

Since 2006, Management & Training Corporation (MTC) has been a valuable partner to the U.S. Immigration and Customs Enforcement (ICE), operating facilities with the highest standards in access, environment, and staff culture.

MTC's expertise in immigration detention – **providing access to services and programming, a clean, safe, and secure environment, and a staff culture that promotes respect and empathy** – makes a difference in the detainee's experience, and in return, improves the overall operation and culture of the facility. The time an individual spends in a detention center varies; some are awaiting hearings and could be detained for several months; while others may only stay for a couple of weeks. Regardless, all detainees in MTC facilities have access to the medical, legal, and personal resources that they need, in addition to voluntary recreation and programming activities.

What is the purpose of an immigration detention facility?

ICE detains individuals to ensure their participation in immigration hearings or for their deportation.

Access

Detainees Have Access to Quality Medical Care, Legal Services, Programming, and Recreation

- **MTC medical provides quality, comprehensive, and responsive medical care to all detainees, meeting or exceeding current ICE standards.** On the first day of arrival, each detainee receives a preliminary medical screening, immediately followed by a more comprehensive physical exam. Ongoing medical care for acute and chronic illness is available 24/7 at all MTC facilities.

Current MTC ICE Facilities

Imperial Regional Detention Center
Calexico, CA

Capacity : 782

Accreditations: ACA , NCCHC*

IAH Secure Adult Detention Facility

Livingston, TX

Capacity : 1,016

Accreditations: ACA*

Otero County Processing Center

Chaparral, NM

Capacity : 1,089

Accreditations: ACA , NCCHC*

El Valle Detention Facility

Raymondville, TX

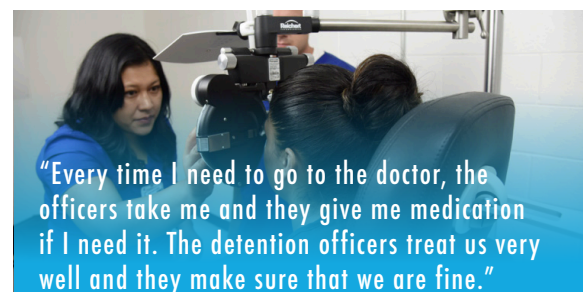
Capacity: 1,000

Accreditations: ACA , NCCHC*

Bluebonnet Detention Center

Anson, TX

Capacity : 1,000



"Every time I need to go to the doctor, the officers take me and they give me medication if I need it. The detention officers treat us very well and they make sure that we are fine."

– Oblin C., Detainee, IAH Detention Center

- **MTC and community partners provide access to legal materials and services.** Upon arrival, detainees attend an orientation, which includes a Know Your Rights presentation. Legal presentations are also provided on a regular basis by organizations like the ACLU and the YMCA. Each detainee has access to the law library at least 15 hours per week. They are assisted by a dedicated full-time librarian and have access to computers.
- **MTC provides opportunities for recreation, education, and counseling services.** MTC provides detainees with classes spanning from ESL to yoga. The Imperial Regional Detention Center has a partnership with the Mexican consulate to offer classes for INEA, the Mexican equivalent of the GED. All MTC detention centers offer individual and group counseling to detainees who have experienced trauma.



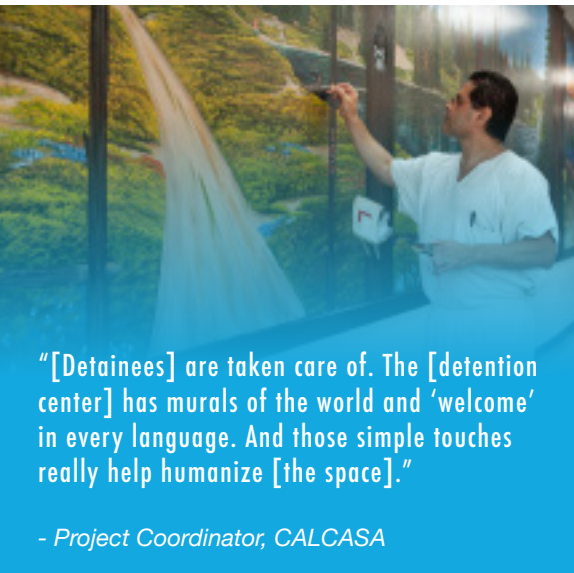
“[The law librarian] always tries to be a solution to detainees’ problems, by doing everything she can to provide any information or books needed by the detainees to be able to do their legal work. She has created a strong and united bond with all staff and detainees.”

- Aren K., Detainee, Imperial Regional Detention Center

Environment

MTC Takes Pride in Keeping its Facilities Clean, Welcoming, and Well-Maintained

A welcoming environment starts with well-maintained facilities. Visitors and community partners have noted the striking difference between MTC-operated facilities and others. The Executive Director of the Sure Helpline Center in California says, “We work very closely with the (Imperial Regional Detention Center) and we are very proud to go into the detention center. It is always neat and clean and everyone is respectful.”



“[Detainees] are taken care of. The [detention center] has murals of the world and ‘welcome’ in every language. And those simple touches really help humanize [the space].”

- Project Coordinator, CALCASA

- **All MTC detention centers respect diversity and promote inclusion to create a safe and comfortable living environment.** Detainees and staff all contribute to creating a culturally sensitive, safe, and comfortable living environment. MTC hires bilingual staff, partners with volunteers to provide language and religious services to detainees, and all staff have access to language lines when assistance in communicating with detainees is needed. Signage, important information, and reading material are provided in all predominant languages. Detainees are encouraged to create murals and other forms of artwork for display at all MTC detention centers.
- **Detainees are provided nutritious and culturally diverse meals.** Detainees at MTC facilities are provided meals that are approved by a certified nutritionist. On average, detainees receive 3,000 calories per day and 20 servings of fruits and vegetables per week. MTC also honors requests for religious and health-related diets.

Staff Culture

MTC Staff Exemplify a BIONIC “Believe It Or Not, I Care” Philosophy

- **MTC’s BIONIC philosophy drives every interaction between staff and detainees.** BIONIC stands for “Believe it or not, I care.” It means staff show respect and genuine concern for all individuals in our care and for each other. It’s the driving force behind all we do as a company.
- **MTC staff are highly trained and professional.** MTC detention officers receive 120 hours of training during their first year, and 40 hours of refresher training annually thereafter. MTC staff are also trained in gender responsiveness (where applicable), Prison Rape Elimination Act (PREA), and cultural diversity.
- **MTC’s leaders drive a culture of respect.** MTC hires leaders who develop and establish a culture of respect, align people with the right skills, and inspire others to carry out their vision. MTC’s leaders also ensure that staff carry out policies and procedures.



“This is the first time that I’ve toured this facility and I’m very, very impressed. The attention to human dignity is something I’m taking away from this tour and how they treat folks who come into their facility.”

- Ray Castillo, Imperial County Supervisor

About MTC

Management & Training Corporation (MTC) has been improving lives and operating safe and secure facilities for almost 40 years. MTC began in 1981 as an operator of residential Job Corps centers, training hundreds of thousands of disadvantaged youth for college and career success.

MTC is recognized by communities, customers, and accrediting bodies worldwide for providing quality education and rehabilitation programming, safe and secure facilities, accredited medical services, and professional and caring staff.

In addition to our partnership with ICE, MTC contracts with government partners in the United States and abroad to:

- Provide effective rehabilitative programs, education and training, and other services to incarcerated individuals to prepare them for successful re-entry into communities, families, and the workforce
- Educate and train young Americans so they have the technical and life skills they need to find and keep good jobs
- Care for the medical, dental, and mental health needs of offenders and detainees
- Provide workforce training to citizens of other countries so they can take care of themselves and their families
- Reduce re-offending in the United Kingdom by providing transitional services to offenders, probationers, and parolees



"We work very closely with the detention center and we are very proud to go into the detention center. It is always neat and clean and everybody is respectful."

- Executive Director, Sure Helpline Crisis Center

"Even in a place like this, these people make a huge difference for the best. Day in day out they come to work with a smile [on] their face. They try their best to help."

- Arturo R., Detainee, IAH Detention Center

The MTC Difference in Immigration Detention

MTC

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