

MTC

Management
& Training
Corporation

A Leader in Social Impact

2021

SOCIAL IMPACT REPORT





MESSAGE FROM SCOTT MARQUARDT, MTC PRESIDENT

Every time I visit an MTC Job Corps center or correctional facility, I am amazed at the compassion, dedication, and commitment of our staff to improve the lives of the people we serve. That's what MTC is all about. Our mission is to change people's lives through education, job training, life skills, and other vital programs.

While it's been a challenging couple of years, our government partners, community friends, and dear employees have come together to help the men and women in our care succeed in their lives.

As we move forward, we will use new technologies to help us provide innovative and engaged learning programs to our students and residents. The pandemic has greatly accelerated the technologies needed to create effective distance learning curricula and other services.

We look to the future with great optimism and confidence. We know our good employees will continue to raise the bar of excellence as we strive to help the men and women in our care live more meaningful and successful lives.

“ I am amazed at the compassion, dedication, and commitment of our staff to improve the lives of the people we serve. ”



OUR COMMITMENT TO CHANGING LIVES

Since early 1981, Management & Training Corporation (MTC) has been at the forefront of the human-renewal business. Through education, job training, life skills, and other programs, we have

seen at-risk men and women realize their full potential. Being a part of these transformational changes in individuals is one of the most rewarding experiences in life.

WE CHANGE LIVES IN THESE FIVE PRIMARY AREAS OF SERVICE:

JOB CORPS

A one-of-a-kind residential job training program, Job Corps supports young people ages 16-24. This Department of Labor program is free and helps at-risk youth learn the job and life skills necessary to succeed in the job market.

CORRECTIONS

We can't give up on men and women who have committed crimes and are serving time in prison. We know most of them will be released eventually, so we heavily focus on effective rehabilitation programs that will help transform our residents into successful members of society. MTC operates more than two dozen correctional facilities in partnership with federal and state governments.

DETENTION

Thousands of adult men and women are awaiting court hearings to determine if they can remain in the United States. They are held in facilities by Immigration & Customs Enforcement (ICE). MTC operates some of these facilities, providing residents with everything they need during their short stay with ICE. This includes quality medical and dental care, nutritious meals, a clean and comfortable living environment, access to legal resources, a variety of recreational opportunities, and where possible, educational and other support services.

MEDICAL CARE

At some of the correctional and detention facilities we operate in partnership with governments, we also provide medical, dental, and mental healthcare services to residents. It is our privilege to provide this care. Their health and wellness are key to our ability to help improve and change their lives.

INTERNATIONAL WORKFORCE DEVELOPMENT

Job training is where MTC began in 1981. Since then, we have taken our commitment and expertise internationally. Working with developing countries, we have helped governments and businesses advance and strengthen their workforce development systems leading to more job placements and stronger economies.



40 YEARS OF CHANGING LIVES AND IMPROVING COMMUNITIES



years of changing lives

2021 was a special year for MTC. The year marked our 40th anniversary of helping people change their lives. In 1981, we set out on a mission to help disadvantaged and underserved men

and women realize their full potential in life. To celebrate, we proudly participated in four vital service projects to strengthen lives and communities by:

- Improving literacy
- Battling hunger
- Bringing awareness to mental health
- Combating homelessness

In addition, MTC donated \$100,000 to support these company service projects. Each of these projects ties directly into the work we do in Job Corps, corrections, and detention. Here's a brief recap of our success in these four areas:

IMPROVING LITERACY

MTC facilities collected more than 24,000 books which were delivered to schools, libraries, and a variety of non-profit organizations to improve



literacy in our communities. MTC facilities also held writing events including competitions for residents in our correctional facilities. Some residents built and donated bookshelves to support literacy. Other facilities connected incarcerated fathers with their children through video reading activities.

Literacy and education are the foundation of the work we do. In Job Corps, young people attend English, Math, and other core classes to improve their academic standing. Many come to Job Corps without a high school diploma and leave with a GED or diploma equivalency.

BATTLING HUNGER

With the help of staff, community partners, the media, and others, MTC facilities donated more than 40,000 items of food to various food banks and charity organizations. In addition, MTC staff donated more than \$12,000 in cash, served nearly 5,000 hot meals, and delivered hundreds of pounds of fresh produce to food banks to help fight hunger.

The reality is some of our Job Corps students come from very challenging backgrounds where hunger is a daily struggle. When residents at our correctional and detention facilities are released



back to society, they often don't have the support network they need to get back on their feet immediately. The transition can be tough and often involves food insecurity to some level. We are proud to have helped feed people throughout our communities.

BRINGING AWARENESS TO MENTAL HEALTH

Mental health has never been more important. The COVID-19 pandemic caused stress and uncertainty that continued to be felt in 2021. MTC facilities rallied to support dozens of local non-profit organizations, providing 2,901 service hours to bring awareness to mental health.

We also engaged in improving the mental health support for the students and residents in our care. The mental and emotional well-being of our students and residents is top priority at MTC facilities. In Job Corps, it's often very challenging for the young adults to leave home and move into a new setting. We have counselors who are trained to support our students as they learn to live with others and embrace rigorous education and job skills training programs.

Residents in our correctional facilities face stress every day. Addressing their mental health needs is a vital part of their successful rehabilitation. Our compassionate staff treat each resident with respect and instill hope in them that they can change. From the officers to the instructors to the wardens, we are unified in our desire to help the incarcerated men and women in our facilities change their lives.

At our detention facilities, residents are working through the legal system to remain in the United States. This can be a challenging time. Our staff

are committed to helping these residents feel safe at our facilities while ensuring they have access to legal resources, a healthy living environment, recreation, mental health support, and other services. We also partner with community organizations that provide various support services to the men and women in our care.

COMBATING HOMELESSNESS

From donating blankets to families in need to filling backpacks with essential items to cooking meals for homeless individuals, MTC staff made a big difference in their communities. Our facilities around the country provided more than 3,000 hours of service to various local charities and other organizations dedicated to fighting homelessness.

Some of our Job Corps students were homeless before enrolling in the program. Residents who leave our correctional and detention facilities can face challenges securing housing. We want to be part of the solution, and we were proud to help ease the pain of homelessness in our communities in 2021.

MTC's mission is to empower people with education, job training, and life skills so they will have the tools to support themselves and their families and never have to experience the heartache of homelessness.



HOW WE HELPED CHANGE LIVES

Despite ongoing challenges from COVID-19, MTC staff rose to the occasion to provide education, job training, rehabilitation, and life skills to tens of thousands of people.

MTC's life-changing services include:

Job Corps Training—Providing technical training and academic instruction at 21 fully managed Job Corps centers and 7 sub-contracted centers to thousands of at-risk youth in the United States.

Corrections Rehabilitation—Giving incarcerated men and women at 22 correctional facilities around the world the chance to make amends and gain the cognitive, vocational, academic, and life-skills needed to succeed in society.

MTC Medical—Providing quality medical, dental, and mental health services at 14 correctional and detention medical departments to incarcerated and detained men and women.

Detention Services—Ensuring men and women in five civil detention centers are treated with dignity and provided with essential services including healthcare, access to legal resources, meaningful recreation, and other opportunities for enrichment.

International Workforce Development—Transferring MTC's expertise to developing countries around the world by assisting stakeholders in improving workforce development programs that provide opportunities for employment and greater success in life.

OVER **63,944** LIVES IMPACTED ANNUALLY



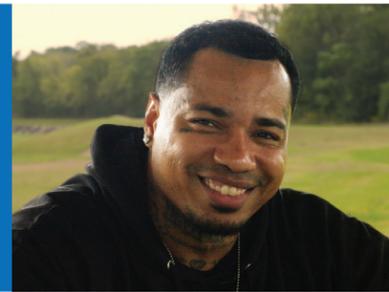
“ Job Corps has really changed my life for the better for more reasons than just work. They helped me every step of the way. ”

Rocio Carbonell, Tongue Point Job Corps Center



“ The officers speak to you like you're a human being. I just feel like they train their officers to, 'Hey look, these are people who made mistakes. These people are trying to get ready to go home. So, our job is to help them transition and prepare for what's to come.' ”

Marcus Charles, Diboll Correctional Center



“ Growing up I wasn't really confident about myself—but once I got to Job Corps, I changed, my whole demeanor changed. ”

Kassandra Rodriguez, Los Angeles Job Corps Center



“ It was a steppingstone. I came in with discipline, but I needed that extra edge to help me get into the real workforce. ”

Shakeel Semple, Brooklyn Job Corps Center





JOB CORPS

Providing Academic and Job Skills Training to Low-Income Youth for 40 Years

Job Corps is a U.S. Department of Labor program that helps young people, ages 16-24, launch new and exciting careers. It's a life-changing experience for thousands of youth. MTC is proud to be the largest Job Corps operator. MTC is also heavily involved in the recruitment of new students and placement of graduates. The program works! More than 85% of graduates are placed in jobs, higher education, or the military.

Here are some other key results at MTC Job Corps centers over the last year:

 **5,301** primary industry-recognized credentials were earned by students at MTC Job Corps centers

 **14,796** students earned their high school diploma/ equivalency or completed a technical training program in high-growth industries

 **9,131** students were placed in quality jobs, higher education, or the military

“ This program has opened up a lot to me, like resources. I can come here and get an education and move on. It can help me move on in life to bigger and better things. ”

Christopher Lewis, Brunswick Job Corps Center



“ Well, I have to say this is the best decision I made coming here, basically changed my life in a way, because I was in a slump, and now I know where I'm going to be going in the future. ”

Prince Kargbo, Sierra Nevada Job Corps



Job Corps Center Locations

California

Los Angeles (544)

Connecticut

Hartford (181)

Georgia

Brunswick (315)

Turner (730)

Hawaii

Hawaii (211)

Maui (128)

Illinois

*Joliet (255)

*Paul Simon Chicago (340)

Indiana

Atterbury (410)

IndyPence (100)

Kansas

*Flint Hills (217)

Kentucky

Earle C. Clements (1,022)

Maryland

Woodstock (428)

Massachusetts

*Westover (437)

Missouri

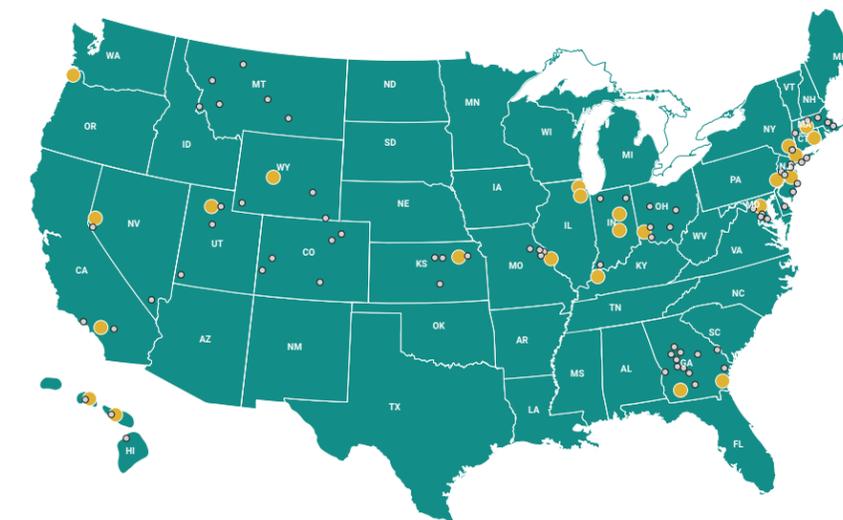
St. Louis (520)

Nevada

Sierra Nevada (509)

New Jersey

Edison (417)



● Job Corps Centers
○ Job Corps Placement and Admissions Offices

New York

South Bronx (250)

Brooklyn (205)

Ohio

*Cincinnati (202)

Oregon

Tongue Point (473)

Pennsylvania

Philadelphia (319)

Utah

Clearfield (1,002)

Wyoming

*Wind River (300)

(Student Capacity)

*Subcontracted Management Duties



“ That was one of the first things that really made an impression on me, coming to Gadsden... They're all working toward a goal, and they very much make rehabilitation and re-entry and self-esteem, really kind of humanizing corrections. I think that is something that they drive home a lot, and it shows. And it colors everything that they do here, and it makes a huge difference. ”

Whitney Culbreth, Gadsden Correctional Facility



CORRECTIONS

For More Than 30 Years, MTC has Given Incarcerated Men and Women the Tools and Hope to Change

It's not easy to turn over a new leaf after making serious mistakes in life—but it is possible. And at MTC facilities, we see it every day. We're proud to be a part of that type of transformational change. Our staff use evidence-based practices and programs to give residents the tools they need to rehabilitate their lives. These programs include cognitive behavioral therapy, substance abuse programs, vocational training, and life-skills courses. Here are some of the key results over the last year:



4.98 million hours of effective programming and structured activities provided to incarcerated men and women



381,091 service hours spent helping improve local communities by residents and staff



8,369 vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women

Corrections Locations

Federal Bureau of Prisons

Giles W. Dalby Correctional Facility (2,063)

U.S. Marshals Service

Otero County Prison Facility (1,420)

Willacy County Regional Detention Facility (552)

Arizona

Arizona State Prison—Marana (513)

Florida

Bay Correctional Facility (985)

Gadsden Correctional Facility (1,633)

Graceville Correctional Facility (1,884)

Idaho

Idaho CAPP Facility (442)

Ohio

North Central Correctional Complex (2,918)

Mississippi

East Mississippi Correctional Facility (1,500)

Wilkinson County Correctional Facility (900)

Texas

Billy Moore Correctional Center (513)

Bradshaw State Jail (1,980)

Bridgeport Correctional Center (524)

Oliver J. Bell Unit (520)

Diboll Correctional Center (518)

East Texas Treatment Facility (2,320)

Gregory S. Coleman Unit (1,000)

Kyle Correctional Facility (520)

Lindsey State Jail (1,031)

Sanders Estes Unit (1,040)

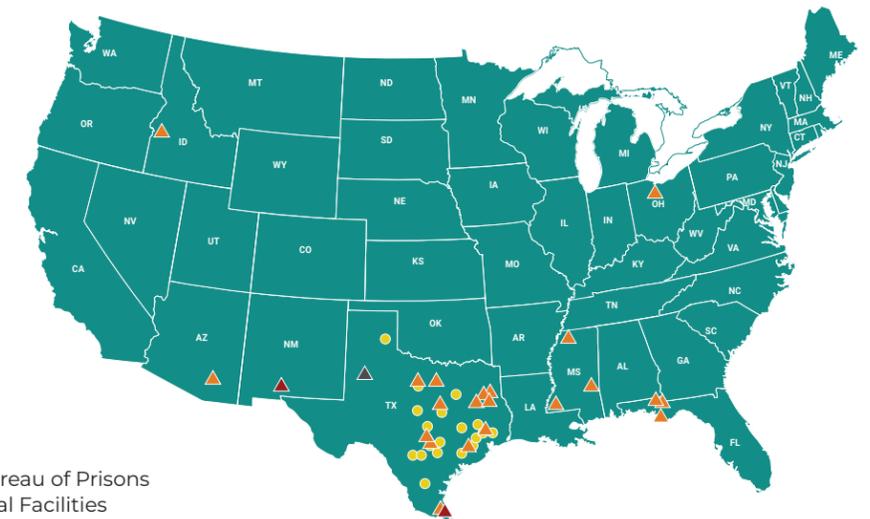
Texas Civil Commitment Center (434)

Willacy County State Jail (1,069)

(Resident Capacity)

*MTC provides treatment programs at 19 correctional facilities operated by the state of Texas and MTC

- ▲ State Correctional Facilities
- TX Department of Criminal Justice Treatment Contracts
- ▲ Federal Bureau of Prisons Correctional Facilities
- ▲ US Marshals Correctional Facilities



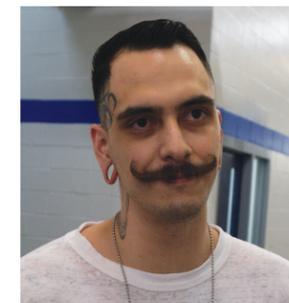
“ Good things happen inside a prison, people learn inside a prison, people become rehabilitated. And people want to give back. Many of us simply want an opportunity to show society that, ‘Hey, I’m valuable. I have something to contribute. Give me a shot. Give me a chance.’ ”

Glen Conley, Wilkinson County Correctional Facility



“ The process of it is almost kind of like a caterpillar. It goes through the development, it gets to its cocoon, and then it blossoms into a beautiful butterfly. That’s what we are, being incarcerated, and then changing our lives and our mindset, character development, and integrating it to be an asset to society. ”

Jesse Gomez, Oliver J. Bell Unit





“ Your politeness and gratitude was greatly taken to heart given the fact of my situation and condition. I'd like to formally say thank you for being the warden and man of position to do the acts of kindness the way you've done in my situation. ”

Mr. Tutt, IAH Secure Adult Detention Facility

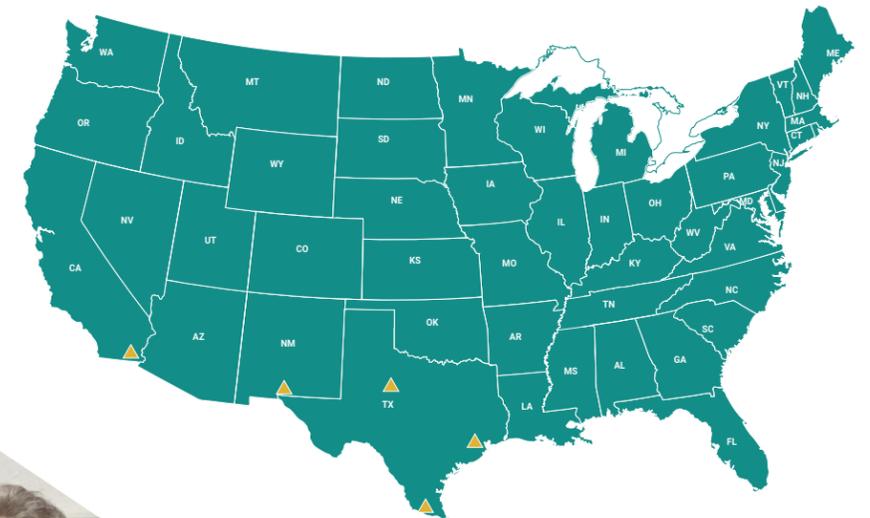
Detention Locations

- California**
Imperial Regional Detention Facility (782)
- New Mexico**
Otero County Processing Center (1,089)

- Texas**
Bluebonnet Detention Center (1,000)
El Valle Detention Facility (1,000)
IAH Secure Adult Detention Facility (1,052)

(Resident Capacity)

▲ Immigration and Customs Enforcement Detention Centers



DETENTION

Providing Compassionate Services to Detainees for More Than 15 Years

Walking into an MTC detention center, you'll find a clean, calm environment where men and women are being civilly held pending the outcome of their immigration hearing. We treat all residents with great respect and dignity as they make their way through the legal process. They have access to legal resources, quality healthcare, healthy meals, recreation, family visitation, and whenever possible, educational programs. MTC partners with various community organizations to enhance the services available to the people at these facilities.

-  **1,235** service hours spent helping improve local communities by staff and detainees
-  **2,382** men and women provided with access to legal resources, quality healthcare, and other services
-  **475,693** hours of programming and structured activities provided to detainees

“ Things have been good, thanks to God. The food is good; it's got good flavor. The medical treatment is good. I feel good. I never get sick. The hygiene is good. There's nothing to complain about. ”

Jairo, Otero County Processing Center



MTC MEDICAL

Keeping Residents Healthy for 17 Years

MTC Medical provides vital healthcare and wellness services to people at our correctional facilities and detention centers. MTC Medical is comprised of doctors, nurses, and other healthcare professionals who work hard to serve the medical needs of those in our care each and every day. MTC knows a healthy individual is more likely to successfully transition back to their community—and that's why quality healthcare is MTC Medical's top priority.

-  **18,813** physicals performed to promote overall health and wellness
-  **12,524** dental evaluations and services provided to promote proper dental hygiene
-  **29,281** comprehensive mental health visits conducted to provide appropriate services



“

I would like to express my most sincere thanks to Dr. Hercule and nurse Fairclaw. They have both done a great job in making me feel comfortable during my medical visits. I really appreciate the care and kindness they both treat me with. I am pleased with the medical treatment and quality of care I received. It's nice to be treated like a human being.

”

Dawn Nickonovit, Gadsden Correctional Facility

MTC Medical Locations

Arizona

Arizona State Prison—Marana (513)

California

Imperial Regional Detention Facility (782)

Florida

Bay Correctional Facility (985)

Gadsden Correctional Facility (1,633)

Graceville Correctional Facility (1,884)

New Mexico

Otero County Prison Facility (1,420)

Otero County Processing Center (1,089)

Ohio

North Central Correctional Complex (2,852)

Texas

Bluebonnet Detention Center (1,000)

El Valle Detention Facility (1,000)

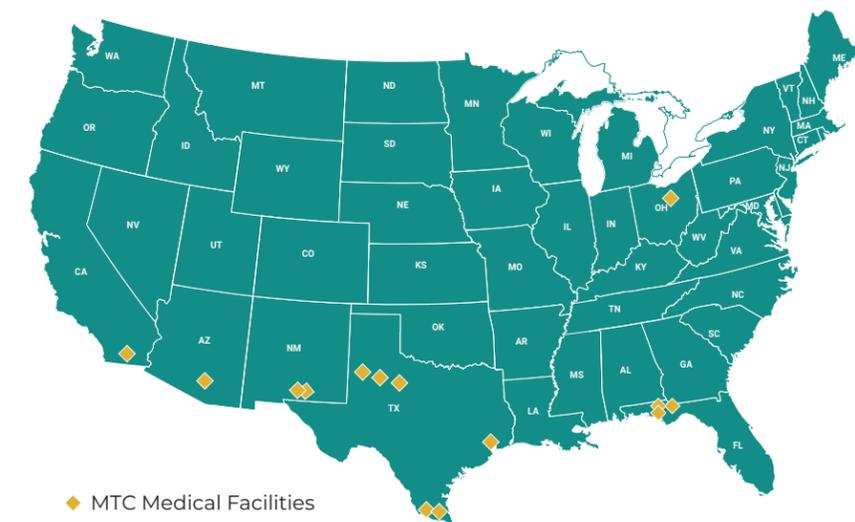
Giles W. Dalby Correctional Facility (2,063)

IAH Secure Adult Detention Facility (1,052)

Texas Civil Commitment Center (393)

Willacy County Regional Detention Facility (568)

(Resident Capacity)



“

When you arrive at Marana, the medical staff help evaluate you and give you the medical attention you need to get back on a healthy path. Doctor Sandoval caught a prescription error from four previous doctors and helped fix my medical issues.

”

Thomas Washburn, Arizona State Prison—Marana



“ I want you to know the work you guys do at resettlement does make a difference to our lives and I hope that you can do for many others what you have done for me. ”

Resident, London Community Rehabilitation Company

INTERNATIONAL CORRECTIONS
Helping People Successfully Transition to Communities for 6 Years

AUSTRALIA
MTC, in a Joint Venture with Broadspectrum, operates the Parklea Correctional Centre in New South Wales, Australia, on behalf of Corrective Services NSW. The MTC-Broadspectrum team uses effective rehabilitation programs to help prepare the men for re-entry into society. The facility's new Throughcare program is a prime example of these efforts. The program is free for residents who have finished their sentence or are being released from Parklea on bail and need help finding accommodation, housing, employment, counseling, and other support. Residents are assigned a Throughcare coordinator who works with them to ensure the necessary infrastructure and services are in place before their release and regularly checks in with them once they leave prison.



International Corrections Locations
Australia
Parklea Correctional Center (1,000)
United Kingdom
London Community Rehabilitation Company
Rainsbrook Secure Training Center (234)
Thames Valley Community Rehabilitation Company
 (Resident Capacity)

UNITED KINGDOM

MTC's expertise in helping incarcerated people change their lives extends to the United Kingdom.

MTC UK served the needs of youth residents at the Rainsbrook Secure Training Center in England, by providing rehabilitation programs to reduce recidivism.

MTC UK also participated in the Ministry of Justice's Transforming Rehabilitation project, operating the London Community Rehabilitation Company and the Thames Valley Community Rehabilitation Company from 2016 to 2021. MTC UK provided community supervision and rehabilitative services for individuals in 20 prisons, helping men and women who were recently released from prison and those serving community sentences successfully transition back to society. MTC UK partnered with various community organizations to provide vital services including housing, counseling, therapy, and employment training.

When MTC UK first started this work, London and Thames Valley were known for poor probation support and poor outcomes. MTC applied innovative solutions to the challenges, ultimately centralizing services, empowering staff, and utilizing better tools and technology. By the time MTC's contract ended in 2021, London and Thames Valley were the top performing community rehabilitation companies in the country, and the Ministry of Justice planned to replicate MTC's work as it resumed ownership of all of the country's probation services.

In the UK, last year over:

- 30,000** residents, probationers, and parolees received life changing services to help them succeed after release from prison
- 1,000** dedicated staff provided comprehensive services to residents, probationers, and parolees in the United Kingdom



“ Art gives me hope for the future as I can create something out of a blank canvas. Art also clears my head and occupies my mind... It feels good to be trusted enough to take advantage of the opportunity and the facilities. It feels that they are making this a correctional facility and trying to rehabilitate us. ”

Michael, Parklea Correctional Centre



“ Finding yourself in helping others brings a sense of achievement followed by happiness, satisfaction, and peace. I found myself in helping hundreds of graduates to find job opportunities and setting sustainable career steps. ”

Abeer Kamal, Employment Specialist at Fayoum Industrial Secondary School in El Hadkah for Girls



ECONOMIC & SOCIAL DEVELOPMENT

Providing Workforce Development Services Worldwide for More Than 18 Years

Over the last two decades, MTC has worked with the U.S. Agency for International Development (USAID), the World Bank, the United Nations, regional development banks, and national governments to provide workforce training worldwide. During a five-year contract with USAID that wrapped up in 2021, MTC staff helped improve the technical education system in Egypt by developing curricula, training teachers, and connecting schools and employers. The program was so successful, MTC was awarded another contract with USAID in mid-2021. The new Workforce Egypt project will focus on strengthening the country's delivery of technical education, engaging with the private sector to ensure job placement for technical school graduates, and creating public-private sector linkages to advance technical education.

MTC is also working in Morocco to create a new construction trade residential training center which will help Moroccan youth gain the skills

they need to succeed in the job market. MTC is a sub-contractor to the Moroccan Construction Federation which is building the new training center in a public-private partnership with the Moroccan government. The project is funded by the U.S. government's Millennium Challenge Account. Here are some results from our first project in Egypt:

-  **33,128** technical school graduates secured gainful employment
-  **73,427** technical school students participated in career guidance and counseling programs, helping them better prepare for meaningful participation in the Egyptian workforce
-  **19,479** technical school students participated in on-the-job training (or internships)
-  **23,559** teachers were provided with training, technical assistance, and coaching, helping them to better prepare students



Egypt

Egypt

Ministry of Education and Technical Education
Governorate Offices Served by MTC:

- | | |
|------------|-----------|
| Alexandria | Ismailia |
| Aswan | Menoufia |
| Beni Suef | Port Said |
| Damietta | Red Sea |
| Fayoum | Sharquia |
| Gharbiya | |



Morocco

Morocco

Institute of the National Federation of Construction and Public Works located in Fez.



“ When my feet settled inside the SE Wiring System factory, my life completely changed. I was hired through the [MTC WISE] project's employment unit with a reasonable monthly income, became psychologically satisfied, and my children are happy. ”

Khaled Mohamed, Job Seeker from Fayoum

“ Thank you so much for your great, creative, and out-of-the-box efforts that encouraged us to dream big and to enthusiastically take part of this [MTC Workforce Egypt] project, in order to have technical students who have advanced software developing skills to get on board and to cope with today's digital transformation. ”

Eng. Emad El Sewedy, Chairman of the Board of Directors, El Sewedy Group



MTC

Management
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500 N. Marketplace Dr. | Centerville, UT 84014
(801) 693.2600 | www.mtctrains.com

