# PREA AUDIT REPORT Interim Final ADULT PRISONS & JAILS

# Date of report: September 4, 2017

Auditor Information				
Auditor name: Adam Barnett, Sr.				
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Email: Adam30906@gmail.com				
Telephone number: 706-550-7978				
Date of facility visit: August 1-2, 2017				
Facility Information				
Facility name: Sanders Estes Correctional Center (Revised)				
Facility physical address: 1100 Highway 1807, Venus Tx 76084				
Facility mailing address: (if different from above) same				
Facility telephone number: 972-366-3334				
The facility is:	Federal	□ State		🗆 County
	Military	Municipal		☑ Private for profit
	Private not for profit			
Facility type:	🛛 Prison	🗆 Jail		
Name of facility's Chief Executive Officer: Robert Treon				
Number of staff assigned to the facility in the last 12 months: Click here to enter text.				
Designed facility capacity: 1040				
Current population of facility: 1023				
Facility security levels/inmate custody levels: Med/High				
Age range of the population: 18 - 96				
Name of PREA Compliance Manager: Terry Wiktorik			Title: Deputy Warden	
Email address: Terry.wiktorik@mtctrains.com			Telephone number: 972-336-3334	
Agency Information				
Name of agency: Management and Training Corporation				
Governing authority or parent agency: (if applicable) Texas Department of Criminal Justice				
Physical address: 500 N. Marketplace Drive, Centerville UT 84014				
Mailing address: (if different from above) same				
Telephone number: 801-693-2864				
Agency Chief Executive Officer				
Name: Scott Marquart			Title: President and CEO	
Email address: Scott.marquart@mtctrains.com			<b>Telephone number:</b> 801-693-2600	
Agency-Wide PREA Coordinator				
Name: Mark Lee			Title: Sr. Director/Agency PREA Coordinator	
Email address: Mark.lee@mtctrains.com			<b>Telephone number:</b> 801-693-2864	

#### AUDITFINDINGS

#### NARRATIVE

#### Methodology

The PREA audit of the Sanders Estes Correctional Center (SECC), a facility operated by the Management and Training Corporation (MTC) for the Texas Department of Criminal Justice (TDCJ), was conducted on August 2-3, 2017. The facility posted the required PREA audit notice of the upcoming audit sixty days prior to the audit for confidential communications. As of August 1, 2017, there were no communications from inmates or staff. The Pre-Audit Questionnaire was completed by the facility and sent to the auditor as required. The PREA compliance Manager confirmed that all information on the Pre-Audit Questionnaire is accurate.

The audit process was a team approach. The Audit Team completed a Pre-Audit review using the Pre-Audit Questionnaire, internet search, policies and procedures review, and additional documentation provided on the flash drive. The results of the Pre Audit review were shared with the facility prior to and at the site visit. Phone conversations were conducted and emails exchanged with the facility.

The Audit Team consists of Adam T. Barnett, Sr., Certified Juvenile and Adult PREA Auditor (Lead Auditor) and Latera Davis (Associate). Mrs. Davis currently works as the Director of Victim and Volunteer Services for the Georgia Department of Juvenile Justice. She is a Licensed Clinical Social Worker, Certified Child Forensic Interviewer, Certified Victim Advocate, Certified Juvenile Sex Offender Counselor, and POST Instructor Trainer, as well as a Certified Peer Grant Reviewer for the Department of Justice Programs.

On Tuesday, August 2, 2017 the entrance conference was held and attended by:

- Lead PREA Auditor
- Associate Auditor
- PREA Compliance Manager

Welcomes were given by staff as well as staff introductions. The Lead Auditor and PREA Associate were introduced and the PREA Audit Agenda was reviewed and released. Additional pre-audit information requested weeks prior to on-site visit obtained.

#### Site Tour

On the first day of the audit after the entrance conference, the lead PREA Auditor toured the physical plant escorted. The Auditor spoke informally with 27 staff and 12 inmates during the tour which covered housing and common areas of the facility, day areas, programming areas, and shower and toilet areas. The Auditor noted video camera placement throughout the facility and reviewed the video monitoring setup in the control room areas. Notices of the PREA audit were posted throughout the facility as required by the Auditor.

During the tour of the physical plant, the Auditor observed the location of cameras, staff supervision of inmates, dorm layout including sleeping rooms and shower/toilet areas, placement of posters and PREA informational resources, security monitoring, inmate's movement procedures, and inmate's interaction with staff. The Auditor noted that shower and toilet areas allow inmates to shower ensuring their privacy from staff direct viewing. The auditor was provided unimpeded access to all parts of the facility and all secure rooms and storage areas in the facility.

The laundry room had cameras and no blind spots. The dining room has PREA information to include PREA posters. Cameras were located in the dining room as well as in all locations in the kitchen. Cameras were located in the Administration area; most of the office doors had the safety windows.

## **Sampling Interviews and Staff Contact**

The audit work plan was discussed, random samples of inmates and staff were selected, and specialized staff was identified. Agency and Facility staff selected for interviews included:

- Agency Head (Phone Interview was conducted with MTC President)
- Agency PREA Coordinator (Phone Interview was conducted with MTC Coordinator)
- Warden
- Facility PREA Compliance Manager
- Higher Level Facility Staff (PREA Unannounced Rounds)
- Lead Medical Staff
- Lead Mental Health Staff
- Human Resources Administrator
- Volunteer
- Contractor
- Investigator
- Staff Conduct PREA Screenings
- Staff Supervise Inmate Segregated Housing
- Incident Review Member
- Staff Monitoring Retaliation
- First Responder (Non-Security Staff)
- First Responder (Security)
- Intake Staff
- Random Correctional Officers (All Shifts) 15
- Random Staff Met/PREA During Facility Tour = 27

Nineteen (19) specialized staff was interviewed and 15 officers were interviewed for a total of thirty-four (34) staff members formally interviewed; the auditor interacted with twenty-seven (27) staff members during the facility tour

### **Sampling Interviews and Inmates Contact**

- Inmate Interview (one random from each housing pod) = 24
- Disabled 1
- Limited English Proficient Inmates (use facility interpreter) 7
- Transgender 0
- Intersex Inmates 0
- Inmates in Segregated Housing 0
- Inmates who Reported Sexual Abuse 1
- Inmates who Disclosed Prior Sexual Victimization 1
- Gay or Bi-Sexual 1
- Random Inmates Met/PREA During Facility Tour = 12

On August 1, 2017 inmate census reported the population count total 1023. The average length of the inmate stays during the audit period was 455 days. The age range of the population is 18 - 96. Twenty-four (24) inmates were interviewed. However, during the facility tour the auditor interacted with an additional twelve (12) inmates.

## DESCRIPTION OF FACILITY CHARACTERISTICS

It is the mission of Management Training Corporation (MTC) to:

Be a leader by: implementation of our plan to achieve high performances standards and goals; maintain a foundation based on integrity, accountability, and excellence; Providing long-term growth and stability while ensuring fiscal responsibility; creating opportunities through a positive environment for personal growth and development; empowering employees to implement innovative ideas for continuous improvement; Building esteem and pride by celebrating our diversity and accomplishments.

It is the mission of Sanders Estes Correctional Center to:

To protect the public by operating a safe, secure, and humane correctional facility. The mission is realized through effective supervision, proper classification, appropriate treatment of offenders, and by providing services that promote successful re-entry into society.

### **Facility Accreditations**

The facility has reported the following accreditations:

- 1. The educational program has been accredited by the Correctional Educational Association.
- 2. The facility has been accredited by the American Correctional Association (ACA).

### **Facility Background**

The SECC incarcerates adjudicated male offenders. The population is minimum custody offenders received from the Texas Department of Criminal Justice. Originally constructed and opened by TDCJ in 1989, it has been operated by a series of private prison corporations since opening. MTC has operated the facility since January, 2009.

The facility, located in Venus, Texas, consists of a 194,000 square feet structure on 100 acres of property. The construction of the building is tilt slab or concrete block walls and air conditioning. Twenty two dormitory style housing units provided spaces for 40 to 56 inmates in 2 person cells.

Ancillary spaces are provided for administration, food service, laundry, programming, warehouse, medical, recreation, library, visiting, commissary, religion, and maintenance.

The offender housing provides basic furnishings, showers, and common TV areas. All showers have panels, shower curtains and screens to enhance privacy. The cells have lav/commodes in the cell, the showers have privacy screens and the detention cells have attached recreation spaces. The Correctional Officers provide security supervision.

#### SUMMARY OF AUDIT FINDINGS

The Auditor conducted an exit conference with the agency and facility officials on Wednesday, August 2, 2017. Agency, facility officials and staff were very open and receptive to an honest discussion of areas where PREA compliance needs to be strengthened and the facility PREA compliance Manager began corrective action on each provision immediately. There was a concern addressed relating to standard 115.67. The details and corrective actions are under standard 115.67.

Present at the exit conference:

- o Facility Warden
- o Facility PREA Compliance Manager
- o Leaded Auditor
- o Associate

The standards are rated as exceeded, met, not met or not applicable. Most standards have between 1 - 15 provisions. To achieve compliance on any given standard, the facility must achieve 100% compliance with each provision within the standard. The auditor used the Department of Justice Final Rule Prisons and Jail PREA Standards published in May 17, 2012. Forty-three (43) Prisons and Jail Standards were audited.

Specific detail about deficiencies and corrective actions regarding these findings appears in the standard-by-standard discussions in the main body of the report. The facility completed minor concerns within the 45 days before the auditor released the final report, corrected results will be noted with each standard.

Number of standards exceeded: 0

Number of standards met: 40

Number of standards not met: 0

Number of standards not applicable: 3 (115.12; 115.14; and 115.18)

## Standard 115.11 Zero tolerance of sexual abuse and sexual harassment; PREA Coordinator

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard ensure that sexual safety of inmate and staff through a comprehensive agency wide approach to prevention, detection, and response to sexual abuse and sexual harassment in all facilities operated by the agency. It ensures a zero-tolerance philosophy and culture permeates the entire organization from the highest levels of organization management through the front-line staff in each facility.

### Supporting Documents, Interviews and Observations:

- FP-3-E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1-2
- 903E.02 Ensuring Safe Prisons Pg. 1,6
- MTC Organizational Chart
- Facility Organizational Chart (1/9/ 2016)
- Memo Re: Corporate PREA Coordinator (9/23/2016)
- Memo Re: Facility PREA Coordinator (8/26/2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility PREA Compliance Manager

### Findings (By Provisions):

- (a) Management & Training Corporation (MTC) published the agency Policy Serial Number 903E.02, Ensuring Safe Prisons that mandates a zero tolerance toward all forms of sexual abuse and sexual harassment. The policy outlined the agency's approach to prevent, detect, and response to sexual abuse and sexual harassment. The agency policy outline is found in section F.2. (b) On page 6. The agency policy clearly defines general definitions and definitions of prohibited behaviors to include sexual abuse and sexual harassments.
- (b) Management & Training Corporation (MTC) policy Serial Number 903E.02 Ensuring Safe Prisons, designates an upper level PREA Coordinator for the company who has sufficient time and authority to develop, implement and oversee MTC's efforts to comply with the PREA Standards in all its facilities. The agency operates more than one facility; each of MTC's facility is required to designate a PREA Compliance manager with sufficient time and authority to coordinate the facility's efforts to comply with the PREA Standards.

MTC provided information from the Senior Vice President designating the senior director, management and operational support, as the MTC PREA coordinator. A phone interview with the PREA Coordinator confirmed he is knowledgeable of the PREA Standards and has sufficient time and authority to perform his duties in that role. MTC has taken an additional step by designating an assistant PREA Coordinator. MTC's Policy and Audit Director, is designated as the Assistant PREA Coordinator. These individuals are higher level staff who have the authority and ability to implement the PREA Standards with the complete support of the Senior Vice President. Interviews

with both the PREA Coordinator and the Assistant PREA Coordinator indicated they have an exceptional knowledge of PREA and both have invested considerable time and energy into working with their facilities to maintain compliance with all the PREA Standards.

(c) The Warden of Sanders Estes Correctional Center provided a memo designating the ACA Compliance Manager as the prison PREA Compliance Manager. An interview indicated that she has a great deal of correctional experience and sufficient time and authority to coordinate the facility's effort to comply with the PREA Standards.

#### Corrective Action and Verification: None

### Standard 115.12 Contracting with other entities for the confinement of inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- □ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs placing oversight responsibility on agencies that contract with private agencies or other entities for the confinement of their resident further ensures that people who are confined pursuant to a contract with a PREA compliant jurisdiction share the same protections for sexual abuse and sexual harassment.

## This standard is rated non-applicable.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- Memo Re: Contracting with other entities for the confinement of Inmates (2/13/2014)
- Solicitation, Offer and Award (December 17, 2014)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Contract Administrator (Facility Administrator)

### Findings (By Provisions):

### This standard is rated non-applicable.

(a) MTC is the contracting agency and has delegated authority with direct responsibility for the operation of facilities that confine inmates and detainees; it does not have authority to contract with other entities for the confinement of inmates. Therefore, Sanders Estes Correctional Center does not have authority to contract with other entities for the confinement of inmates. Interviews with the Agency PREA Coordinator and the Facility Warden indicated that the facility does not and has not contracted any other entity for the confinement of inmates.

Per a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interviews, there were

zero contracts for the confinement of inmates that the facility entered or renewed with private entities or other government agencies since the last PREA audit.

## Corrective Action and Verification: None

## Standard 115.13 Supervision and monitoring

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in how to monitor and supervise inmates as it relates to PREA.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP-3-E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1-3
- Memo: Annual Assessment and Adjustment to Staffing Plan (May 8, 2017)
- Budget Justification Forms and Staffing Plans
- First Shift Roster
- Shift Reports Have Unannounced Rounds been conducted in Accordance with Standard?
- Night Shift Roster
- Memo: Annual Assessment and Adjustment to video Monitoring
- Camera Major Work Request
- Major's Post Orders (PO-07.002)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility Warden
  - o Facility PREA Compliance Manager
  - Higher Level Facility Staff (Deputy Warden)

- (a) Sanders Estes Correctional Center develops, documents, and makes its best efforts to comply on a regular basis with a staffing plan that provides for adequate levels of staffing, and uses video monitoring to protect inmates against abuse. An interview with the Warden indicated that the facility takes into consideration the 11 requirements in standard 115.13 (a) 1:
  - Generally accepted detention and correctional practices;
  - Any judicial findings of inadequacy;
  - Any findings of inadequacies from Federal Investigative agencies;
  - Any findings of inadequacy from internal and external oversight bodies;

- All components of the inmate population;
- The composition of the inmate population
- The number and placement of supervisory staff; institution programs occurring on a particular shift;
- Any applicable State or Local Laws, Regulations or Standards;
- The prevalence of substantiated or unsubstantiated incidents of sexual abuse; and
- Any other relevant factors.
- (b) An interview with the Facility Warden revealed each time the staffing plan is not complied with, the facility documents and justifies all deviations from the staffing plan. Cameras are strategically located to supplement staffing and to enhance supervision of inmates. The auditor is not going to provide further information related to these because of security concerns however, observations made during the tour confirmed this facility has a considerable number of cameras strategically located throughout the facility supplementing supervision inside the facility fence and outside.
- (c) MTC Policy 903 E.02 and the interview with the Facility Warden revealed that at least annually, in collaboration with the PREA coordinator, the facility reviews the staffing plan to see whether adjustments are needed in:
  - The staffing plan;
  - The deployment of monitoring technology or
  - The allocation of agency/facility resources to commit to the staffing plan to ensure compliance.

The Warden and PREA Compliance Manager, in interviews, confirmed the process for conducting annual reviews. There were no allegations of sexual violence and no deviations from the staffing plan, and there is no need for adjustments to the staffing plan.

Per a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interviews, the average daily number of inmates on which the staffing plan was predicated was 1040.

(d) Interviews with the Facility Management Team and documentation reviewed revealed that the intermediate level and/or higher level staff conduct unannounced rounds to identify and deter staff sexual abuse and sexual harassment. MTC Policy Serial No: 903E.02, section 3.c, page 6, requires unannounced rounds to be performed on all shifts and all areas of the facility occupied by inmates.

When announced rounds are being conducted, Sanders Estes Correctional Center policy directs staff not to alert other staff. Policy 1.01 Central Control page 1, states "staff is prohibited from alerting other staff members that supervisory rounds are occurring, unless such announcement is related to the legitimate operational functions of the facility. There is a concern with the following wording within the policy "rounds to be performed on all shifts and all areas of the facility occupied by inmates". Interviews with some intermediate level staff indicated that they only conduct unannounced rounds only where the inmates are located and not areas such as close kitchen, laundry, gym, admin areas.

The facility provided documentation to confirm unannounced rounds are being conducted. Unannounced rounds are documented in the log books in the inmate's living units. The documentation reviewed from the log books only states "conduct rounds".

### Corrective Action and Verification: None

#### Standard 115.14 Youthful inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- □ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard requires youthful inmates to be out of sight, sound and physical contact with adult inmates.

# This standard is rated non-applicable.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Memo: Youthful Inmates (May 9, 2017)
- Facility Tour
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility PREA Compliance Coordinator

#### Findings (By Provisions):

(a) Interviews with the Agency and Facility Management team and, a review of facility demographics/documentation reveal that Sanders Estes Correctional Center does not admit youthful inmates. A Memo dated August 26, 2016 reveals that The Sanders Estes Correctional Center is a private contract facility tasked with the obligation to house adult male criminal alien inmates. Upon arrival, the inmates are screened by unit Classification personnel to ensure the inmate meets contract requirements to include adult status. If a inmate deemed "youthful" is received, the facility has a process whereby the youthful inmate is held in restrictive housing. Necessary services are provided while awaiting transfer to an appropriate location.

Interviews with the Facility PREA Compliance Manager and randomly selected staff indicated youthful inmates are not housed in this facility. Interviewed randomly selected staff stated youthful inmates are not housed at this facility and during the audit period no youthful inmates were observed.

The PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails indicated in the past 12 months, the number of housing units to which youthful offenders are assigned is zero.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interviews, in the past 12 months there were no youthful offenders housed at the facility.

#### Corrective Action and Verification: None

## Standard 115.15 Limits to cross-gender viewing and searches

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility about how it treats transgendered and intersex residents in regards to cross-gender strip searches or cross-gender body cavity searches.

## Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prison Pg. 1, 7
- Memo: Female Inmates (May 9, 2017)
- Texas Department of Criminal Justice Post Order (October 15, 2015)
- Texas CID Management Operations FY2017
- Sanders Estes Correctional Center Training Rosters
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Random Officers
  - o Non-Medical Staff Cross Gender Searches (Officer)
  - o Random Inmates

- (a) MTC policy directs staff not to conduct cross-gender strip searches or cross-gender visual body cavity searches (meaning a search of the anal or genital opening) except in exigent circumstances or when performed by medical practitioners. Documentation review indicated Sanders Estes Correctional Center reports no exigent circumstances for this audit period. The facility maintains a log book to document when exigent circumstances occur. Memo Re: Female Staff and Cross-Gender Strip/Visual Body Cavity Searches dated August 26, 2016, states that the facility houses adult male inmates. The facility's search policy prohibits female staff from conducting strip searches or cross-gender visual body cavity searches except in exigent circumstances or when performed by authorized medical personnel. Facility documentation also indicated that no female staff member has been authorized to conduct the above searches within the PREA audit period. The facility provided documentation that the Sanders Estes Correctional Center is for the management and operations of adult male offenders and female offenders are not housed in this facility. Interviewed staff related female staff does not conduct crossgender pat searches of male inmates. Interviews with inmates confirmed that none of them had been strip searched by a female officer.
- (b) Sanders Estes Correctional Center rated capacity is 1040, which exceed the 50 inmate rule. This provision does not apply.
- (c) Staff interviews and facility documentation indicated that all cross-gender strip searches and cross-gender

visual body cavity searches will be documented. The facility only houses male inmates. Female Officers do not conduct cross-gender strip searches and cross-gender visual body cavity searches.

- (d) MTC Policy 903E.02, Limits to Cross-Gender Viewing, section C, requires Sanders Estes Correctional Center to implement policies and procedures that enable inmates to shower and perform bodily functions and change clothing without non-medical staff of the opposite gender viewing the breasts, buttocks or genitalia, except in exigent circumstances or when such viewing in incidental to routine cell or bed checks. Interviewed inmates stated they are never naked in full view of staff and are provided privacy while changing clothes, showering and using the restroom. Observations of restrooms and shower during the tour confirmed inmates have privacy when using the restroom, showering and changing clothing. PREA friendly shower curtains are at the door way of the bathrooms and the shower areas to provide a little privacy even in an open bay dormitory style pod or dorm. Inmates reported they are never naked in full view of cross-gender staff.
- (e) According to staff interviews and documentation review, the facility has not housed any transgender or intersex inmates. However, MTC policy directs staff not to search or physically examine a transgender or intersex inmate for the sole purpose of determining the inmate's genital status. If the inmate's genital status is unknown, the facility determine during conversations with the inmate, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner.
- (f) If the facility were to receive a Transgender or Intersex inmate, the staff is trained on how to conduct crossgender pat-down searches, and searches of transgender and intersex inmates, in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs. The facility provided samples of documentation to confirm staff has received and receive search training consistent with the MTC policy. The PREA Compliance Manager confirmed there have been no cross-gender strips or visual body cavity searches conducted within the audited cycle.

Per a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interview, in the past 12 months there were zero cross-gender strip and visual body cavity searches of inmates.

### **Overall Interview Results:**

Fifteen (15) security staff, representing staff from all shifts, was interviewed. One hundred percent (100%) of staff interviewed indicated that cross-gender pat searches were not permissible. One hundred percent (100%) of the interviewed staff stated that they were trained on conducting cross-gender pat searches and searches; however one (1) staff could not recall receiving training on searches of transgender and intersex inmates in a professional and respectful manner. All of the interviewed staff reported that staff is prohibited from searching or physically examining a transgender or intersex inmate for the purpose of determining the inmates genital status. All but two (2) staff members reported that inmates are able to dress, shower and toilet without being viewed by female staff.

All but three (3) inmates reported that the presence of female staff is announced when they are entering the housing male areas. Some of the inmates stated that most of the female staff announces their presence but a couple of them are not as consistent. All of the inmates reported that no one can see them when they are showering, using the toilet, or changing clothes.

No female inmates are housed at the facility.

## Corrective Action and Verification: None

## Standard 115.16 Inmates with disabilities and inmates who are limited English proficient

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility to ensure that inmates who are limited English proficient and inmates with disabilities be afforded the same equal opportunities to participate in or benefit from the facility's effort to prevent, detect, and respond to sexual abuse or harassment.

## Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1,7,8
- Memo: Certified Interpreters for Offenders who are Non-English Speaking and/or have Disabilities
- Welcome to the Personal Interpreter Self Service Website
- PREA Posters (Spanish)
- PREA Pamphlet (Spanish)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. VP MTC Corrections (Agency Head)
  - o Random Officers
  - o Random Inmates
  - Disabled Inmates
  - English Proficient Inmates

### Findings (By Provisions):

(a) The facility has taken appropriate steps to ensure that inmates with disabilities (including, for example, inmates who are deaf or hard of hearing, those who are blind or have low vision, or those who have intellectual, psychiatric, or speech disabilities), have an equal opportunity to participate in or benefit from all aspects of the facility's efforts to prevent, detect, and respond to sexual abuse and sexual harassment. To ensure effective communication with inmates who are deaf or hard of hearing, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary. In addition, the facility ensures that written materials are provided in formats or through methods that ensure effective communication with inmates with disabilities, including inmates who have intellectual disabilities, limited reading skills, or who are blind or have low vision.

The Sanders Estes Correctional Center provided PREA documentation in different formats for those inmates that meet the requirement. Video is used during orientation as well as in the dorm setting. PREA related information is delivered to the inmate population through a closed-circuit television.

(b) The facility has taken reasonable steps to ensure meaningful access to all aspects of the facility's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to inmates who are limited English

proficient, including steps to provide interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary. Staff interviews and documentation indicated that onsite interpreters are provided for Spanish speaking inmates. Assistance may be requested through security staff. Outside interpreting services are available to the inmate population as dictated by policy and customer requirements. Interviews with the PREA Compliance Manager and other staff indicated that several staff members speak Spanish.

(c) The facility does not rely on inmate interpreters, inmate readers, or other types of inmate assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the inmate's safety, the performance of first-response duties or the investigation of the inmate's allegations. Interviewed staff consistently stated they would not allow, except in emergency situations, an inmate to translate or interpret for another inmate in making an allegation of sexual abuse. They indicated there is staff always working the shift who speaks Spanish, the predominant language of the inmates.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interviews, in the past 12 months there were zero instances where inmate interpreters, readers, or other types of inmate assistants have been used.

#### **Overall Interview Results:**

One hundred percent (100%) of the interviewed security staff reported that resident interpreters are not allowed; however it has occurred in very limited instances. The inmate may have initially reported on behalf of someone however they would follow up with a staff who spoke the same language or an interpreter.

One disabled inmate was interviewed and reported feeling safe at the facility, and was provided information regarding sexual abuse and harassment. The disability did not hinder the inmate from receiving information consistent with the random sample of inmates interviewed.

#### Corrective Action and Verification: None

### Standard 115.17 Hiring and promotion decisions

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in hiring and promotional practices in regards to PREA.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 8
- MTC Recruitment and Employment/Personnel Procedures Pg. 1-5

#### **PREA Audit Report**

- MTC PREA Interview (Promotions) Process 1/1/2014
- MTC PREA Interview (New Hires Process 1/1/2014
- Correctional Officer Interview Questions
- Applicant Interview Questions
- TDCJ Employment Section, Clearance Area / Pre-Employment Criminal History Inquiry NCIC/TCIC, Fingerprints
- TDCJ Private Facility Contract Monitoring/Oversight
- Sub-Contractor Background Checks Re: Employees with "Inmate Contact"
- Background Checks Re: New Employees
- Employees Background Screening Reports
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Human Resource Staff)

## Findings (By Provisions):

- (a) The facility does not hire or promote anyone who may have contact with inmates, and does not enlist the services of any contractor who may have contact with inmates as listed in this standard to include the following provisions:
  - 1. Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution;
  - 2. Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse; or
  - 3. Has been civilly or administratively adjudicated to have engaged in the activity described in number 2.

MTC Standard Operating Procedure requires Sanders Estes Correctional Center to ask the three questions. The facility provides the applicant with a PREA Interview form and each applicant responds to each question above and signs and dates for documentation proposes.

- (b) The facility considers incidents of sexual harassment in determining whether to hire or promote anyone, or to enlist the services of contractors, that may have contact with inmates.
- (c) MTC policy directs facility before hiring new employees that have contact with inmates are to complete a criminal background records checks and make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse and any resignation during a pending investigation of an allegation of sexual abuse.

The facility human resources manager is responsible for ensuring a background check is completed on all individuals who are identified and selected for employment regardless of status e.g. full time, part-time, on-call, temporary as well as candidates for intern positions. Each applicant selected for employment is required to sign an application for employment and background verification disclosure form giving authorization to conduct the background check.

(d) The facility completes a criminal background records check before enlisting the services of contractors who may have contact with inmates. The Sanders Estes Correctional Center conducts criminal background checks on all applicants. The facility conducts pre-employment integrity interviews, asking the PREA questions as a separate set of interview questions. Facility pre-employment interview questions also ask specific questions about criminal background, including a section on abuse of any person detained in law enforcement's custody, including sexual contact.

- (e) The facility conducts criminal background records checks every five years of current employees and contractors who have contact with inmates. The facility human resources manager oversees an updated background check every five years on current employees. An interview with the HR Manager indicated that all vendors/contractors and volunteers NCIC checks is by TDCJ.
- (f) The facility asks all applicants and employees who may have contact with inmates directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions and in any interviews or written self- evaluations conducted as part of reviews of current employees. The facility also imposes upon employees a continuing affirmative duty to disclose any misconduct related to PREA.
- (g) MTC policy prohibits staff from material omissions and the provision of materially false information as detailed in MTC policy 203.01.B.8.b.18 Rules of Conduct.
- (h) Interviews with the HR manager indicated that the facility will provide information on substantiated allegations of sexual abuse or sexual harassment involving former employees upon receiving a request from an institutional employer for that the employee has applied to work. An interview with the HR manager indicated during this audit cycle there were no such requests.

### Corrective Action and Verification: None

## Standard 115.18 Upgrades to facilities and technologies

- Exceeds Standard (substantially exceeds requirement of standard)
- □ Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the agency when considering upgrades to its facility or technologies.

# This standard is rated non-applicable.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 8
- Memo: Sanders Estes Correctional Centers' Camera
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden

### Findings (By Provisions):

#### **PREA Audit Report**

Interviews and facility documentation indicated that Sanders Estes Correctional Center has not had any upgrades or substantial expansion as well as adding major surveillance cameras to the video system.

- (a) According to interviews with the Senior Vice President of Corrections, Senior Director of Management and Operations and Director of Policy & Audits and MTC policy when designing or acquiring any new facility and in planning any substantial expansion or modification of existing facilities, the plan will consider the effect of the design, acquisition, expansion, or modification upon the facility's ability to protect inmates from sexual abuse.
- (b) According to interviews with the Senior Vice President of Corrections, Senior Director of Management and Operations and Director of Policy & Audits and MTC policy when installing or updating a video monitoring system, electronic surveillance system, or other monitoring technology, the plan will consider how the technology may enhance the facility's ability to protect inmates from sexual abuse.

#### Corrective Action and Verification: None

#### Standard 115.21 Evidence protocol and forensic medical examinations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's evidence protocol and forensic medical examinations as it relates to PREA.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP-3-E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1,10, 11
- TDCJ Administrative Directive: Reporting Incidents/Crimes to the Office of Inspector General
- Immediate Reporting Guidelines
- TDCJ Administrative Directive: Forensic Evidence Collection
- TDCJ Safe Prisons/PREA Operations Manual (Sexual Abuse Response and Investigation)
- TDCJ Sexual Abuse Investigation Checklist
- Sanders Estes Unit Facility Process Manual (Sexual Assault)
- Johnson County Family Crisis Center
- Texas Association Against Sexual Assault (Crisis Center)
- Statement of Fact: Contacting the Johnson County Family Center
- Administrative Incident Review (Alleged Staff Sexual Abuse)
- TDCJ Safe Prisons Program Training: Offender Victim Representative Training
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report
- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- Summary of Facts and Findings

- TDCJ Initial Response Following and Allegation of Sexual Abuse
- TDCJ Referral To Medical/Mental Health Services
- Statement of Fact: Inmate Allegation Against Inmate for Sexually Abused
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility PREA Compliance Manager
  - Random Officers
  - o Inmates Reported Sexual Abuse

## Findings (By Provisions):

(a) The Sanders Estes Correctional Center is responsible for investigating allegations of sexual abuse. Administrative and/or criminal investigations are completed for all allegations of sexual abuse or sexual harassment. The facility utilizes the OIG conduct investigations regarding all felony related crimes to include alleged sexual violence that occurred at the facility. Both the facility and the OIG Department follow a uniform evidence protocol that maximizes the potential for obtaining unable physical evidence for administrative proceedings and criminal prosecutions.

The protocol is appropriate, and is adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011. The facility does not house youth/Adolescents.

If there was a sexual abuse allegation, interviewed staff indicated that the facility will offer all victims of sexual abuse access to forensic medical examinations at an outside hospital, without financial cost. Examinations are performed by Sexual Assault Forensic Examiners (SAFEs). If SAFEs cannot be made available, the examination is performed by other qualified medical practitioners at the hospital. The facility documents its efforts to provide SAFEs or SANEs through the MOU with the local Rape Crisis Center.

(b) The facility makes available to the victim a victim advocate from a rape crisis center. If a rape crisis center is not available to provide victim advocate services, the facility make available to provide services a qualified staff member from a community-based organization, or a qualified facility staff member. The facility provided documents that showed efforts to secure services from rape crisis centers.

The victim advocate, is a qualified facility staff member, or qualified community-based organization staff that accompanies and supports the victim through the forensic medical examination process and investigatory interviews and provides emotional support, crisis intervention, information, and referrals. The facility utilizes the Local Rape Crisis Center for staff training and direct contact support for inmate victims of sexual violence. The LRCC provides Sexual Assault Victim Advocate support training to facility personnel on an as needed basis. The facility has two staff member trained as Victim Advocates.

- (c) Interview with the Warden and Facility Investigator indicated when outside agencies are responsible for investigating allegations of sexual abuse, the facility requests that the investigating agency follows the requirements of PREA. This includes standard provision (g) 1 and 2. Policy requires the Warden to request that outside investigative authorities conduct the investigation in accordance with PREA investigation standards.
- (d) The MTC policy defines a qualified facility staff member or a qualified community- based staff member as an individual who has been screened for appropriateness to serve in this role and has received education concerning sexual assault and forensic examination issues in general. The facility has two staff members trained as Victim Advocates.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interviews, in the past 12 months zero forensic medical exams were conducted.

## **Overall Interview Results:**

One hundred percent (100%) of the interviewed security staff was knowledgeable of the staff member (s) responsible for internal investigations. Some of the responses included the Administrative Lieutenant, Sergeant, Unit Manager, and/or Warden.

One hundred percent (100%) of the staff were able to describe the process and steps required to protect physical evidence; which included securing the scene, protecting the physical evidence, not allowing the victim to shower or brush teethe, notify a supervisor, possibly place the individuals in segregation, and immediately seeking medical attention.

One (1) interviewed inmate reported sexual abuse while at the facility. The inmate reported that the facility sought medical treatment after OIG began investigating the matter. The inmate reported having a relationship with a staff member. The inmate stated that he was able to speak to his mother; however his mother confronted him first stating that she heard he was in a relationship with a staff member. The inmate also reported that the Office of the Inspector General came to the facility to speak with him regarding the allegations. The person asked several questions about the relationship; however he is not sure of the outcome of their report.

## Corrective Action and Verification: None

## Standard 115.22 Policies to ensure referrals of allegations for investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's efforts at referring allegations for investigations to an appropriate investigatory agency for all sexual abuse or harassment allegations.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 9
- TDCJ Administrative Directive: Reporting Incidents/Crimes to the Office of the Inspector General
- Administrative Incident Review Emergency Action Center
- Texas Department of Criminal Justice / PREA Ombudsman
- MTC Website Re: PREA Contact Representative Data
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report

PREA Audit Report

- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- TDCJ Initial Response Following and Allegation of Sexual Abuse
- TDCJ Referral To Medical/Mental Health Services
- Sanders Estes Correctional Center: Interoffice Communication (2-21-2017)
- Statement of Fact: Inmate Allegation Against Inmate for Sexually Abused
- Interviews:
  - o Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Random Officers
  - o Investigator

## Findings (By Provisions):

(a) According to interviews with the Senior Vice President of Corrections, Agency PREA Coordinator, Assistant PREA Coordinator, and the Facility Investigator, the facility ensures that an administrative or criminal investigation is completed for all allegations of sexual abuse and sexual harassment reported on inmate-on-inmate or staff-oninmate misconduct.

The initial investigation begins immediately by correctional staff, normally staff. The facility uses a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions. In accordance with policy, OIG and Local Law Enforcement are notified immediately and assume control of the investigation when appropriate.

Investigations are documented in a written report that contains a through description of physical, testimonial, and documentary evidence and attaches copies of all documentary evidence.

An additional interview with Facility Investigator confirmed the process for receiving an allegation and for conducting the investigation if an alleged sexual abuse was reported. Interviewed staff stated, they have been trained to report everything for investigations, including reporting, knowledge, allegations and suspicion of sexual abuse or sexual harassment. Staff affirmed they are trained to accept reports from all sources, including third parties and anonymous reports.

- (b) The Sanders Estes Correctional Center have in place a policy to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations. Per policy substantiated allegations of conduct that appears to be criminal are referred for prosecution. Investigations staff imposes no standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated.
- (c) If a separate entity is responsible for conducting criminal investigations, such publication shall describe the responsibilities of both the agency and the investigating entity. MTC publishes the policy on its website.
- (d) Department of Criminal Justice components responsible for conducting administrative or criminal investigations of sexual abuse or sexual harassment in prisons or jails have in place a policy governing investigations. The facility has a MOU Re: Responsible Agency for Investigating Sexual Assaults.

### **Overall Interview Results:**

As previously stated, a majority of the staff are aware that referrals are investigated and were able to describe several staff members responsible for conducting the investigations.

### Corrective Action and Verification: None

#### **PREA Audit Report**

## Standard 115.31 Employee training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in its efforts to train all facility staff in the PREA requirements.

## Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 9
- 901D.02 Training Requirements Pg. 1,3
- Texas Department of Criminal Justice CID FY 2017
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Random Officers
  - o Staff

- (a) The Facility has trained staff that has contact with inmates on the eleven (11) requirements stated in this standard. According to staff interviews, sexual abuse and sexual harassment training is provided in pre-service and in-service training and include all requirements.
- (b) Training is tailored to the gender of the inmates at the employee's facility. Review of documentation revealed that staff receive additional training if the staff is reassigned from a facility that houses only male inmates to a facility that houses only female inmates, or vice versa. The staff will receive this training through additional pre-service training. This facility housed only male inmates.
- (c) All current employees have received training and the facility has provided each employee with refresher training every two years to ensure that all employees know the facility's current sexual abuse and sexual harassment policies and procedures. During the on-site visit the auditor observed during a shift briefing that officers were given refresher training. Staff interviews early indicated that refresher training is a common practice during shift briefings.
- (d) The Facility documents, through employee signature and electronic verification staff understanding of the training they have received. The Sanders Estes Correctional Center documents staff training using the Training Acknowledgement form and a training roster, which requires the staff and instructor signature, date and job title.

#### **Overall Interview Results:**

Interviewed fifteen (15) security staff that could articulate the topics covered in the PREA training. One hundred percent (100%) of the security staff reported being knowledgeable of the topics they had been trained in. The staff could describe the training on zero tolerance, resident and staff rights, dynamics of sexual abuse and sexual harassment, prevention and response protocol as well supportive services available to inmates. One staff stated that they could not recall receiving training on working with vulnerable populations (LGBTI, prior history of sexual victimization). Staff reported that they received PREA related training in pre-service, annual in-service, and periodically during shift briefings.

#### Corrective Action and Verification: None

#### Standard 115.32 Volunteer and contractor training

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs facility's efforts to train volunteers and contractors in the PREA requirement.

#### **Supporting Documents, Interviews and Observations**

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP-1-D1 Training & Staff Development Pg. 1, 2, 4
- Acknowledgment of Volunteer Training/Orientation
- Texas Department of Criminal Justice Volunteer Services: Handbook for Volunteers
- Sanders Este Correctional Center Training Rosters
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Volunteer
  - o Contractor

- (a) The Sanders Estes Correctional Center trains all volunteers and contractors who have contact with inmates on their responsibilities under the facility's sexual abuse and sexual harassment prevention, detection, and response policies and procedures.
- (b) Interviews and documentation indicated that the level and type of training provided to volunteers and contractors are based on the services they provide and the contact they have with inmates. All volunteers and contractors are notified of the facility's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report alleged incidents.

(c) The facility maintains documentation confirming that volunteers and contractors understand the training they received. The Sanders Estes Correctional Center documents volunteer and contractor training using the Training Acknowledgement form and rosters, which requires the volunteers, contractors and instructor signature and date.

#### **Overall Interview Results:**

An interview with the Chaplain/Volunteer Coordinator who has contact with the inmates indicated that the volunteers received the same level of training as staff. The Chaplain indicated that volunteers are provided additional training for faith based services regarding inappropriate and appropriate behavior that could impact PREA for religious practices. The Training covers the agency's zero tolerance standards, what to do if a resident reports sexual harassment to a volunteer, signs of abuse and abuse prevention, who to notify if a PREA allegation occurs, and how to make a report. All volunteers sign a PREA document acknowledging that they understand agency's policies related to PREA.

#### Corrective Action and Verification: None

#### Standard 115.33 Inmate education

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility to provide during the intake process information regarding the facility's zero tolerance policy about sexual abuse and harassment and how to report sexual abuse and harassment.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1,9,10
- Texas Department of Criminal Justice "Texas Legislature" Poster (Spanish and English)
- PREA Posters (Spanish and English)
- Texas Department of Criminal Justice State Prisons/PREA Program Sexual Abuse Awareness Pamphlet
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Intake Staff
  - o Random Inmates

#### Findings (By Provisions):

(a) Staff interviews and documentation review indicated that during the intake process, inmates receive information explaining the facility's zero- tolerance policy regarding sexual abuse and sexual harassment and how to report incidents or suspicions of sexual abuse or sexual harassment. The facility included the following

in the inmate education:

- Definition of Sexual Violence
- Specifics about the Prison Rape Elimination Act
- Rights as a Victim
- Prevention/Intervention
- Self-Protection
- Reporting Sexual Violence
- Treatment and Counseling
- Information about the effects of sexual violence on Victims
- Who to contact if an inmate feel vulnerable
- How to report incident s that happen to others
- Ways to avoid sexual violence
- What happens if an inmate makes a false report
- Confidentiality

During intake, inmates are given the inmate handbook. During orientation, additional PREA related information is provided and the video is shown. The staff conducting intake/orientation gives inmates the opportunity to ask questions to clarify anything they do not understand. Inmates acknowledgement statements were provided of receiving PREA information.

- (b) The facility provides comprehensive education to inmates in person and through video regarding their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents. This information is provided to the inmates within 30 days.
- (c) All inmates at the Sanders Estes Correctional Center received and have been educated on PREA. Inmates that transfer to the facility also receive the required PREA Education.
- (d) Inmate interviews confirmed that the facility provides inmate education in formats accessible to all inmates, including limited English proficient, deaf, visually impaired, disabled, as well as to inmates who have limited reading skills. Staff and inmate interviews reveal that the facility provides the PREA Education in English and Spanish, to include inmate handbooks and posters. The facility also provided inmate PREA documentation in Braille format for those inmates that meet the requirement. Video is used during orientation as well as in the dorm setting. PREA related information is delivered to the inmate population through a closed circuit television. PREA related video content is narrated in both English and Spanish for the hearing and or visually impaired.
- (e) The facility maintains documentation of inmate participation in the education sessions by using the Inmate Orientation check list. The check list requires the inmate to sign and date and is witnessed by staff signature.
- (f) In addition to providing PREA education, the facility ensures that key information is continuously and readily available and visible to inmates through posters, inmate handbooks, and other written formats.

## **Overall Interview Results:**

Twenty-one (21) inmates were interviewed. All of the inmates reported that they recall receiving information upon intake and orientation regarding sexual abuse and harassment. The information was provided to them in a handbook typically one the first day; however inmates who arrived on Friday's would go through formal intake the following Monday. In addition, through further dialog four (4) inmates stated that they couldn't recall receiving information on right to not be sexually abused or harassed, how to report, and right to not be punished for reporting.

All of the inmates were aware of the Office of the Inspector General Contact information.

The inmates are provided information regarding sexual abuse and harassment in the facility handbook, with the Office of the Inspector General (OIG) number and mailing address. There are PREA related posters in the intake area along with the resident handbook which covers the sites zero tolerance policies, how to report, and to be free from retaliation for reporting incidents. The handbook is also provided in Spanish.

### Corrective Action and Verification: None

## Standard 115.34 Specialized training: Investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the specialized training requirements for investigators.

## Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg.1,10
- NIC Investigating Certificate of Completion
- TDCJ Investigator Position Description
- Texas Commission on Law Enforcement Officer Standards and Education Personal Status Report/ Staff Training History
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Investigator

- (a) In addition to the general PREA training provided to all employees, the Sanders Estes ensures that its Facility investigators have received training in conducting investigations in confinement settings. Interviews and documentation reveal that specialized training was completed.
- (b) The Specialized training was conducted with Relias Learning. Specialized training includes techniques for interviewing sexual abuse victims, proper use of Miranda and Garrity warnings, sexual abuse evidence collection in confinement settings, and the criteria and evidence required to substantiate a case for administrative action and prosecution referral.
- (c) The facility maintains documentation of investigators having completed the required specialized training in conducting sexual abuse investigations. The following documentation was reviewed:
  - Texas Commission On Law Enforcement /Courses Completed
  - ACA Certificate of Completion / PREA: Investigation Protocols
  - Relias Learning / Online PREA: Investigation Protocols

## Corrective Action and Verification: None

#### Standard 115.35 Specialized training: Medical and mental health care

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility to have each medical and mental health staff member go through additional specialized training beyond that given to all employees.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1,10,11
- MTC B-07 Continuing Health Education for Health Service Staff Pg.1,2
- TDCJ/UTMB/CMC Medical In-Service Rosters
- Medical PREA Training: Staff Meeting Minutes
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Medical Staff
  - o Mental Health Staff

- (a) Interview with the Sanders Estes Correctional Center medical and mental health staff indicated that all full- and part-time medical and mental health care practitioners who work regularly in the facilities have been trained around:
  - How to detect and assess signs of sexual abuse and sexual harassment,
  - How to preserve physical evidence of sexual abuse,
  - How to respond effectively and professionally to victims of sexual abuse and sexual harassment; and
  - How and to whom to report allegations or suspicions of sexual abuse and sexual harassment.
- (b) The medical staff at Sanders Estes Correctional Center does not conduct forensic examinations. The local hospital conducts all emergency care or treatment to include "Sexual Assault Forensic Examinations". The local hospital examiners are qualified SAFE and SANE practitioners that comply with the National Protocol for Sexual Assault Medical Forensic Examinations.

(c) The facility maintains documentation that medical and mental health practitioners have received the training referenced in this standard. Training rosters and staff meetings sign in sheets was submitted to the auditor.

#### Corrective Action and Verification: None

#### Standard 115.41 Screening for risk of victimization and abusiveness

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's effort at gathering information within 72 hours of intake and periodically thereafter during confinement.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 11
- TDCJ Offender Assessment Screenings
- Screening for Risk of Victimization and Abusiveness
- 30 Day Review due to Safe Prison Interviews Emails
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Facility PREA Compliance Manager
  - o Staff Screening for Risk of Victimization and Abusiveness
  - o Random Inmates

- (a) The facility assesses all inmates during intake screening to include inmates that transfer from other prisons for risk of being sexually abused.
- (b) Interviews and documentation revealed that intake screenings are taking place within 72 hours of arrival at the Sanders Estes Correctional Center. In addition, during intake screening, procedures requires staff review available documentation (judgment and sentence, commitment orders, criminal records, investigation reports, field and medical files) for any indication that an inmate has a history of sexually aggressive behavior. Housing assignments are made accordingly.
- (c) The facility uses the TDCJ Intake Screening form and the Screening for Risk of Victimization and Abusiveness as the objective screening instruments.
- (d) Staff interviews and documentation review reveal that the Screening for Risk of Victimization and Abusiveness include the following:

- Whether the inmate has a mental, physical, or developmental disability;
- The age of the inmate;
- The physical build of the inmate;
- Whether the inmate has previously been incarcerated;
- Whether the inmates' criminal history is exclusively nonviolent;
- Whether the inmate has prior convictions for sex offenses against an adult or child;
- Whether the inmate is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming;
- Whether the inmate has previously experienced sexual victimization;
- The inmate's own perception of vulnerability; and
- Whether the inmate is detained solely for civil immigration purposes.

Staff interviews with the Case Manager and the Mental Health Professional indicated that the facility uses the TDCJ Form and the PREA Intake Objective Screening Instrument to document this process. The PREA Intake Objective Screening Instrument has all of the required criteria. The results of the assessment are documented on the Intake Screening Form whether the inmate is vulnerable or sexually aggressive.

Interviews and documentation reviewed indicated that the Mental Health staff reassesses the inmates' risk level for sexual victimization or sexual abusiveness whenever warranted and within 30 days of arrival at the institution if the inmate is identified at risk for victimization or for being at risk for being sexually abusive.

Inmates with an at-risk history are scheduled with Mental Health for a minimum of two mental health appointments. As of recent changes, the inmates are assessed during this period by a Professional.

- (e) Inmates are not disciplined for refusing to answer, or for not disclosing complete information in response to any questions as stated in section (d).
- (f) The agency implements appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the inmate's detriment by staff or other inmates as descript above.

### **Overall Interview Results:**

All but one (1) of the interviewed inmates could recall being asked questions regarding prior history of sexual abuse, or whether they identified as being gay, lesbian, or bisexual. These questions were asked upon arrival and during the intake process. Only 75 percent of the interviewed inmates could recall being asked the same questions again since their arrival at the facility.

### Corrective Action and Verification: None

### Standard 115.42 Use of screening information

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

### Auditor discussion, including the evidence relied upon in making the compliance or non-compliance

determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard sets forth guidelines for the use of screening information that is used in making housing, programming, bed, education, and work assignments.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 11
- **TDCJ Offender Assessment Screening**
- Screening for Risk of Victimization and Abusiveness
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility PREA Compliance Manager
  - o Staff Screening for Risk of Victimization and Abusiveness
  - LGBTI Populations Inmates
  - Transgender and Intersex Inmates

### Findings (By Provisions):

- (a) MTC Policy 903E-02, Ensuring Safe Prisons B.17, Use of Screening Information, (a), requires the Sanders Estes Correctional Center to use information from the risk screening required to inform housing, bed, work, education and program assignments with the goal of keeping separate those inmates at high risk for being sexually victimized from those at high risk of being sexually abusive. Individualized determinations about how to ensure the safety of each inmate will be made according to staff interviewed.
- (b) The Sanders Estes Correctional Center did not have any transgender or intersex inmates during the audit period. However, if the facility receives a transgender and in deciding whether to assign a transgender or intersex inmate to which male living unit and in making other programming assignments, the facility will consider on a case-bycase basis whether a placement would ensure the inmate's health and safety, and whether the placement would present management or security problems.
- (c) Staff interviews indicated that when making placement and programming assignments for each transgender or intersex inmate the facility will reassess them at least twice each year to review any threats to safety experienced by the inmate.
- (d) Staff interviews also indicated if they were to have a transgender or intersex inmate, the inmate's own views with respect to his or her own safety will be given serious consideration.
- (e) Transgender and intersex inmates will be given the opportunity to shower separately from other inmates.
- (f) Interview with the Facility PREA Compliance Manager indicated that the facility will not place lesbian, gay, bisexual, transgender, or intersex inmates in dedicated facilities, units, or wings solely based on identification status for protecting such inmates.

### **Overall Interview Results:**

One (1) inmate interviewed identified as being gay. The inmate reported feeling safe at the facility and throughout his stay **PREA Audit Report** 29

has encountered several administrative as well as line staff that he can speak to. The inmate stated that the staff have been very open to him and frequently check on him to see how he is doing and if he feels safe. The inmate reported that there is no segregated housing for the LGBTI population, however if there was segregated housing for the LGBTI population "more inmates would come forward to disclose their sexuality". The inmate reported that he is treated like all other inmates and that all inmates shower the same.

### Corrective Action and Verification: None

#### Standard 115.43 Protective custody

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard sets forth guidelines for inmates at high risk for sexual victimization.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1,11,12
- Statement of Fact: Involuntary Segregated Housing Assignment
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews
  - o Facility Warden
  - o Staff Supervise Inmates In Segregated Housing
  - Inmates Placed in Segregated Housing (None)

- (a) Interviews and documentation review at Sanders Estes Correctional Center indicated that inmates at high risk for sexual victimization are prohibited from being placed in involuntary segregated housing unless an assessment of all available alternatives has been made and a determination has been made that there is no available alternative means of separation from likely abusers. Interviews also reveal that if an assessment cannot be immediately completed, the facility will hold the inmate in involuntary segregated housing for less than 24 hours while completing the assessment.
- (b) Staff interviews indicated that if an inmate is placed in segregated housing they will be provided with access to programs, privileges, education, and work opportunities
- (c) If Sanders Estes Correctional Center assigns inmates to involuntary segregated housing, policy requires them to be housed only until an alternative means of separation from likely abusers can be arranged, and assignments do not exceeds 30 days.

(d) If the facility places an inmate in involuntary segregated housing, the facility will document as required by this provision.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirm by staff interview, there were zero inmates at risk of sexual victimization who were held in involuntary segregated housing in the past 12 months for one to 24 hours awaiting completion of assessment.

## Corrective Action and Verification: None

## Standard 115.51 Inmate reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's on how inmates are allowed to report sexual abuse and harassment.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 12
- Statement of Fact: PREA Staff Verbal Reports
- Sexual Assault Red Flags
- Web Site: Screen Shot MTC Ethics Hot Line
- MTC Website Re: PREA Contact Representative Data
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Facility PREA Compliance Manager
  - o Random Officers
  - o Random Inmates

- (a) Interviews with staff and documentation review indicated that the facility has established procedures allowing for multiple internal ways for inmates to report privately to Sanders Estes Correctional Center and MTC officials regarding sexual abuse and sexual harassment, retaliation by other inmates or staff, to include staff neglect or violation of responsibilities that may contributed to PREA incidents. The follow are internal reporting ways:
  - Grievance System
  - Tell the Case Manager
  - Chaplain
  - Psychologist

- The Warden or any other staff member they trust
- Write directly to the Warden, or the Deputy Warden
- Facility PREA Compliance Manager
- Their Lawyers
- Family Members as Third Party
- Reporting using the Hotline
- (b) Interviews with staff and documentation indicated that the facility has established at least one way for inmates to report abuse or harassment to a public or private entity that is not part the agency, and that can receive and immediately forward inmate reports of sexual abuse and sexual harassment to agency officials, allowing the inmate to remain anonymous upon request. The following are external reporting ways:
  - Write the Office of the Inspector General (OIG)
  - Local Rape Crisis Center Hotline

An interview with the Facility PREA Compliance Manager and Memo from the Warden indicated that The Sanders Estes Correctional Center is a private contract facility tasked with the obligation to house adult male criminal alien inmates. The facility does not detain inmates solely for civil immigration purposes. However, if they receive an inmate solely for civil immigration purposes the facility will provide the inmate with information on how to contact relevant consular officials and relevant officials at the Department of Homeland Security.

#### **Overall Interview Results:**

All twenty (21) interviewed inmates stated that they had multiple ways to report. Most of the inmates reported that they could communicate with trusted staff, write a written report, notify family member or call OIG. Approximately half of the interviewed inmates were aware if they could make a report without having to provide their name.

A majority of the interviewed staff reported that they have multiple means to privately report sexual abuse or harassment. Such reporting opportunities included the hotline number, notifying shift supervisor, written or verbal, and the facility Warden.

The interviewed line staff reported that the inmates can privately reporting by using an inmate statement form, the hotline number, PREA Ombudsman, grievance, security or medical staff, family, or friends. Such reports can be made verbally or in writing. All of the interviewed line staff reported that if an inmate verbally or in writing reports sexual abuse or harassment the allegation is taken seriously and responded to immediately.

As previously stated, one (1) inmate disclosed that they have reported to authorities, either in person or in writing, that they had been sexually abused or harassed while at the facility.

### Corrective Action and Verification: None

### Standard 115.52 Exhaustion of administrative remedies

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

### Auditor discussion, including the evidence relied upon in making the compliance or non-compliance

determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's efforts in how inmates may use the grievance system for PREA allegations.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 12, 13
- Statement of Fact: PREA Investigation Extension
- Step 1 Emergency Grievance
- Emergency Issues
- Grievances
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Inmates Reported Sexual Abuse

#### Findings (By Provisions):

- (a) The Sanders Estes Correctional Center (SECC) Program has an administrative process to address resident grievances regarding sexual abuse.
- (b) Time limits and informal grievances:
  - 1. The facility does not impose a time limit on when a resident may submit a grievance regarding an allegation of sexual abuse. A resident can submit a grievance any time regardless of when the incident is alleged to have occurred.
  - 2. According to staff interviews, the facility does not require a resident to use any informal grievance process as it relates to PREA, or to attempt to resolve the issue with staff, for an alleged incident of sexual abuse.

(c) According to Staff Interviews, the facility ensures that:

- 1. Residents who allege sexual abuse submit the grievance without submitting it to a staff member who is involved in the allegation. Grievance forms can be obtained from the case manager, the grievance officer or ask any staff member; they may mail it to the outside entity and
- 2. The grievance is not referred to a staff member who is involved in the allegation.
- (d) Filing Grievance:
  - 1. Staff interviews indicated that if a resident files a grievance, the facility issues a final decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance. Staff interviews indicated no grievances were filed for the past 12 months.
  - 2. An interview with the Grievance Officer indicated that computation of the 90-day time period does not includes time consumed by residents in preparing any administrative appeal.

- 3. MTC policy requires SECC Program to notify the resident in writing when the organization files for an extension, including notice of the date by which a decision will be made.
- (e) Third Parties:
  - 1. Third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, are permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse, and also permitted to file requests on behalf of residents.
  - 2. If a third party files a request on behalf of an resident, the facility will require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.
- (f) Emergency Grievances:
  - 1. The facility has established procedures for filing emergency grievances alleging that a resident is subject to a substantial risk of imminent sexual abuse.
  - 2. According to interviews, when the facility receives an emergency grievance alleging a resident is at substantial risk of imminent sexual abuse, the staff immediately forwards the grievance for investigations.
- (g) Resident documentation indicated that the facility may discipline a resident for filing a grievance related to alleged sexual abuse when the resident filed the grievance in bad faith.

#### **Corrective Actions and Verifications: None**

#### Standard 115.53 Inmate access to outside confidential support services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's effort at providing inmates with access to support services and legal representation.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- Texas Association Against Sexual Assault Pamphlets (Spanish and English)
- Statement of Fact: Contracting the Johnson County Family Crisis
- Johnson County Facility Crisis Center Website
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - Sr. Director, Management & Operations (Agency PREA Coordinator)

- o Random Inmates
- o Inmates Reported Sexual Abuse

## Findings (By Provisions):

- (a) The Sanders Estes Correctional Center provides inmates with access to outside victim advocates for emotional support services related to sexual abuse by giving inmates the mailing address to the Rape Crisis Center and their hotline number. An interview with the Facility PREA Compliance Manager indicated that the Sanders Estes Correctional Center is a private contract facility tasked with the obligation to house adult male inmates.
- (b) The Sanders Estes Correctional Center informs inmates prior to them communicating with outside organizations that phone calls may be monitored and that reports of sexual abuse or sexual violence will be forwarded to authorities in accordance with mandatory reporting laws. Inmates receive this information in their Admission and Orientation Booklet. However, inmate interviews indicated concerns of not being able to report outside the facility confidentially on the phone without being recalled.
- (c) The Facility maintains a memorandum of understanding with the local hospital. The center provides inmates with confidential emotional support services related to sexual abuse. The facility maintains a copy of the agreement of file.

### **Overall Interview Results:**

Twenty-one (21) interviewed inmates were asked if they were aware of services outside of the facility for dealing with sexual abuse. Only four (4) of the inmates stated that they were aware of services available outside of the facility. Through further discussion, none of the residents could articulate or discuss what those outside services were, nor could they identify who would delivery those services.

Upon observation, the resident handbook provided mailing addresses and telephone numbers for The Office of the Inspector General; addressing how they can make a report of sexual abuse and/or harassment.

### **Corrective Action and Verification:**

## Standard 115.54 Third-party reporting

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard requires the facility to establish a third party reporting mechanism for sexual abuse or harassment.

### Supporting Documents, Interviews and Observations:

Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)

- MTC Website Re: PREA Contact representative Data
- Visitation Pamphlet Re: Corporate Contact Data
- TDCJ PREA Ombudsman
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews with the following:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)

#### Findings (By Provisions):

The Sanders Estes Correctional Center uses the MTC website page as their method of third-party reporting of sexual abuse and sexual harassment. The public is made aware through a visitor's information and pamphlet.

#### Corrective Action and Verification: None

#### Standard 115.61 Staff and agency reporting duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard requires the facility to implement staff and facility reporting duties.

### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP 3 E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1, 7-9
- 903E.02 Ensuring Safe Prisons Pg. 1, 13 14
- Sexual Assault Medical Packet (Blank)
- Sexual Assault Investigation Packet (Blank)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility Warden
  - o Random Officers
  - o Medical Staff

### Findings (By Provisions):

(a) Facility policy requires staff to report immediately any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether it is part of the agency; retaliation against inmates or staff who reported the incident; as well as staff neglect or violation of responsibilities that contributed to the incident or retaliation. This policy information was confirmed by staff interviews.

- (b) Facility policy requires, apart from reporting to the designated supervisors or officials and designated state or local services; staff is prohibited from revealing any information related to a sexual abuse incident to anyone other than to make treatment, investigation, and other security and management decisions.
- (c) If sexual abuse incidents were to occur Sanders Estes staff interviews indicated that the facility will report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, initially to the facility's designated staff.

#### **Overall Interview Results:**

One hundred (100%) of the interviewed staff reported being aware of the agencies procedure for reporting any information related to an inmate sexual abuse. Interviewed staff could clearly articulate the necessity to report any incident or alleged incident of sexual abuse or harassment immediately. They are aware of various methods of reporting in writing or verbally to include but not limited to: report to shift supervisor immediately, staff hotline number or medical staff.

#### Corrective Action and Verification: None

#### Standard 115.62 Agency protection duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard addresses the facility's protection duties.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 14
- Statement of Fact: Agency Protection Duties
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden
  - o Random Officers

#### Findings (By Provisions):

(a) When the Sanders Estes Correctional Center learns that an inmate is at substantial risk of imminent sexual abuse, it takes immediate action by offering the inmate to move to special housing or protection custody until the

#### matter is resolved.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interview, in the past 12 months there were zero occasions where the facility has determined that an inmate was subject to substantial risk of imminent sexual abuse.

#### **Overall Interview Results:**

All the interviewed staff could articulate the response process if an inmate is at risk of imminent sexual abuse. All of the staff reported that action is taken immediately to address an inmate who is at risk of sexual abuse by immediately notifying the supervisor, stay with the victim, possibly seek solitary confinement, secure scene, separate the involved parties, and seek medical care if necessary. Most of the staff reported that information would only be shared with necessary parties, and would not be shared with other inmates.

#### Corrective Action and Verification: None

#### Standard 115.63 Reporting to other confinement facilities

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility to report any allegations received from a resident that may have occurred at another confinement facility.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 14
- Administrative Incident Review Alleged Staff Sexual Abuse
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden

# Findings (By Provisions):

(a) The Sanders Estes Correctional Center has not received any allegation that an inmate was sexually abused while confined at another facility. Per staff interviews, if the facility did receive an allegation the facility would notify the head of the facility or appropriate office of the agency where the alleged abuse occurred.

(b) The facility provided a blank "72 Hour PREA Notification – Form Letter" that would be generated if an inmate

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alleged sexual assault or sexual harassment.

(c) Staff interviews indicated that if receiving allegations were reported from other facilities, they would complete an incident report for investigations.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interview, during the past 12 months zero allegations were received by the facility that an inmate was abused while confined at another facility.

# Corrective Action and Verification: None

# Standard 115.64 Staff first responder duties

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's first responder's actions.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 14, 15
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Random Officers
  - o Security Staff First Response
  - o Non-Security Staff First Response
  - o Inmates Reported Sexual Abuse

- (a) Interviews with staff and staff training indicated when staff learn of an allegation that an inmate is sexually abused, the first security staff to respond separates the victim and abuser; preserves and protects the crime scene; and if the incident occurred within the appropriate time period for the collection of physical evidence, they will request that the alleged victim not take actions that could destroy physical evidence, to include washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating.
- (b) According to non-security staff, if they are the first responder they will request that the alleged victim not take any actions that could destroy physical evidence, and notify security staff.

#### **Overall Interview Results:**

Interviews were conducted with fifteen (15) security staff that may be considered first responders. All the interviewed staff consistently reported that the duties of a first responder to include but not limited to: take immediate action, stay with the inmate, separate the victim from the perpetrator, isolate/secure the scene and secure evidence, take to medical services, call for additional staff, and notify supervisor. Approximately half of the security staff also reported that they would send the victim to medical for an initial evaluation of his/her medical condition.

The interviewed inmate, who reported sexual abuse since their arrival at the facility, stated that staff did bring him to medical to be reviewed, however he reported feeling like staff was not treating him with dignity or respect and that they are and will retaliate against him. He stated that several staff members have made comments since it was disclosed that he was having a relationship with a staff member. The inmate reported being interviewed but felt that his concerns are going unaddressed.

#### Corrective Action and Verification: None

#### Standard 115.65 Coordinated response

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility to have a coordinated response plan for sexual abuse.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP 3 E 2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1, 14 19
- 903E.02 Ensuring Safe Prisons Pg. 1, 15
- TDCJ Safe Prisons/PREA Operations Manual
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden

#### Findings (By Provisions):

The facility policy response protocol provided guidelines for staff a written plan to coordinate actions taken in response to an incident of sexual abuse, among staff first responders, medical and mental health practitioners, investigators, and facility leadership.

#### Corrective Action and Verification: None

#### Standard 115.66 Preservation of ability to protect inmates from contact with abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard is not applicable because there are no collective bargaining units or unions operating at facility or agency. **This standard is rated non-applicable.** 

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Statement of Fact: Collective Bargaining
- Interviews:
  - Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)

#### Findings (By Provisions):

(a) Staff interviews and documentation indicated that Sanders Estes Correctional Center current contractual obligations with the State of Texas are not dependent upon union contracts or collective bargaining agreements. For the period of March 1, 2014 through August 2016 the facility nor Management and Training Corporation (MTC) has entered into any collective bargaining agreements or any other agreement that would limit MTC's ability to remove alleged staff sexual abusers from contact with inmates.

#### Corrective Action and Verification: None

#### Standard 115.67 Agency protection against retaliation

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in its effort to protect inmates and staff from retaliation.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 15
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Director, Policy & Audits (Assistant Agency PREA Coordinator)
  - o Facility Warden
  - o Monitoring Retaliation
  - o Inmates Placed in Segregated Housing
  - o Inmates Reported Sexual Abuse

# Findings (By Provisions):

- (a) The Sanders Estes Correctional Center prohibits retaliatory behavior by inmates or staff in regards to the reporting of sexual abuse, sexual harassment or cooperation with investigators as it relates PREA related incidents and allegations. Inmate rights documentation and staff policy establishes expected conduct. The facility PREA Compliance Manager is responsible for monitoring retaliation along with special investigations personnel to investigate and monitor inmates as it relates to PREA allegations and incidents.
- (b) The facility has several protection and reporting measures, for inmates. They can utilize the "Grievance Program" to document retaliatory acts or other PREA related concerns and issues. The process is over-seen by the facility Grievance Investigator who works in concert with the facility administrators and facility investigators to ensure privacy and policy compliance. The facility has the option to change inmate housing or transfer inmate victims or abusers, removal of alleged staff or inmate abusers from contact with victims, and emotional support services for inmates or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations.
- (c) The facility reported that there is no retaliation for this audit reporting period. However, if the facility were to have issues with retaliation the policy will guide them on this standard. For example, for at least 90 days following a report of sexual abuse, the facility monitors the conduct and treatment of inmates or staff who reported the sexual abuse and of inmates who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by inmates or staff, and act promptly to remedy any retaliation. Items the facility should monitor include inmate disciplinary reports, housing, or program changes, or negative performance reviews or reassignments of staff. The facility continues monitoring beyond 90 days if the initial monitoring indicates a continuing need.

# **Overall Interview Results:**

One (1) interviewed inmate reported sexual abuse since being at the facility. The inmate was not the initiator of the disclosure however reported being confronted by staff regarding an intimate relationship with a staff member. The inmate has had dialogue with the Office of the Inspector General; however he feels that staff have retaliated on him for reporting on another staff member. The inmate stated that he has sought to obtain help from outside resources however staff have withheld his ability to send a letter to an outside source.

The inmate also reported not feeling safe at the facility and that several facility staff have verbalized their dislike and desire to "get back" at the inmate. The inmate stated that he has been in segregation for two weeks.

# **Corrective Action and Verification**:

There is a concern that the inmate reported alleged retaliation against him for reporting a staff and inmate relationship. The Lead Auditor met with the inmate and the Deputy Warden/Facility PREA Compliance Manager. After a detailed discussion, the Deputy Warden/PREA Compliance Manager agreed to enhance the existing retaliation monitoring process, providing additional information to security staff regarding retaliation within 45 days.

On August 22, 2017, the Lead Auditor received corrective action plan. The Corrective Action plan includes a directive for the Senior Warden for Deputy Warden to meet with the Offender on weekly basis to address any concerns that the offender may have regarding PREA violations or retaliation.

It was also reported that the offender was transferred to another facility on August 3, 2017 before the weekly meeting could be conducted. The transfer was due to his custody being downgraded from G2 to G4 for other disciplinary not related to this PREA allegation.

# Standard 115.68 Post-allegation protective custody

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard gives guidelines on inmate restrictive housing.

# Supporting Documents, Interviews and Observation:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- Statement of Fact: Post Allegation Protective Custody
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden
  - o Staff Supervise Inmates In Segregated Housing
  - Inmates Placed in Segregated Housing

# Findings (By Provisions):

(a) The facility's use of segregated housing to protect an inmate who is alleged to have suffered sexual abuse is based on the requirements of standard 115.43. Interviews and documentation review at Sanders Estes Correctional Center indicated that inmates at high risk for sexual victimization are prohibited from being placed in involuntary segregated housing unless an assessment of all available alternatives has been made and a determination has been made that there is no available alternative means of separation from likely abusers. Interviews also reveal that if an assessment cannot be immediately completed, the facility will hold the inmate in involuntary segregated housing for less than 24 hours while completing the assessment.

# Corrective Action and Verification: None

# Standard 115.71 Criminal and administrative agency investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in regards to administrative and criminal investigations.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 15, 16
- Facility PREA Investigator Training Certificates
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report
- Admission Summary
- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- Offender Statement
- Summary of Facts and Findings
- Wardens' Investigative Review
- Offender Notifications
- Offender Notification Brochure (Outcome)
- TDCJ Initial Response Following and Allegation of Sexual Abuse
- TDCJ Referral To Medical/Mental Health Services
- Sanders Estes Correctional Center: Interoffice Communication (2-21-2017)
- Memo: Offender #1647225
- TDCJ Offender Protection Witness Statement/Report Interview
- TDCJ Unit Classification Review (Housing/Job Assignment)
- Disciplinary Records Offender Sexual Abuse
- Statement of Fact: Inmate Allegation Against Inmate for Sexually Abused
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden
  - o Facility PREA Compliance Manager
  - o Investigator
  - o Inmates Reported Sexual Abuse

# Findings (By Provisions):

PREA Audit Report

- (a) Interviews with the Facility PREA Investigator indicated that when they conduct investigations into allegations of sexual abuse and sexual harassment, they do so promptly, thoroughly, and objectively for all allegations, including third-party and anonymous reports.
- (b) The Sanders Estes Correctional Center uses investigators who have received special training in sexual abuse investigations. The Facility PREA Investigators have completed the ACA PREA Investigation Protocols.
- (c) Investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data; interview alleged victims, suspected perpetrators, and witnesses; shall review prior complaints and reports of sexual abuse involving the suspected perpetrator.
  - Administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse and documented description of the physical and testimonial evidence, and investigative facts and findings.
- (d) When the OIG investigates sexual abuse, the Sanders Estes Correctional Center cooperates with OIG investigators and endeavors to remain informed about the progress of the investigation.

The inmate reported that he was not required to take a poly-graph.

#### Corrective Action and Verification: None

#### Standard 115.72 Evidentiary standard for administrative investigations

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard is related to the evidentiary standard used for administrative investigations.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1, 16
- Facility PREA Investigator Training Certificates
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report
- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- Offender Statement
- Summary of Facts and Findings
- TDCJ Initial Response Following and Allegation of Sexual Abuse

# PREA Audit Report

- TDCJ Referral To Medical/Mental Health Services
- Sanders Estes Correctional Center: Interoffice Communication (2-21-2017)
- Memo: Offender #1647225
- TDCJ Offender Protection Witness Statement/Report Interview
- Disciplinary Records Offender Sexual Abuse
- Statement of Fact: Inmate Allegation Against Inmate for Sexually Abused
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Investigator

# Findings (By Provisions):

(a) The Sanders Estes Correctional Center investigators impose no standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated.

# Corrective Action and Verification: None

# Standard 115.73 Reporting to inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard establishes the reporting process relating to the outcome of an investigation.

# **Supporting Documents, Interviews and Observations:**

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- 903E.02 Ensuring Safe Prisons Pages 1, 16
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report
- Admission Summary
- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- Summary of Facts and Findings
- Offender Notifications
- Offender Notification Brochure (Outcome)
- Memo: Offender #1647225
- TDCJ Unit Classification Review (Housing/Job Assignment)
- Disciplinary Records Offender Sexual Abuse
- Statement of Fact: Inmate Allegation Against Inmate for Sexually Abused
- Interviews:

- o Sr. Director, Management & Operations (Agency PREA Coordinator)
- Facility Warden
- o Investigator
- o Inmates Reported Sexual Abuse

# Findings (By Provisions):

- (a) After investigating an inform inmate's allegation that he has suffered sexual abuse, the facility has a process in place to inform the inmate as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded. If the allegation was against a staff, then the inmate is informed per the provisions of this standard.
- (b) When the Sanders Estes Correctional Center notifies inmates, it uses the Notification of Outcome of Investigation letter and documented on the PREA Notification Log.

#### Corrective Action and Verification: None

#### Standard 115.76 Disciplinary sanctions for staff

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's efforts at disciplining staff who have violated the requirements of PREA.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1. 16
- Statement of Fact: Staff that have violated the agency's sexual abuse or sexual harassment policies
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)

- (a) MTC and Sanders Estes Correctional Center policies requires staff to be disciplinary sanction up to and including termination for violating sexual abuse or sexual harassment policies, and termination is the presumptive disciplinary sanction for staff who have engaged in sexual abuse.
- (b) Disciplinary sanctions for violations of policies relating to sexual abuse or sexual harassment are commensurate with the nature and circumstances of the allegations committed, the staff disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories.

(c) According to staff interviews all terminations for violations of facility sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated are reported to law enforcement agencies, unless the activity was clearly not criminal, and to any relevant licensing bodies.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interview, in the past 12 months zero staff from the facility that has violated sexual abuse or sexual harassment policies. In the past 12 months, zero staff from the facility that has been terminated for violating facility sexual abuse or sexual harassment policies.

#### Corrective Action and Verification: None

# Standard 115.77 Corrective action for contractors and volunteers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard provides guidance to the facility as it relates to disciplinary sanctions against a contractor or volunteer.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- 903E.02 Ensuring Safe Prisons Pg. 1. 17
- Statement of Fact: Contractors or Volunteers that have violated the agency's sexual abuse or sexual harassment policies
- FP 3 E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1, 20, 21
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Facility Warden

#### Findings (By Provisions):

(a) Staff interviews indicated that any contractor or volunteer who engages in sexual abuse are prohibited from contact with inmates and are reported to law enforcement. The Sanders Estes Correctional Center investigates all alleged sexual abuse and harassment by Management and Training Corporation (MTC) and contract employees. Upon knowledge of an alleged sexual abuse claim the OIG is notified regarding information relating to abuse allegation. If a volunteer or contract staff is under investigation for alleged inmate sexual abuse or sexual harassment the individual is placed on paid administrative leave pending the outcome of the investigation.

According to a review of the Pre-Audit Questionnaire Adult Prisons & Jails and confirmed by staff interview, in the past 12 months, zero contractors/volunteers were reported to law enforcement for engaging in sexual abuse of

inmates.

# Corrective Action and Verification: None

# Standard 115.78 Disciplinary sanctions for inmates

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's disciplinary sanctions against inmates for violation of sexual abuse or harassment of staff or an inmate.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- FP 3 E2 Sexual Abuse Assault Prevention & Intervention Program Pg. 1, 20
- Statement of Fact: Offender Disciplinary for Sexual Conduct with Staff
- Disciplinary Records Offender Sexual Abuse
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility Warden
  - o Medical Staff
  - o Mental Health Staff

- (a) The Sanders Estes Correctional Center has a formal inmate disciplinary process when an inmate is subject to a disciplinary sanction following an administrative finding that the inmate engaged in inmate-on-inmate sexual abuse or following a criminal finding of guilt for inmate-on-inmate sexual abuse.
- (b) The disciplinary process allows sanctions to commensurate with the nature and circumstances of the abuse committed, the inmate's disciplinary history, and the sanctions imposed for comparable offenses by other inmates with similar histories within the facility.
- (c) In the Inmate Discipline Program chapter 3, 541.6 Mentally III Inmates, it considers whether an inmate's mental disabilities or mental illness contributed to his behavior when determining what type of sanction, if any, should be imposed. The facility offers counseling and other interventions designed to address and correct underlying reasons or motivations for the abuse, the facility consider whether to require the offending inmate to participate in such interventions as a condition of access to programming or other benefits.
- (d) Staff interviews indicated for the purpose of disciplinary action, a report of sexual abuse made in good faith based

upon a reasonable belief that the alleged conduct occurred shall not constitute falsely reporting an incident or lying, if an investigation does not establish evidence sufficient to substantiate the allegation.

# Corrective Action and Verification: None

# Standard 115.81 Medical and mental health screenings; history of sexual abuse

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility on conducting medical and mental health screening and history of sex abuse.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- MTC A 29 Mental Health Screening Pg. 1 3
- MTC A 2 31 Mental Health Evaluations Pg. 1, 2
- TDCJ Sexual Abuse Investigation Checklist
- Correctional Managed Care: Outpatient Mental Health Services
- TDCJ Offender Assessment Screening
- Screening for Risk of Victimization and Abusiveness
- Intake Screening Form re: Prior PREA Related History
- Attachment A. PREA Intake Objective Screening Instrument
- Prior Sexual Victimization and Consent
- Psychology Progress Note Re: Prior Sexual Victimization
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Medical Staff
  - o Staff Screening for Risk of Victimization and Abusiveness
  - o Inmates Disclosed Sexual Victimization

# Findings (By Provisions):

(a) Staff interviews and documentation review indicates that inmates that have experienced prior sexual victimization, whether it occurred in an institutional setting or in the community are offered a follow-up meeting with a medical or mental health practitioner within 14 days of the intake screening. As part of the Intake Receiving Screening, an inmate is evaluated for current or chronic mental health problem, suicidality, and for history of sexual abuse, victimization or abusiveness. Trained Health Services staff perform the screening in a confidential manner. A mental health professional offers an inmate with a history of sexual victimization or sexual abusiveness a follow-up meeting within 14 days of the intake screening.

- (b) If the screening pursuant to § 115.41 indicates that a prison inmate has previously perpetrated sexual abuse, whether it occurred in an institutional setting or in the community, staff ensure that the inmate is offered a follow-up meeting with a mental health practitioner within 14 days of the intake screening.
- (c) According to the Sanders Estes Correctional Center staff indicated that if an inmate reports a history of sexual abuse or sexual abusiveness appears at risk for victimization, security and case management are notified. Any information related to sexual victimization or abusiveness that occurred in an institutional setting is limited to need-to-know staff only for the purpose of treatment and security and management decisions, such as housing and cell assignments, as well as work, education and programming assignments.
- (d) The Sanders Estes Correctional Center uses the Service Questionnaire Re: Prior Sexual Victimization and Consent form for medical and mental health practitioners to obtain informed consent from inmates before reporting information about prior sexual victimization that did not occur in an institutional setting, unless the inmate is under the age of 18.

#### **Overall Interview Results:**

One (1) inmate was interviewed that disclosed prior sexual victimization. The inmate recalled speaking with staff upon admission about prior victimization however could not recall further discussing with medical staff. He stated that everyone received the admission and orientation handbook and video, but didn't pay much attention to it.

#### Corrective Action and Verification: None

#### Standard 115.82 Access to emergency medical and mental health services

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in providing access to emergency medical health services.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- MTC C 13 Sexual Assault Pg. 1,2
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Medical Staff
  - o Inmates Reported Sexual Abuse

(a) At the Sanders Estes Correctional Center inmate victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment. Alleged victims of sexual assault are promptly triaged at the Health Services Unit. Information is gathered and a brief examination of physical injury will take place, taking acre to preserve medical evidence. The Health Services staff person is consulted to determine if transfer to an Emergency Department is required.

If the inmate is medically stable, the inmate is requested to consent to a full physical examination off-site after triaging. A written consent is required before the exam, collection of evidence, or treatment can begin. The inmate is then transferred by MTC vehicles, if possible, to University Medical Center Emergency Department for the sexual assault exam. Rape crisis volunteers are also available if needed.

- (b) Inmate victims of sexual abuse while incarcerated are offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate. The facility offer prophylactic treatment and follow-up for sexually transmitted and other communicable diseases to all victims, as appropriate.
- (c) Treatment services are provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident.

# Corrective Action and Verification: None

# Standard 115.83 Ongoing medical and mental health care for sexual abuse victims and abusers

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's ongoing medical and mental health care for sexual abuse victims and abusers.

#### Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - o Mental Health Staff
  - o Inmates Reported Sexual Abuse

# Findings (By Provisions):

(a) The Sanders Estes Correctional Center offers medical and mental health evaluation and, provides treatment to all inmates who have been victimized by sexual abuse.

- (b) Staff interviews indicated that evaluations and treatment of victims include follow-up services, treatment plans, referrals for continued care following inmates transfer to, or placement in, other facilities, or their release from custody.
- (c) The facility provides victims with medical and mental health services consistent with the community level of care.
- (d) Staff interviews indicated that inmate victims of sexual abuse while incarcerated are offered tests for sexually transmitted infections as medically appropriate.
- (e) MTC policy requires facility treatment services provided to victims without financial cost.
- (f) The facility conducts a mental health evaluation of inmate-on- inmate abusers of learning of abuse history and offer treatment. If the inmate reports history of sexual abuse or abusiveness appears at risk for victimization, security and case management are notified.

# Corrective Action and Verification: None

#### Standard 115.86 Sexual abuse incident reviews

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility's efforts at reviewing and sexual abuse incident that occurred at the facility.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- Administrative Incident Review Alleged Staff Sexual Abuse
- TDCJ Emergency Action Center System Incident Report
- TDCJ Staff-on-Offender Sexual Abuse Investigative Worksheet
- TDCJ Initial Response Following and Allegation of Sexual Abuse
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews:
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)
  - Facility Warden
  - o Facility PREA Compliance Manager
  - o Incident Review Team

- (a) Staff interviews indicated that if the facility had a sexual abuse, the facility will conduct a sexual abuse incident review after every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been unfounded. Investigations reviews occur within 30 days of the conclusion of the investigation. The facility provided PREA Team Review Meetings as review documentation.
- (b) The review team includes upper-level management officials, the Wardens, Deputy Warden, Captain, staff, Health Service Administrator, and Psychologist, and other staff as deemed necessary by the Warden.
- (c) According to interviews the review team will use the information from the sexual abuse incident review to identify any policy, training, or other issue related to the incident that indicated a need to change policy or practice.

#### Corrective Action and Verification: None

#### Standard 115.87 Data collection

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard guides the facility in its data collection efforts.

# **Supporting Documents, Interviews and Observations**

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
  - Management & Training Corporation PREA Report (5/19/2016)
    - Demographics of MTC Operated Facilities
    - o MTC 2015 PREA Report
    - Agency Progress Assessment
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- MTC PREA Statistics
- Interviews with the following:
  - o Management & Operations (Agency PREA Coordinator)

# Findings (By Provisions):

(a) MTC collects accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions as required by MTC Policy, 903E.02, Ensuring Safe Prisons. The standardized instrument includes, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence (SSV) conducted by the Department of Justice. MTC aggregates the incident-based sexual abuse data at least annually and generates a comprehensive and informative annual report. Each MTC facility is required by policy to maintain, review and collect data as needed from all available incident-based documents, including reports, investigation files and sexual abuse incident reviews. Interviews indicated MTC has a very sophisticated data system enabling the company to collect and report accurate data to answer all questions on the Survey of Sexual Violence and the system is set up to answer them sequentially. Additionally, the system has the capability for generating valuable reports including the following: PREA Allegations and Investigations Summary Report, PREA Allegations and Investigations Report by Site, Investigations by Facility, Master Investigation Log, Master Investigation Log by Site and others.

The reviewed 2015 MTC Annual Report was comprehensive and detailed and included Demographics of MTC Operated Facilities as well as detailed PREA Data.

- (b) The agency aggregated incident-based sexual abuse data at least annually.
- (c) The incident-based data collected shall include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice.
- (d) The agency maintains, reviews, and collects data as needed from all available incident- based documents, including reports, investigation files, and sexual abuse incident reviews.
- (e) The agency also obtains incident-based and aggregated data from every private facility with which it contracts for the confinement of its inmates.
- (f) Upon request, the agency will provide all such data from the previous calendar year to the Department of Justice no later than June 30.

# Corrective Action and Verification: None

# Standard 115.88 Data review for corrective action

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility efforts at reviewing data for corrective action.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- MTC PREA Statistics
- Interviews with the following:
  - Sr. VP MTC Corrections (Agency Head)
  - Director, Policy & Audits (Assistant Agency PREA Coordinator)

o Facility PREA Compliance Manager

# Findings (By Provisions):

- (a) The MTC and the Sanders Estes Correctional Center review data collected and aggregated pursuant to § 115.87 to assess and improve the effectiveness of the facility's sexual abuse prevention, detection, and response policies, practices, and training, including by identifying problem areas, taking corrective action on an ongoing basis. Interviews reveal that the MTC prepares an annual report of its findings and corrective action that includes the Sanders Estes Correctional Center and the agency.
- (b) The report includes a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse.
- (c) The report is approved by the MTC agency head and made readily available to the public through its website.
- (d) The MTC redact specific material from the reports that would present a clear and specific threat to the safety and security of a facility.

# Corrective Action and Verification: None

# Standard 115.89 Data storage, publication, and destruction

- Exceeds Standard (substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the standard for the relevant review period)
- Does Not Meet Standard (requires corrective action)

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

This standard directs the facility in its efforts to comply with data storage, publication, and destruction of records related to PREA.

# Supporting Documents, Interviews and Observations:

- Management & Training Corporation (MTC) Policy Serial Number 903E.02 (August 1, 2016)
- PREA Audit: Pre-Audit Questionnaire / Adult Prison & Jails
- Interviews with the following:
  - Sr. VP MTC Corrections (Agency Head)
  - o Sr. Director, Management & Operations (Agency PREA Coordinator)

# Findings (By Provisions):

(a) MTC the parent company aggregated sexual abuse data from the Sanders Estes Correctional Center under its direct control is made readily available to the public at least annually through its website. Before making aggregates sexual abuse data publicly available MTC removes all personal identifiers

(b) MTC Maintains sexual abuse data collected for at least 10 years after the date of initial collection.

# Corrective Action and Verification: None

# AUDITOR CERTIFICATION

I certify that:

- The contents of this report are accurate to the best of my knowledge.
- No conflict of interest exists with respect to my ability to conduct an audit of the agency under review, and
- I have not included in the final report any personally identifiable information (PII) about any inmate or staff member, except where the names of administrative personnel are specifically requested in the report template.

Adam Barnett

August 28, 2017

Auditor Signature

Date