

MTC

Management  
& Training  
Corporation

# Social Impact Report

Over 112,500 lives impacted annually



education and training • comprehensive  
comprehensive transition services •  
health services • institutional capacity  
community support services • education  
rehabilitation programs • comprehensive  
medical, dental, and mental health services

## Making a Social Impact Since 1981

Since 1981, Management & Training Corporation (MTC) has helped disadvantaged populations rise above their challenges. We do this by providing at-risk young men and women with education and job skills training that lead to successful careers. We also provide vital programs and services, including quality healthcare, to incarcerated and detained men and women globally. And we work with international governments to improve their workforce services which leads to a better trained workforce and stronger communities. See how we accomplish our mission around the world.





# Making a Worldwide Social Impact

At MTC, we focus on making an impact—one person at a time. We know that when you help one person improve their life, the ripple effect is endless, impacting not only their life but the lives of their family and friends for generations to come. Over the last year, MTC is grateful to have impacted more than 112,500 lives.

## MTC provided:

- Education and training to **10,600** low-income youth at **24** Job Corps centers across the country
- Comprehensive rehabilitation programs to **28,150** men, women, and youth daily at **23** correctional facilities across the U.S. and in Australia and England
- **2,713** men and women in **4** immigrant detention centers with comprehensive transition services
- Quality medical, dental, and mental health services to **14,925** men and women at **7** correctional facilities, **4** detention centers, and **1** county jail
- Institutional capacity building and teacher training at **60** schools, impacting more than **20,000** Egyptian youth
- Vital community support services to more than **27,000** men and women serving community sentences and those recently released from prisons in the United Kingdom
- Training and development to more than **9,200** employees worldwide



“We go into the detention center... It is clean. They’re well fed. They’re well taken care of.”

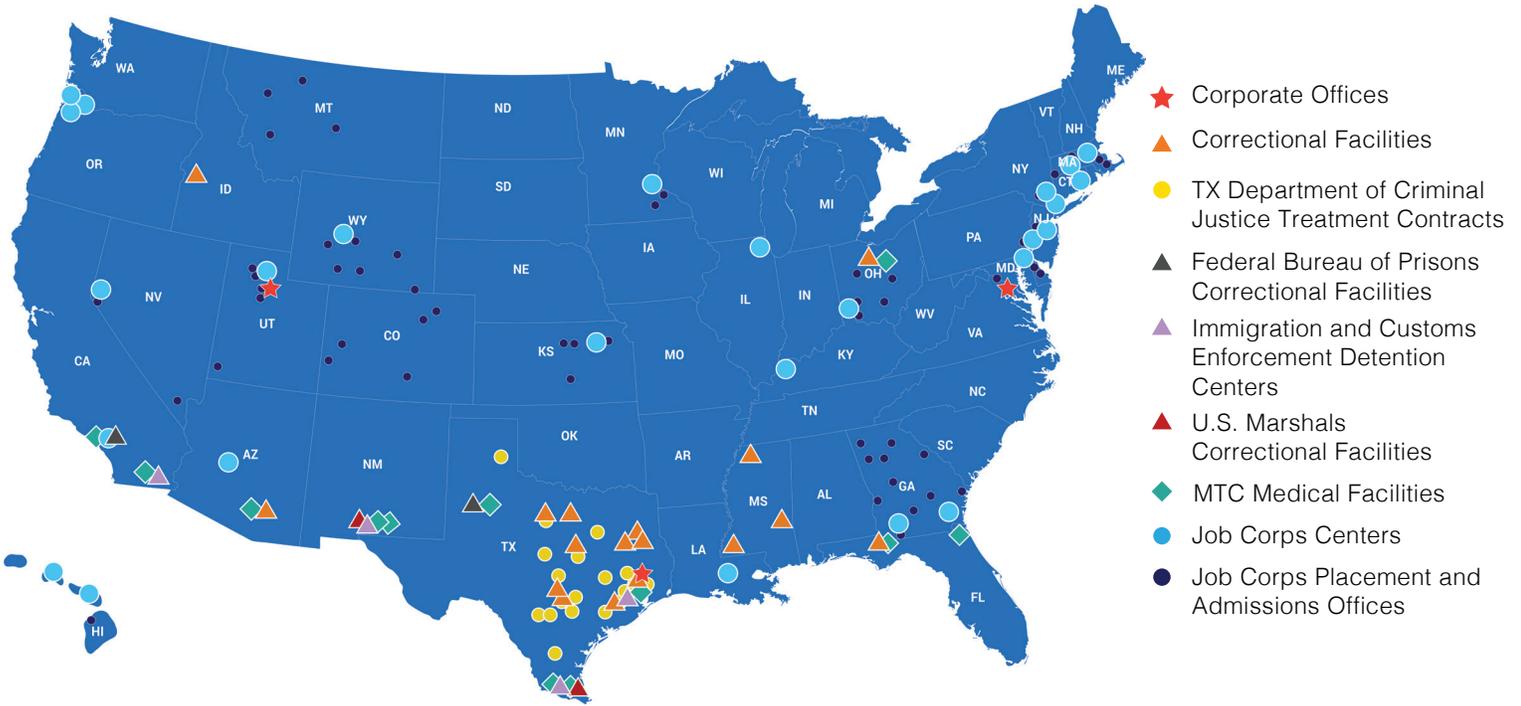
*Margaret Sauza, Executive Director,  
Sure HelpLine Crisis Center - Imperial Regional Detention Facility*

“Job Corps has been a staple in our area for many years for training young individuals. We have seen people trained at Jobs Corps come out into our local community and do very well.”

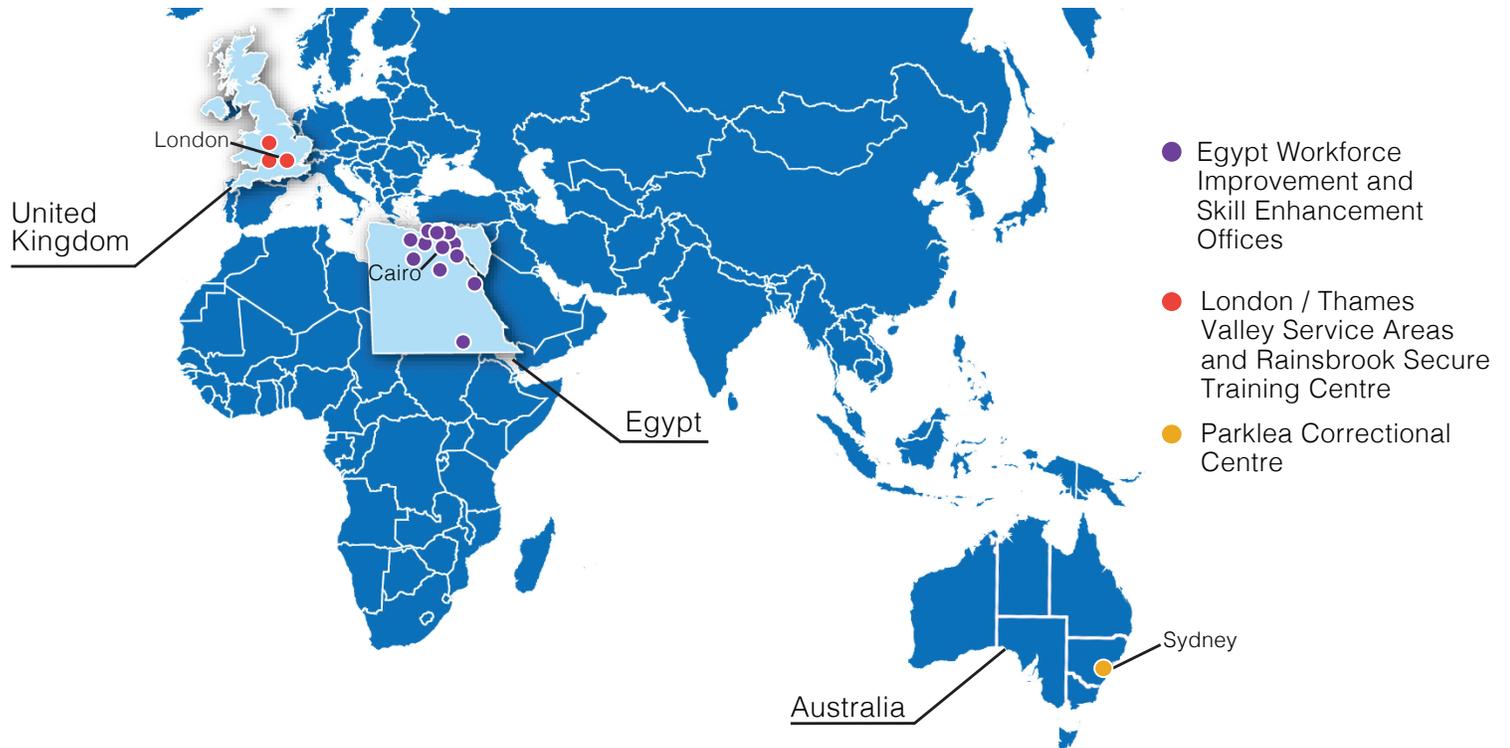
*Adam O’Nan, Judge Executive, Union County, Kentucky*



# U.S. Locations



# International Locations



# Job Corps

Providing Academic and Job Skills Training to Low-income Youth Since 1981

At Job Corps centers, MTC helps young people, ages 16-24, launch new and exciting careers. Job Corps is a federal program administered by the U.S. Department of Labor. The program provides low-income young adults with the opportunity to earn a high school diploma and industry-recognized certifications in a wide variety of technical trades. Job Corps places more than 85% of graduates in jobs, higher education, or the military.

Many Job Corps youth come from very challenging home lives. They'd be the first to tell you that because of Job Corps, they have more options. MTC connects Job Corps graduates to national employers like Toyota and CVS to provide internships and job placement. Graduates from MTC-operated centers are highly sought after in the job market.

## Results:

- **12,492** primary industry-recognized credentials were earned by students at MTC Job Corps centers
- **7,604** students earned their high school diploma/equivalency or completed a technical training program in high-growth industries
- **7,427** students were placed in quality jobs, higher education, or the military



“I make more than I ever thought possible. I thought I would just be a waiter my whole life, and now I have this: a career that I can continually advance in.”

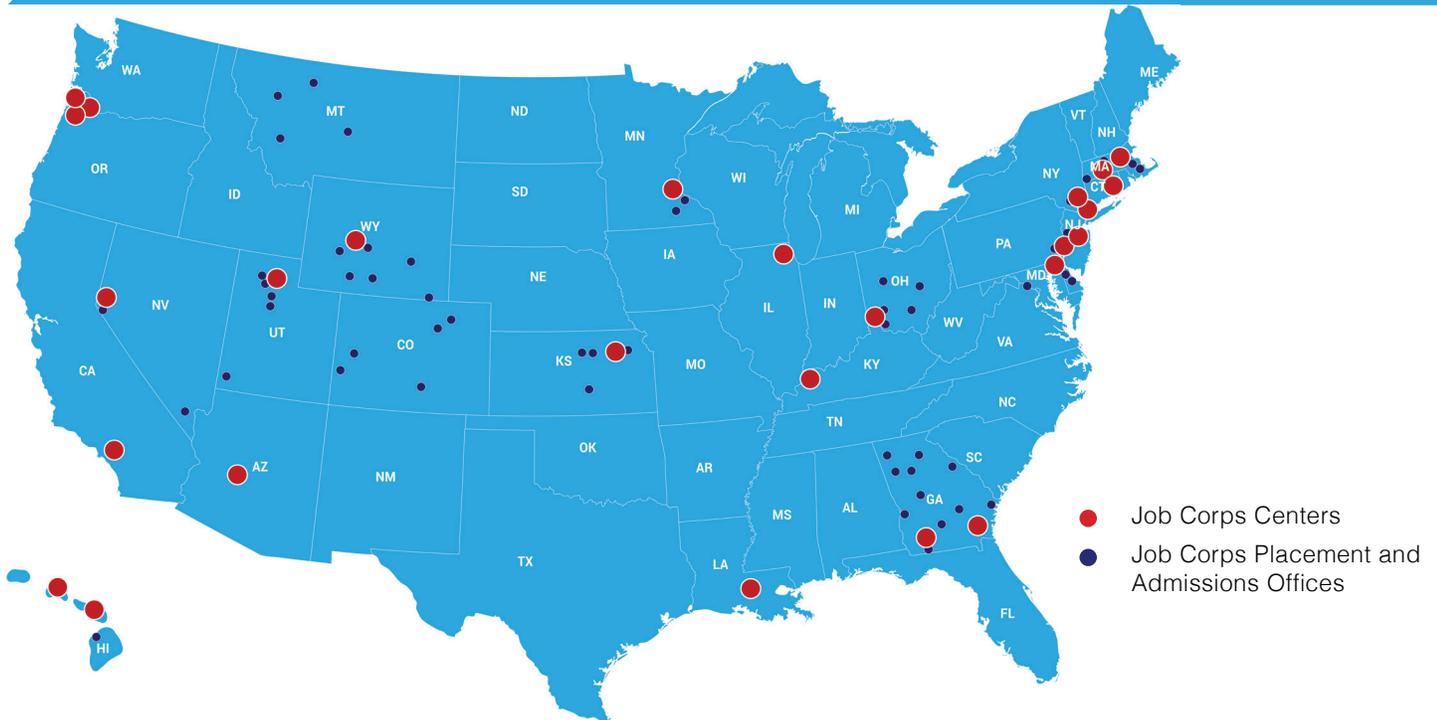
*James Ernst – Tongue Point Job Corps graduate, employed at Sous Bros. Marine Transportation*

“I think that without it [Job Corps], a lot of people like me wouldn't get the second chance that they need. I went from a job that, before I went to Job Corps, that barely paid for me, then I went to a job that could support my kids.”

*Trinquenski Hicks – Turner Job Corps graduate, employed with City of Albany, GA*



# MTC Job Corps Locations



## Arizona

\*Phoenix (353)

## Connecticut

Hartford (270)

## California

Los Angeles (614) CTS

## Delaware

Wilmington (153) OA/CTS

## Georgia

Brunswick (315) OA/CTS

Turner (732)

## Hawaii

Hawaii (211) OA/CTS

Maui (128)

## Illinois

\*Paul Simon Chicago (338)

## Kansas

\*Flint Hills (217) OA/CTS

## Kentucky

Earle C. Clements (1,022)

## Louisiana

\*Carville (264)

## Massachusetts

\*Shriver (300)

\*Westover (437)

## Minnesota

Hubert H. Humphrey (264) OA/CTS

## Nevada

Sierra Nevada (509) OA/CTS

## New Jersey

Edison (417)

## New York

Brooklyn (145)

South Bronx (250)

## Ohio

Cincinnati (202) OA

## Oregon

Tongue Point (473)

\*Springdale (169)

\*PIVOT (60)

## Pennsylvania

Philadelphia (319) OA/CTS

## Utah

Clearfield (1,002) OA/CTS

## Wyoming

Wind River (300) OA/CTS

(Student Capacity)

OA - Outreach & Admissions

CTS - Career Transition Services

\* Subcontracted management duties

“I came to Job Corps, and I realized that I can do so much more with myself with the skills that I’m obtaining here.”

Joel Corbo – Edison Job Corps student



# Corrections

## Giving Incarcerated Men and Women the Tools to Change Since 1987

We know change is possible because we've seen it in the lives of countless people serving time at our correctional facilities. Our education department uses evidence-based practices and programs to change behavior that ultimately results in fewer people re-offending after they're released. Our goal is to reduce recidivism by providing tools to successfully reintegrate back into society.

While ensuring safety and security, we also focus on providing a clean, respectful environment where men and women are encouraged to take advantage of the many programming and life skills opportunities. The programs we offer include cognitive behavioral therapy, substance abuse treatment, education, workforce training, and anger management classes. These courses are making a big difference in people's lives and helping to reduce recidivism.

### Results:

- **29,315,737** hours of effective programming and structured activities provided to incarcerated men and women
- **24,660** vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women
- **814,316** service hours spent helping improve local communities

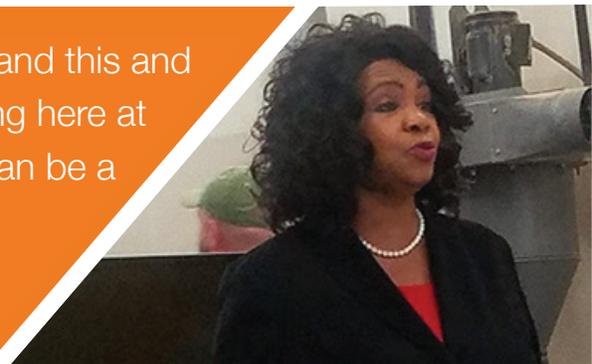


“Since [arriving] at North Central [Correctional Complex] in 2013, I have completed my GED and [taken] many, many programs. When the staff here see hard effort, they recognize that effort and get us through the programs we are trying to take... I have a new sense of direction in my life.”

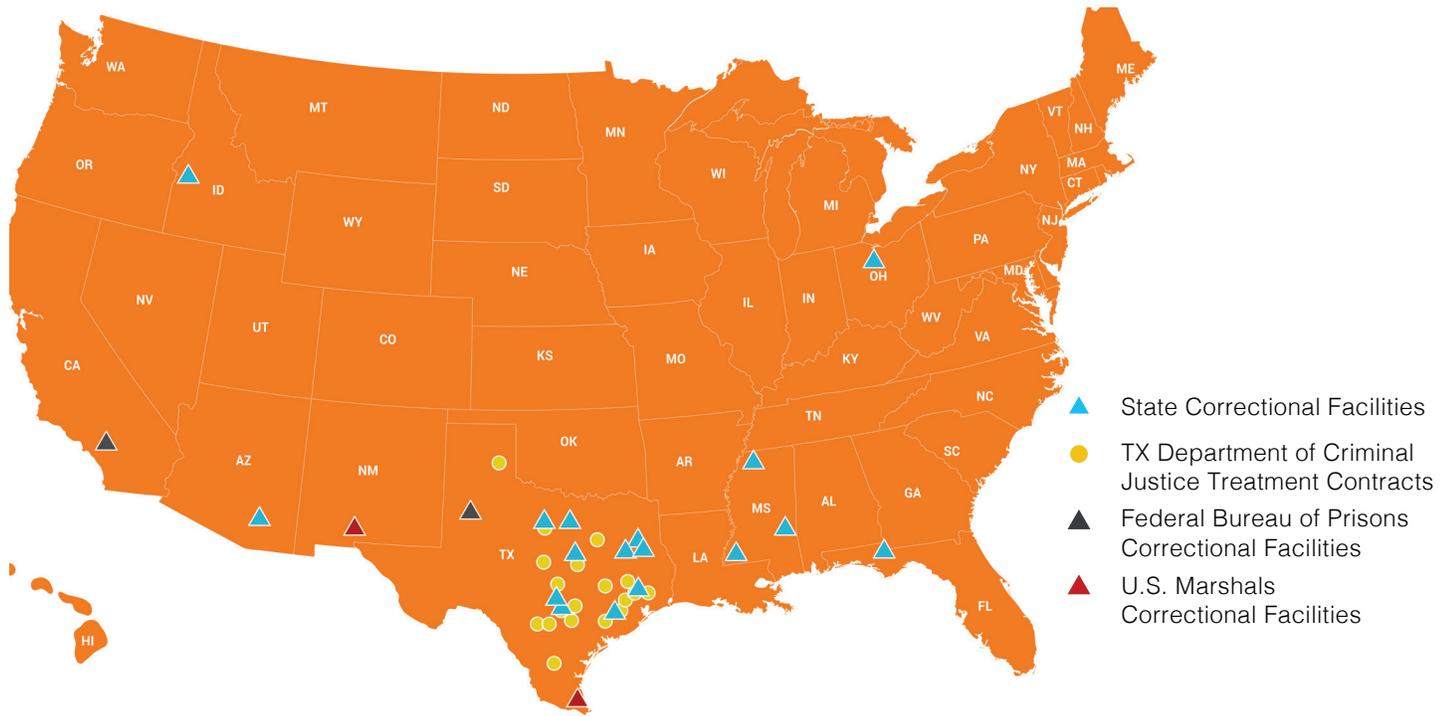
*Joseph Ellis – resident at North Central Correctional Complex*

“Keep up the good work here and let's see how we can expand this and convince other facilities to do exactly what you guys are doing here at Sanders Estes [Correctional Facility]. I think Sanders Estes can be a model for so many facilities throughout the country.”

*Faith Johnson – Dallas County District Attorney (when talking about the degree of programming being offered at Sanders Estes Unit in Texas)*



# MTC Corrections Locations



## Federal Bureau Of Prisons Facilities

**Giles W. Dalby Correctional Facility (TX)** (2,063) ACA, CEA, TJC, PREA

**Taft Correctional Institution (CA)** (2,504) ACA, CEA, TJC, PREA

## U.S. Marshals

**Otero County Prison Facility (NM)** (1,420) ACA, CEA, PREA

**Willacy County Regional Detention Facility (TX)** (636) ACA, PREA, NCCHC

## Arizona

**Arizona State Prison - Marana** (513) ACA, CEA, LSATF, PREA

## Florida

**Gadsden Correctional Facility** (1,633) ACA, CEA, PREA

## Idaho

**Idaho Correctional Alternative Placement Program Facility** (442) ACA, PREA

## Mississippi

**East Mississippi Correctional Facility** (1,223) ACA, CEA, PREA

**Marshall County Correctional Facility** (1,056) ACA, PREA

**Wilkinson County Correctional Facility** (1,050) PREA

## Ohio

**North Central Correctional Complex** (2,832) ACA, PREA

## Texas

**Billy Moore Correctional Center** (513) ACA, CEA, PREA

**Bradshaw State Jail** (1,980)

**Bridgeport Correctional Center** (524) ACA, CEA, PREA

**Cleveland Correctional Center** (529) ACA, PREA

**Diboll Correctional Center** (528) ACA, CEA, PREA

**East Texas Treatment Facility** (2,320) ACA, CEA, PREA

**Kyle Correctional Center** (524) ACA, CEA, PREA

**Lindsey State Jail** (1,031)

**Lockhart Correctional Facility** (1,018) ACA, PREA

**Sanders Estes Unit** (1,049) ACA, CEA, PREA

• MTC provides treatment programs at 19 correctional facilities operated by the state of Texas and MTC

(Inmate Capacity)

## Accreditations / Certifications

ACA - American Correctional Association  
 CEA - Correctional Education Association  
 TJC - The Joint Commission on Accreditation of Health Care  
 NCCHC - National Commission of Correctional Health Care  
 LSATF - Licensed Substance Abuse Treatment Facility  
 PREA - Prison Rape Elimination Act

# Detention

## Providing Quality Transitional Services to Detainees Since 2006

Men and women who are being held for illegally entering the U.S. find themselves in challenging situations. At MTC detention centers, we treat detainees with respect and dignity as they make their way through the legal process. Our detention centers are clean, safe, and positive environments. Detainees have access to legal resources, quality healthcare, healthy meals, recreation, family visitation, and whenever possible, educational programs. MTC partners with various community organizations to enhance the services available to the people at our detention centers.

### Results:

- **2,713** men and women provided with access to legal resources, quality healthcare, and other services
- **1,070,560** hours of programming and structured activities provided to detainees



“The program allows us to maintain good physical health. What’s more, we feel the satisfaction of being useful.”

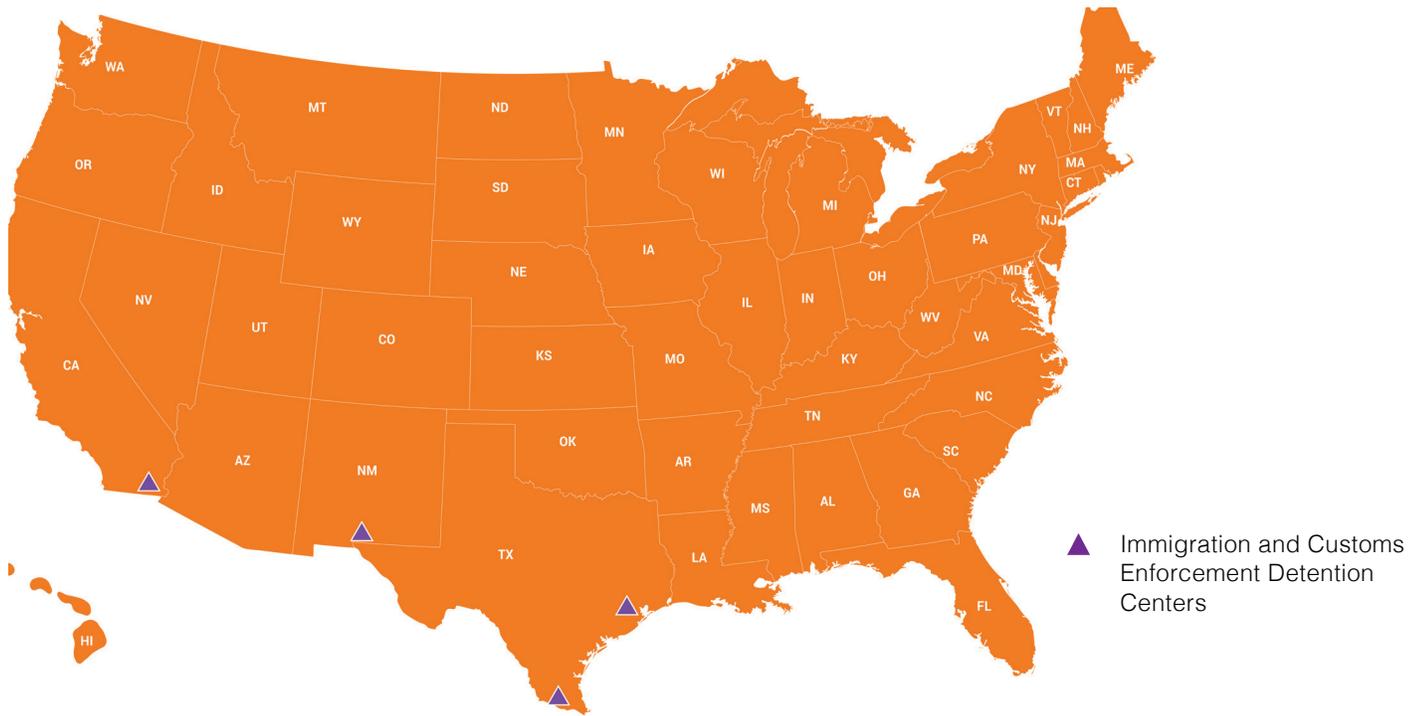
*Angel Arturo Mosqueda-Matos – resident at Otero County Processing Center*

“The medical service that I’ve received here has been really good, [the doctor] has helped me a lot and I am very appreciative of the service he’s provided.”

*Dinmar Chicas-Alvarez - resident at Imperial Regional Detention Facility*



# MTC Detention Locations



## California

**Imperial Regional Detention Facility**  
(782) ACA

## New Mexico

**Otero County Processing Center**  
(1,089) ACA, NCCHC

## Texas

**El Valle Detention Center (1,000)**  
**IAH Detention Center (1,061)**

(Detainee Capacity)

### Accreditations / Certifications

ACA - American Correctional Association  
NCCHC - National Commission of Correctional Health Care

“In my opinion, MTC [Imperial Regional Detention Facility] is very modern, it’s very functional, and it’s a very clean place where they treat the [detainees] respectfully.”

*Carlos Flores, the Mexican Consulate in Calexico, CA*



# MTC Medical

## Keeping Inmates and Detainees Healthy Since 2005

Everyone deserves quality medical care. At MTC, we have doctors, nurses, and other healthcare professionals who work hard to serve the medical needs of those in our care. MTC Medical provides vital healthcare and wellness services to people at our correctional facilities and detention centers. MTC believes that a healthy individual is more likely to successfully transition back to their community. And that's why quality healthcare is MTC Medical's top priority.

### Results:

- **71,424** diagnostic, physical, and medical exams performed to promote overall health and wellness
- **32,336** comprehensive mental health visits conducted to ensure people are well cared for
- **24,688** dental evaluations and services provided to ensure proper dental hygiene



“The medical department is one of the best that I have been to as an inmate in a prison setting. They treat you as a person... rather than a number by calling you by your last name. [The] medical department responds quickly to medical problems that inmates encounter while housed here...”

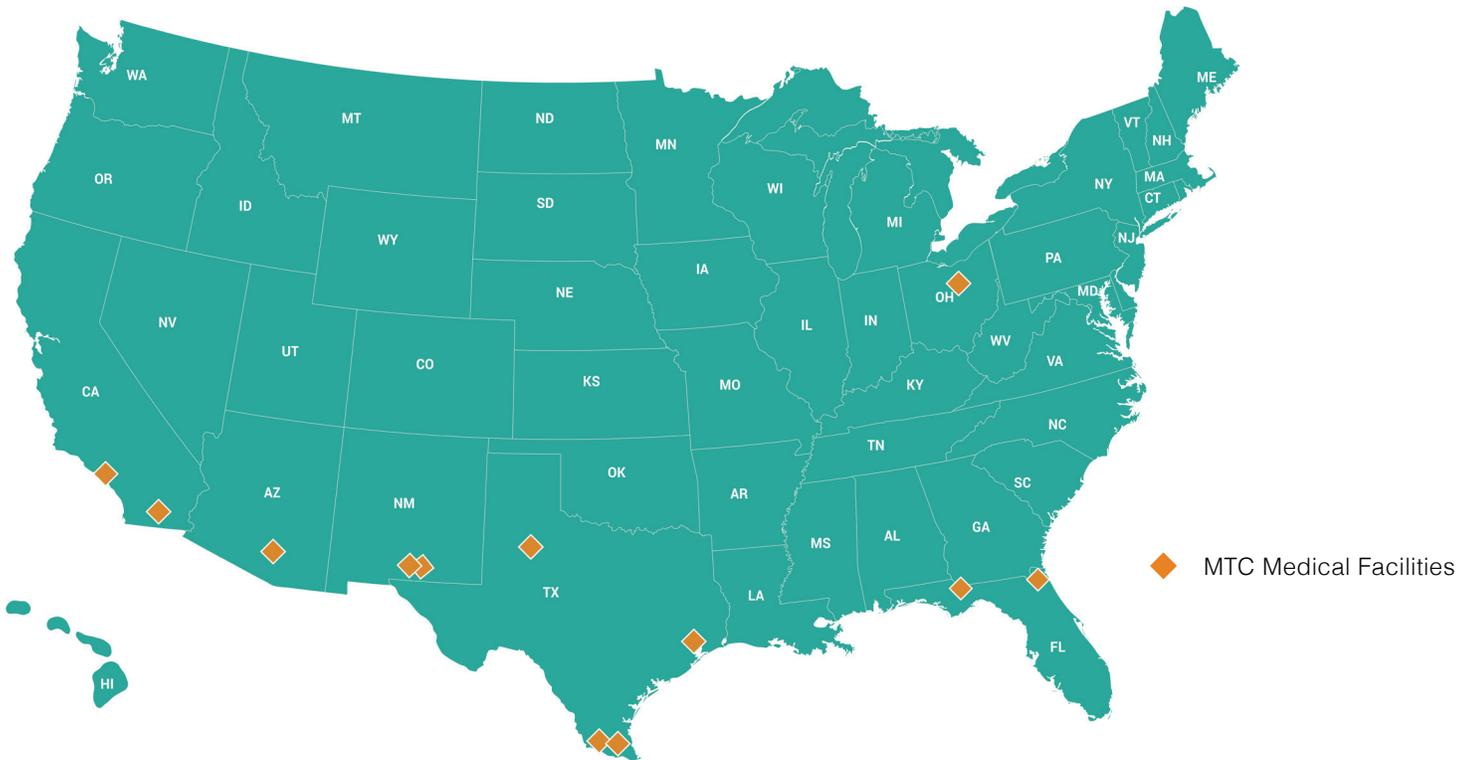
*Richard Glascoe – resident at Otero County Prison Facility*

“In my nearly two-year experience with the Marana medical department and staff, I have been pleased with their knowledge and willingness to assist me. They provided me with my dietary needs professionally and promptly... to make sure there wasn't anything else that would cause me discomfort.”

*Freddie Antwine – resident at Arizona State Prison - Marana*



# MTC Medical Locations



## Federal Bureau Of Prisons Facilities

Giles W. Dalby Correctional Facility (TX) (2,063) ACA, TJC

Taft Correctional Institution (CA) (2,500) ACA, TJC

## Immigration and Customs Enforcement Detention Centers

El Valle Detention Center (TX) (1,000)

IAH Detention Center (TX) (1,061) ACA

Imperial Regional Detention Facility (CA) (782) ACA, NCCHC

Otero County Processing Center (NM) (1,089) ACA, NCCHC

## U.S. Marshals

Otero County Prison Facility (NM) (1,420) ACA

Willacy County Regional Detention Facility (TX) (568) ACA, NCCHC

## Arizona

Arizona State Prison - Marana (513) ACA, NCCHC

## Florida

Gadsden Correctional Facility (1,633) ACA

Putnam County Jail (448)

## Ohio

North Central Correctional Complex (2,852) ACA

(Inmate/Detainee Capacity)

## Accreditations / Certifications

ACA - American Correctional Association

TJC - The Joint Commission on Accreditation of Health Care

NCCHC - National Commission of Correctional Health Care

“My dormitory friends and I are very grateful with medical and the rest of the other departments for the care we have received.”

*Dredson Aldenys Viera Da Silva - resident at Otero County Processing Center*



# International Corrections

Using Evidence-Based Programming and Practices Since 2016

MTC has partnered with foreign government agencies to operate safe and secure correctional facilities for adults and youth. With more than three decades of experience in corrections, MTC uses proven rehabilitation programs to enhance the lives of individuals in prison and to reduce recidivism.

MTC and global service provider Broadpectrum have teamed to operate the Parklea Correctional Centre for Corrective Services New South Wales.

MTC also serves the needs of youth offenders at the Rainsbrook Secure Training Center in England, by providing rehabilitation programs to reduce recidivism.

## Results:

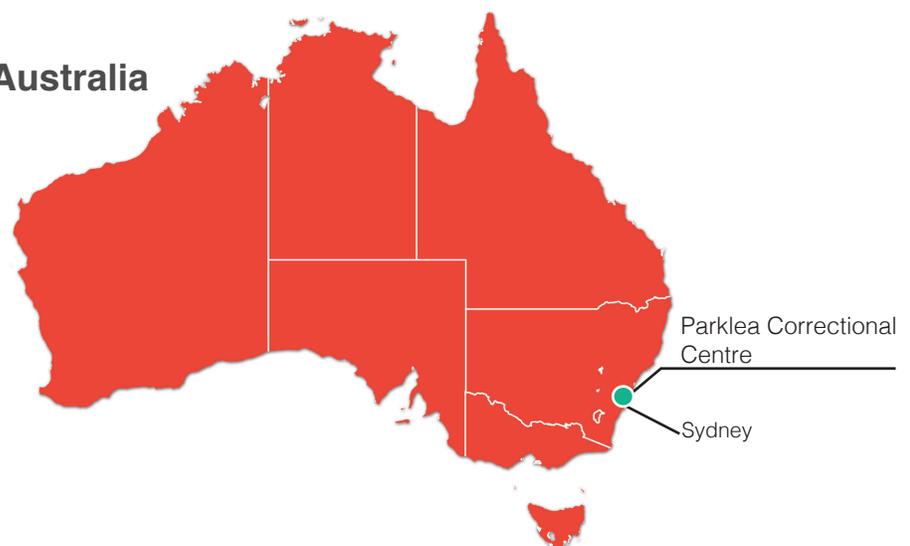
- Educational programs and other interventions provided to **1,000** men at the Parklea Correctional Centre
- Rehabilitation services provided to **234** young men and women serving custodial sentences at the Rainsbrook Secure Training Centre in England

## Locations

### United Kingdom



### Australia



“Since I’ve been at Rainsbrook, [the staff] has been a positive influence by sitting me down and having serious chats about my life now and my future. It’s influenced me to change.”

*Rainsbrook Secure Training Centre young person*

# MTC UK Probation & Parole

Helping People Successfully Transition to Communities Since 2016

MTC's expertise in helping incarcerated people change their lives extends to the United Kingdom. MTC helps men and women who are serving community sentences and those recently released from prison successfully transition back to society.

MTC partners with various community organizations to provide vital services including housing, counseling, therapy, and employment training.

## Results:

- **27,000** offenders, probationers, and parolees received services to help them succeed in society after release from prison
- **Over 1,000** dedicated staff provided services to the offenders, probationers, and parolees in the United Kingdom

## Locations



“...I can honestly say it is down to one person why I have come so far. I can genuinely say that my probation officer has given me the opportunity to break the vicious cycle of recidivism, drugs, alcohol, criminal thought, and behavior, and I shall forever be grateful. With his help, I got my life back on track.”

*Thames Valley Community Rehabilitation Company service user*

# Economic & Social Development

## Linking Egyptian Youth to the Job Market Since 2016

MTC has developed institutional capacity and trained tens of thousands of people across the globe in Pakistan, Iraq, Mongolia, Egypt, and the West Bank. MTC has worked with the U.S. Agency for International Development (USAID), the World Bank, the United Nations, regional development banks, and national governments to provide workforce training worldwide.

In Egypt, MTC helped to improve the technical education system by training teachers and connecting schools and employers as part of the Workforce Improvement and Skill Enhancement (WISE) project, a USAID-funded project. Thanks to caring and committed staff, thousands of people in Egypt are now better prepared to succeed in the workforce and in life.

### Results:

- **27,114** teachers, master trainers, and students provided with technical and workforce readiness skills training
- **6,939** students placed in internships throughout Egypt
- **11,666** students provided with gainful employment
- **40%** of WISE project participants are women; all have benefited greatly from MTC's services

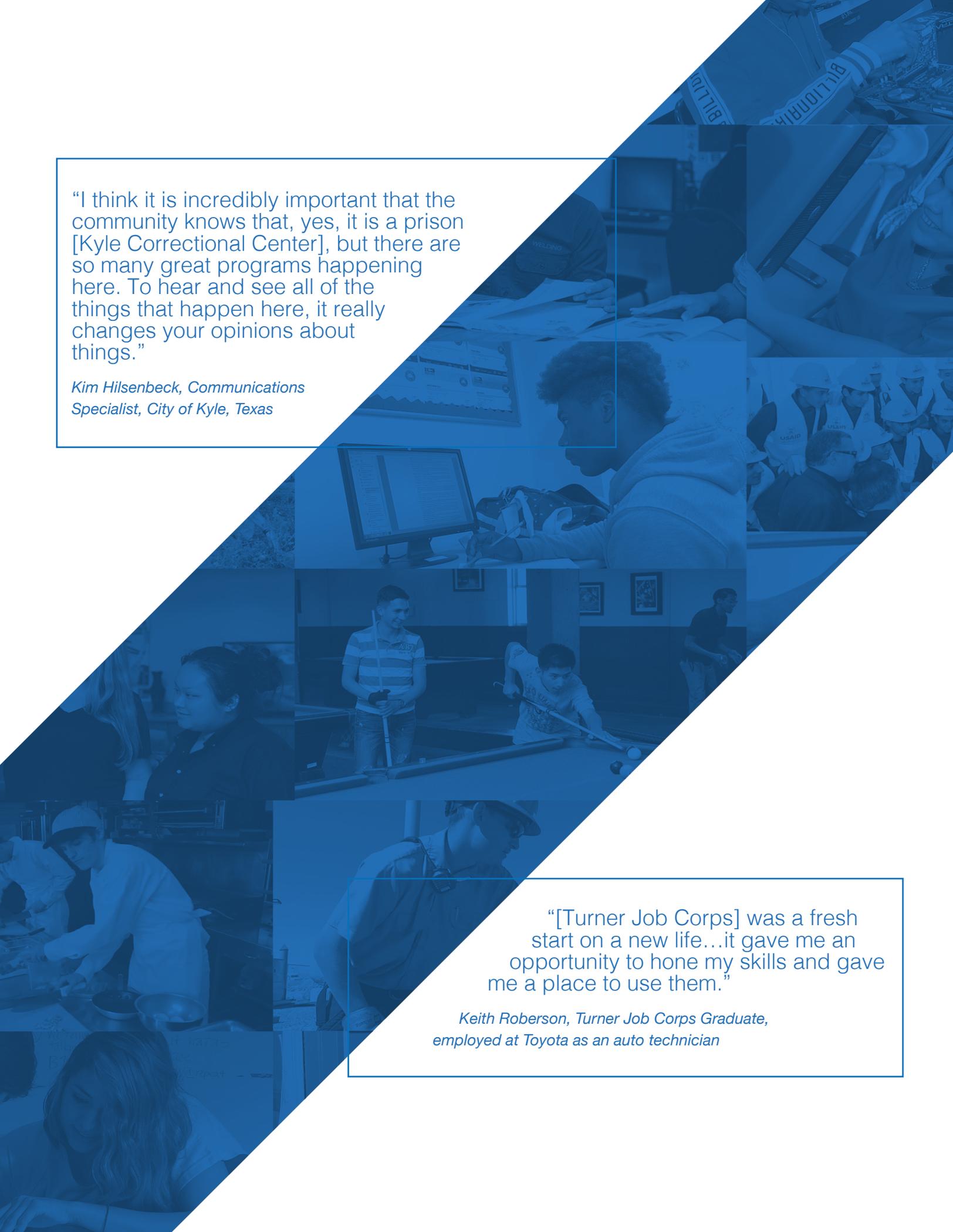
## Locations



“The in-company training was wonderful and very useful. We practiced on actual tools and worked in the garment factory. The trainers were very supportive and excited to be working with us. Most importantly, this garment company offers employment to all students who successfully complete the training. I will join the company as an employee immediately after concluding my schooling.”

*Doaa Arafa Mahmoud – Abo Atwa Technical School student in Ismailia*





“I think it is incredibly important that the community knows that, yes, it is a prison [Kyle Correctional Center], but there are so many great programs happening here. To hear and see all of the things that happen here, it really changes your opinions about things.”

*Kim Hilsenbeck, Communications Specialist, City of Kyle, Texas*

“[Turner Job Corps] was a fresh start on a new life...it gave me an opportunity to hone my skills and gave me a place to use them.”

*Keith Roberson, Turner Job Corps Graduate, employed at Toyota as an auto technician*

# Making it Possible for Incarcerated Men and Women to Achieve their Greatest Potential

At MTC, we see the potential in people—even when they don't necessarily see it themselves. Through a culture of caring and the use of evidence-based programs, we inspire and encourage people to take the necessary and oftentimes difficult steps to improve their lives.

2018 marked the passage of new federal legislation that improves the national criminal justice system. MTC believes this new law, known as the First Step Act, is a move in the right direction. The legislation increases the investment in rehabilitation programs and makes other significant changes to reduce recidivism and the overall prison population. MTC's mission is to go above and beyond contractual requirements in providing rehabilitation programs that make a real difference in the lives of those we serve.

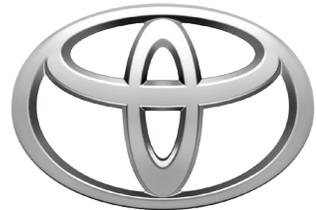


## Key to MTC's success in Job Corps are its strategic partnerships with national and local employers including:

Toyota – At MTC's Clearfield Job Corps Center in Utah and in partnership with United Auto Workers, students get advanced training in Toyota's T-TEN program. Toyota donates thousands of dollars' worth of new-model vehicles for student training. The automotive giant also provides paid internship opportunities at its local dealerships and hires graduates in high-paying jobs. In 2018, 89% of students at the Clearfield center who completed the T-TEN program were hired by Toyota as certified automotive technicians.

CVS – MTC's Philadelphia Job Corps Life Science Institute has a strategic partnership with CVS Health and Philadelphia Works to provide a pre-apprenticeship program for pharmacy technician students. This partnership gives students paid internships with CVS, certification by the Pharmacy Technician Certification Board, and great job opportunities within the national pharmacy chain.

Southeast Georgia Healthcare System – Healthcare workers are in high demand in the United States. MTC's Brunswick Job Corps Center has a partnership with Southeast Georgia Healthcare System to bring more certified healthcare professionals to rural communities in Southeast Georgia. Southeast Georgia Healthcare System provides work-based learning, paid internships, and clinical experiences to healthcare students. Graduates of Brunswick Job Corps have gone on to good paying, full-time jobs throughout Southeast Georgia.



**TOYOTA**



**SOUTHEAST GEORGIA  
HEALTH SYSTEM**

*[sghs.org](http://sghs.org)*



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