egypt by developing curricula, training teachers and connecting schools and employers as part of the Workforce Improvement and Skill Enhancement (WISE) project, a USAID-funded program. Over the last five years, thanks to caring and committed staff, thousands of young people in Egypt are now better prepared to succeed in the workforce and in life.

48,831

technical school students participated in career guidance and counseling programs, helping them better prepare for meaningful participation in the Egyptian workforce

9,206

teachers were provided with training, technical assistance and coaching, helping them to better prepare students for the current labor market

20,742

technical school students benefited from training in entrepreneurship and innovation, helping them gain confidence in developing and presenting their ideas



"The school is very good ... it has all the tools we need for learning, and the teachers are very helpful and conscientious... My dream is to join the faculty of agricultural engineering at a university and then work as an agricultural engineer."

Mohamed Hussein Ibrahim
first-year student at WISE-supported
Salhia Applied Technology School,
Sharquia



"The training at school has been excellent...I learned about entrepreneurship, communication, presentation, marketing, and business planning."

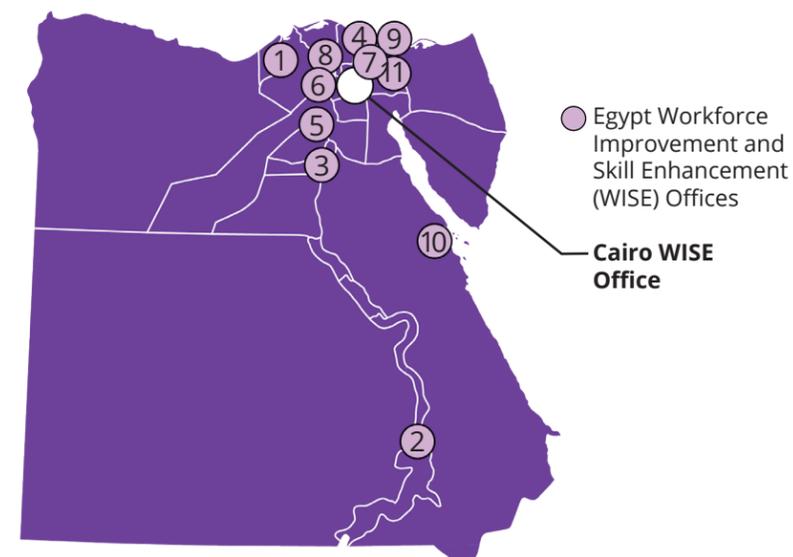
Iman Hamadah
third-year student at WISE-supported
Hurghada Technical School, Red Sea



"I received career guidance and learned about entrepreneurship at the school's 15-day training camp; the school's solar camp was like being at a real work site with all the tools and materials. The on-site training covered all aspects of solar energy."

Taha Abdel Karim
third-year student at WISE-supported
Benban Secondary School, Aswan

Workforce Improvement and Skill Enhancement Offices



Ministry of Education and Technical Education Governorate Offices Served by MTC

- 1- Alexandria
- 2- Aswan
- 3- Beni Suef
- 4- Damietta

- 5- Fayoum
- 6- Gharbiya
- 7- Ismailia
- 8- Menoufia

- 9- Port Said
- 10- Red Sea
- 11- Sharquia



"The Benban Secondary School has changed my life. At first, I was unhappy about going to technical school, but now I feel proud, competent, and full of ambition. Ultimately, I want to establish a company for training on the installation and maintenance of solar energy systems. However, after I get my diploma, I would like to gain more practical experience in the field, hopefully, overseas through a scholarship program."

Saad Mohamed Abdullah | third-year student at WISE-supported Benban Secondary School, Aswan

40%

of WISE project participants are women; all have benefited greatly from MTC's services

9,158

of technical school graduates secured gainful employment

4,694

technical school students participated in on-the-job training (or internships)



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