Social Impact Report

Over 275,000 lives impacted annually
For nearly 40 years, Management & Training Corporation (MTC) has helped hundreds of thousands of under served people achieve a better life. It’s that focus on changing lives that has kept MTC passionate and engaged in the work we do.

MTC’s life-changing services include:

- **Job Corps Training** - Providing technical training and academic instruction at 21 fully managed Job Corps Centers and 7 sub-contracted centers to thousands of young, at-risk youth in the United States.

- **Corrections Rehabilitation** - Giving incarcerated men and women at 22 correctional facilities around the world the chance to make amends and gain the cognitive, vocational, academic, and life-skills needed to stay out of prison.

- **Detention Services** - Ensuring men and women in five civil detention centers are treated with dignity and provided with essential services including healthcare, access to legal resources, meaningful recreation, and other opportunities for enrichment.

- **International Workforce Development** - Transferring MTC’s expertise to underdeveloped countries around the world by assisting stakeholders in improving workforce development programs that provide opportunities for employment and greater success in life.

- **MTC Medical** - Providing quality medical, dental, and mental-health services at 11 prison and detention medical departments to incarcerated and detained men and women.

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**Making a Worldwide Social Impact**

- **177,526** men, women, and youth served at 22 correctional facilities across the U.S., England, and Australia.

- **20,441** students trained at 28 centers across the country.

- **20,804** men and women provided with access to legal resources, quality healthcare, and other services.

- **27,000** inmates, probationers, and parolees received services to help them succeed in society after release from prison.

- **20,742** students benefited from entrepreneurship and innovation programs in Egypt.

- **10,619** professional and caring staff dedicated to serving at-risk people across the world.

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“Job Corps prepared me for work and continuing my education by providing me with the academic and career preparation I needed to succeed.”

*Brian Gosier*

*graduate from the Earle C. Clements Job Corps Center*

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“The education department, specifically on this unit, allows you to continue to hone your skills. If you’re in a trade or get your GED, which a lot of people are achieving, that’s a great thing.”

*Justin Holloway*

*resident at the Sanders Estes Unit*
Job Corps Training
Providing Academic and Job Skills Training to Low-Income Youth for Nearly 40 Years

Job Corps is a U.S. Department of Labor program that helps young people, ages 16-24, launch new and exciting careers. MTC is proud to be a big part of this national program which serves youth who meet certain income requirements and are in need of technical training. MTC is the largest Job Corps operator. The program places more than 85% of graduates in jobs, higher education, or the military. Many Job Corps students have had limited access to educational and skill building opportunities. They’d be the first to tell you that because of Job Corps, they have more options. MTC’s passion is helping young adults overcome challenges and begin new, productive lives through education and technical training. MTC is also heavily involved in the recruitment of new students and placement of graduates.

15,105 primary industry-recognized credentials were earned by students at MTC Job Corps centers
1,448 students earned their high school diploma/equivalency or completed a technical training program in high-growth industries
5,427 students were placed in quality jobs, higher education, or the military

“I was looking for a career, something stable. And it [Job Corps] was the best thing I ever did...Being a certified nursing assistant is just a start. I’m actually starting this summer at Del Tech to become a registered nurse.”
Kiara Lee full-time nursing assistant and graduate from Wilmington Job Corps Center

“There were a lot of people, staff that were very supportive of me, that would say things and see things in me that I couldn’t possibly see in myself at the time.”
Aaron Brown IT administrator and graduate from the Edison Job Corps Center

“I’ll be kind of a jack-of-all-trades employee. That’s why I like building construction technology. You learn to do a variety of things proficiently. You’re more valuable to employers.”
Bethany Ignacio building construction technology student

“Providing Academic and Job Skills Training to Low-Income Youth for Nearly 40 Years”

MTC Job Corps Locations

California
Los Angeles (614) OA/CTS

Connecticut
Hartford (270) OA/CTS

Delaware
Wilmington (153) OA/CTS

Georgia
Brunswick (315) OA/CTS

Hawaii
Hawaii (211) OA/CTS

Illinois
*Paul Simon Chicago (338)

Indiana
Atterbury (410) OA/CTS

Kentucky
Earle C. Clements (1,022) CTS

Maryland
Woodstock (428) OA/CTS

Massachusetts
*Shriver (300) OA/CTS

Missouri
St. Louis (520) OA/CTS

Minnesota
Hubert H. Humphrey (264) OA/CTS

Mississippi

Mississippi

Mississippi

Ohio
*Cincinnati (202) OA/CTS

Oregon
*PIVOT (60)

Pennsylvania
Philadelphia (319) OA/CTS

Utah
Clearfield (1,002) OA/CTS

Wyoming
Wind River (300) OA/CTS

*(Student Capacity)
OA - Outreach & Admissions
CTS - Career Transition Services
* Subcontracted management duties

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Corrections Rehabilitation Services

For More than 30 Years, MTC has Given Incarcerated Men and Women the Tools to Change

Using evidence-based practices and programs, MTC works with each of the men and women in their care to provide them with the tools they need to rehabilitate their lives. It’s our responsibility to ensure incarcerated people receive the necessary resources in prison to enable them to change their lives. This might include cognitive behavioral therapy, substance abuse programs, vocational training, and life-skills courses. MTC’s counselors, treatment professionals, and others are committed to helping incarcerated individuals make lasting changes in their lives.

7,258,062
hours of effective programming and structured activities provided to incarcerated men and women

693,462
service hours spent helping improve local communities by inmates and staff

7,399
vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women

“I know that it sounds strange, but I’ve grown as a person. I never thought something like this would make you grow and look at things differently. I’m experiencing things that I wouldn’t have been able to experience any other way.”

Kristi Coffey
resident at the Gadsden Correctional Facility and glee club member

“In that moment you didn’t see skin color. You didn’t see race. You didn’t see inmates. You didn’t see staff. You just saw a group of people that were enjoying their moments, enjoying the opportunity to be able to give to people who are in a situation that’s far worse than ours.”

Carlos Jackson
resident at the Marshall County Correctional Facility speaking about the Feed My Starving Children project

“I think when I got here, I didn’t have a lot of hope for the future...so, like a lot of guys, I was hopeless. But now, every day, I’m involved in something meaningful.”

John Gibson
resident at the Cleveland Correctional Center

For More than 30 Years, MTC has Given Incarcerated Men and Women the Tools to Change

MTC provides treatment programs at 19 correctional facilities in Texas

7,399 vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women

693,462 service hours spent helping improve local communities by inmates and staff

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(Inmate Capacity)

Accreditations / Certifications
★ = American Correctional Association
★ = Correctional Education Association
★ = The Joint Commission on Accreditation of Health Care
★ = National Commission of Correctional Health Care
★ = Licensed Substance Abuse Treatment Facility
★ = Prison Rape Elimination Act
International Corrections Services
Using Evidence-Based Programming and Practices Since 2016

With more than three decades of experience in corrections, MTC uses proven rehabilitation programs to enhance the lives of individuals in prison and to reduce recidivism. MTC has partnered with government agencies throughout the world to operate safe and secure correctional facilities for adults and youth. MTC-Broadspectrum, a joint venture between MTC and global service provider Broadspectrum, operate the Parklea Correctional Centre for Corrective Services New South Wales. MTC UK serves the needs of youth inmates at the Rainsbrook Secure Training Center in England, by providing rehabilitation programs to reduce recidivism.

1,100 men provided with education programs and other interventions at the Parklea Correctional Centre

234 young men and women serving custodial sentences at the Rainsbrook Secure Training Centre in England provided with rehabilitation services

United Kingdom

Australia

MTC UK Probation & Parole Services
Helping People Successfully Transition to Communities Since 2016

MTC’s expertise in helping incarcerated people change their lives extends to the United Kingdom. MTC UK helps men and women who are serving community sentences and those recently released from prison successfully transition back to society. MTC UK partners with various community organizations to provide vital services including housing, counseling, therapy, and employment training. Some of our partners include:

Advance - A charity providing emotional and practical support to women across London
Novus - A not-for-profit large scale social enterprise dedicated to delivering education, training, and employability programs
Penrose - A charity that provides help and support for ex-inmates and people with mental illness
St. Mungo’s - A charity that works to tackle homelessness, with 17 outreach teams providing a bed and support to over 2,800 people

27,000 inmates, probationers, and parolees received life changing services to help them succeed after release from prison

Over 1,000 dedicated staff provided comprehensive services to inmates, probationers, and paroles in the United Kingdom

“During group sessions, [my probation officer] often asked me questions to encourage me to talk, which I know was to try to reduce my difficulty in talking in groups. And over time, it became a little easier to do so which I am again very grateful for.”

Thames Valley probationer

“My probation officer immediately made me feel as if I was important and not just another case... He has given me the opportunity to break a vicious cycle of recidivism, drugs, alcohol, criminal thought and behavior, and I shall forever be grateful.”

London probationer

“You have to rethink where your feet want to be. If you don’t change your psychology, when bad times come, you’ll go right back to what you did before... at the point we are now, it’s better to put our effort into changing and seeing that we made [our lives] better.”

resident and horticulture team lead, Parklea Correctional Centre
Detention Services
Providing Quality 24/7 Services to Detainees Since 2006

Walking into an MTC detention center, you’ll find a clean, calm environment where adult men and women are being civilly held pending the outcome of their immigration hearing. We treat all detainees with great respect and dignity as they make their way through the legal process. They have access to legal resources, quality healthcare, healthy meals, recreation, family visitation, and whenever possible, educational programs. MTC partners with various community organizations to enhance the services available to the people at our detention centers.

Mayor Bill Hodge, Calexico, CA
speaking about MTC’s Imperial Regional Detention Facility

Mayor Gilbert Gonzales, Raymondville, TX
speaking about MTC’s El Valle Detention Center

Immigration and Customs Enforcement (ICE) Detention Centers

California
Imperial Regional Detention Facility (782) ★ ★
New Mexico
Otero County Processing Center (1,089) ★ ★
Texas
Bluebonnet Detention Center (1,000)
El Valle Detention Center (1,000) ★ ★
IAH Detention Center (1,061) ★ ★

(Detainee Capacity)

Accreditations / Certifications
★ = American Correctional Association
★ = National Commission of Correctional Health Care

5,162
service hours spent helping improve local communities by staff and detainees

20,804
men and women provided with access to legal resources, quality healthcare, and other services

70,224
hours of programming and structured activities provided to detainees

“As an educator, I think that the progressive thought and approach here is to bring these detainees in and to transform them in a very positive way so that when they leave, they hopefully have a different mindset.”

Mayor Bill Hodge, Calexico, CA
speaking about MTC’s Imperial Regional Detention Facility

“As a city leader, I believe in second chances. I believe in third chances. They [MTC staff] are teaching them [detainees], they’re training them, they’re educating them. [The detainees] come out better than how they came in, yes.”

Mayor Gilbert Gonzales, Raymondville, TX
speaking about MTC’s El Valle Detention Center
MTC Medical
Keeping Inmates and Detainees Healthy Since 2005

MTC Medical provides vital healthcare and wellness services to people at our correctional facilities and detention centers. MTC Medical is comprised of doctors, nurses, and other healthcare professionals who work hard to serve the medical needs of those in our care each and every day. MTC believes that a healthy individual is more likely to successfully transition back to their community—and that’s why quality healthcare is MTC Medical’s top priority.

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Stratton Davis
resident at the IAH Secure Detention Facility

“I have a chronic illness and have to have my blood pressure checked every day. The medical staff has been very attentive to my needs. This place is a model for other facilities.”

Antony Ford
resident at North Central Correctional Complex

“I am very pleased with North Central Correctional Complex medical staff. Recently, I experienced severe chest pain. Medical staff were there to assist me with the situation and were utmost professional. I am grateful to the staff for their quick action and genuine concern.”

Arvil Mowdy
resident at the Otero County Prison Facility

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Economic & Social Development

Providing comprehensive workforce training worldwide Since 2004

Over the last two decades, MTC has worked with the U.S. Agency for International Development (USAID), the World Bank, the United Nations, regional development banks, and national governments to provide workforce training worldwide. For example, MTC has helped improve the technical education system in Egypt by developing curricula, training teachers and connecting schools and employers as part of the Workforce Improvement and Skill Enhancement (WISE) project, a USAID-funded program. Over the last five years, thanks to caring and committed staff, thousands of young people in Egypt are now better prepared to succeed in the workforce and in life.

“The school is very good … it has all the tools we need for learning, and the teachers are very helpful and conscientious… My dream is to join the faculty of agricultural engineering at a university and then work as an agricultural engineer.”

Mohamed Hussein Ibrahim first-year student at WISE-supported Salha Applied Technology School, Sharquia

“The training at school has been excellent…I learned about entrepreneurship, communication, presentation, marketing, and business planning.”

Iman Hamadah third-year student at WISE-supported Hurghada Technical School, Red Sea

“I received career guidance and learned about entrepreneurship at the school’s 15-day training camp; the school’s solar camp was like being at a real work site with all the tools and materials. The on-site training covered all aspects of solar energy.”

Taha Abdul Karim third-year student at WISE-supported Benban Secondary School, Aswan

Providing comprehensive workforce training worldwide Since 2004

Since 2004

“Workforce Improvement and Skill Enhancement Offices

Ministry of Education and Technical Education Governorate Offices Serviced by MTC

1- Alexandria 5- Fayoum 9- Port Said
2- Aswan 6- Gharbiya 10- Red Sea
3- Beni Suef 7- Ismailia 11- Sharquia
4- Damietta 8- Menoufia

48,831 technical school students participated in career guidance and counseling programs, helping them better prepare for meaningful participation in the Egyptian workforce

9,206 teachers were provided with training, technical assistance and coaching, helping them to better prepare students for the current labor market

20,742 technical school students benefited from training in entrepreneurship and innovation, helping them gain confidence in developing and presenting their ideas

40% of WISE project participants are women; all have benefited greatly from MTC’s services

9,158 of technical school graduates secured gainful employment

4,694 technical school students participated in on-the-job training (or internships)

“The Benban Secondary School has changed my life. At first, I was unhappy about going to technical school, but now I feel proud, competent, and full of ambition. Ultimately, I want to establish a company for training on the installation and maintenance of solar energy systems. However, after I get my diploma, I would like to gain more practical experience in the field, hopefully, overseas through a scholarship program.”

Saad Mohamed Abdullah | third-year student at WISE-supported Benban Secondary School, Aswan