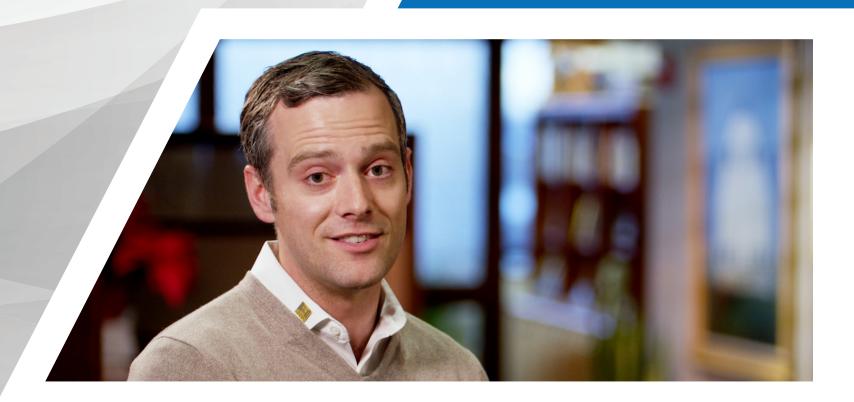


2022 ::::: **SOCIAL** IMPACT REPORT





MESSAGE FROM DAN MARQUARDT, MTC PRESIDENT

Throughout my time at MTC, I have been able to watch MTC make a difference in the lives of tens of thousands of people through education, job training, life skills, and other vital programming.

MTC employees work hard every day to improve the lives of our students and residents. I am grateful for their compassion, dignity, and dedication to serving and teaching those in our care, and for their countless efforts to serve those around them daily.

As we move forward, we will continue to focus our efforts on being a worldwide leader in social impact by transforming lives and strengthening communities one day at a time. We will continue to raise our standards of care, furthering our goal of providing individuals with effective training and education that will help them be successful later in their lives.

We will continue to use time-tested, proven strategies and technologies to provide the highest quality care possible. We will also continue to be innovative in our approach to creating effective programming that will allow the men and the women we serve to live more meaningful lives, including creating and expanding partnerships with outside organizations to support these efforts.

We continue to look to the future with great optimism and confidence and I look forward to MTC's growth. To all our clients, community partners, and friends, thank you—I am appreciative of the trust you have shown us to educate or treat your loved ones. We are proud to be a part of this great cause to better the lives of those we serve each day, strengthen our communities, and ultimately, improve our world.

I am grateful for their compassion, dignity, and dedication to serving and teaching those in our care...

OUR COMMITMENT TO CHANGING LIVES :::::

Management & Training Corporation (MTC) has been making a social impact in the lives of thousands of people for over four decades. Through effective rehabilitation, education, job training, life skills, and other programs, MTC has empowered and given disadvantaged individuals the tools needed to seize their opportunities for a better life. Over the years, we have found that helping individuals make these transformational changes is one of the most rewarding experiences in life.

WE CHANGE LIVES IN THESE FIVE PRIMARY AREAS OF SERVICE:

3 JOB CORPS

Job Corps is a free, residential training program offered by the U.S. Department of Labor to assist young adults to learn the skills necessary to succeed in a career. Job Corps provides academic, technical, vocational, and life skills training to individuals ages 16 to 24 to help them establish life-long habits and career skills that allow them to sustain themselves and their families.

CORRECTIONS

We can't give up on men and women who have committed crimes and are serving time in prison. To reduce their rates of recidivism, we provide effective rehabilitation programs that teach, care for, and encourage our residents to establish new habits that will allow them to successfully transition back into society. In 2022, MTC operated more than 50 corrections and treatment program contracts in partnership with federal and state governments.

O DETENTION

For many years, MTC has worked hand-in-hand with Immigration and Customs Enforcement (ICE) to provide safe and comfortable environments to individuals held in ICE detention facilities.

Residents in these facilities stay for a relatively short time as they await court hearings to determine if they can remain in the United States. MTC

treats all detainees with respect and dignity and provides various services to residents held in these facilities, including quality medical and dental care, nutritious meals, clean and welcoming living environments, access to legal resources, recreational opportunities, and educational and other support services.

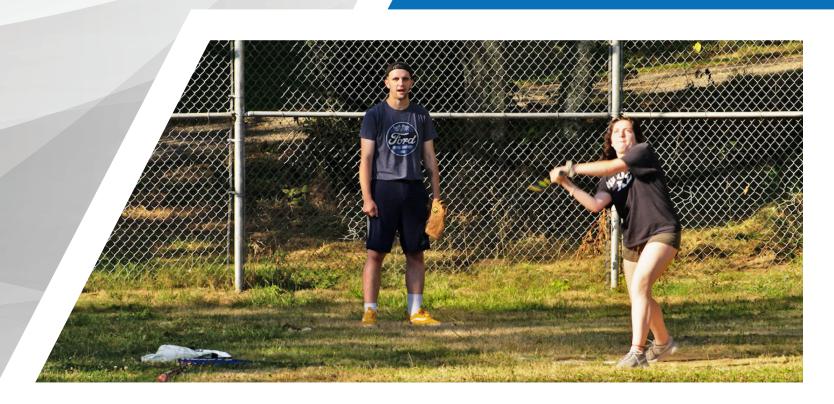
MEDICAL CARE

In addition to the rehabilitation programs we provide at our correctional and detention facilities, we also provide medical, dental, and mental healthcare services to residents at some of these facilities in partnership with federal and local governments. We are honored for these opportunities to provide quality medical care to these residents, as their health and wellness are key to helping them improve and change their lives.

(INTERNATIONAL WORKFORCE DEVELOPMENT

MTC's expertise is providing quality job training to individuals around the world. In partnership with developing countries, we help governments and businesses develop and improve their workforce development systems to create globally competitive markets, leading to more job placements and stronger economies.





STAYING "FIT FOR LIFE": MTC'S 2022 INITIATIVE ****

In 2022, MTC launched a yearlong initiative that focused on the physical, mental, and social health of those we serve and our employees. The "Fit for Life" campaign had great success, helping all at our facilities make positive changes in their lives and improve their overall health. Our mission is to give people hope, skills, and opportunities for a better life. When our students and residents are healthy, they're in a much better position to improve their lives and fully take advantage of the education and job training programs we offer. Throughout the year, we focused on four key areas:

- Healthy eating
- Physical fitness
- Mental health
- Environmental health

Here's a brief recap of our success in these four areas:

HEALTHY EATING

Healthy eating has many health benefits, which is why MTC made it a goal to help residents, students, and employees eat a little healthier. Studies have shown that healthy food supports strong muscles and bones, boosts immunity, promotes better gut health, and lowers the risk for type II diabetes, heart disease, and so much more.

From weight loss challenges to smoothie days to creating health-centered cookbooks, MTC launched many new ways to encourage healthy eating. We worked with dozens of community partners to provide staff, students, and residents with informational training on how to establish realistic

and tasty nutrition plans that would allow them to reach their personal goals.

At Job Corps centers and correctional and detention facilities, food service managers worked hard to modify food menus to include healthier meal choices and sent surveys to students and residents to receive meal suggestions. Throughout the quarter, centers and facilities reported they received positive feedback from students and residents stating they enjoyed the variety of fruits and vegetables available during meals. To further promote the initiative, some students and residents created and hung colorful banners throughout their buildings displaying the healthy habits they strove to cultivate throughout the quarter.



PHYSICAL FITNESS

Physical activity has been shown to increase energy, decrease the chance of injury, boost immunity, and increase happiness. Studies by the Centers for Disease Control and Prevention have also shown regular physical activity can decrease the risk of heart disease, cancer, high blood pressure, and more. With the help of staff, community fitness experts, and others, MTC provided numerous trainings, how-to videos, and fitness challenges to encourage staff, students, and residents to find creative and fun ways to become more active. Staff rallied around one another during friendly competitions and supported students and residents as they made small changes to their fitness routines. As MTC shared positive success stories and offered support to those unsure of where to start their fitness journey, many found they were able to maintain, and even exceed, their fitness goals.

MTC students, residents, and staff were able to learn how to think positively and tailor their exercise plans to themselves as they worked at their goals one step at a time. They also learned being physically fit is not simply about making dramatic changes all at once—it's about making small lifestyle changes that lead to big results over time. Many found simple ways to be active and engage their minds in various activities throughout the day, such as staff moving around the workplace more, playing games with family members, or taking a short walk every day.

The reality is many of those we serve didn't have access to the resources they needed to cope with the challenges they faced before coming to MTC. Regular exercise promotes more than just physical health—it also helps improve mental health and provides an outlet for individuals to release stress, tension, and negative feelings. By encouraging our students, residents, and staff to find simple, fun, and realistic ways to be active, it provided them with another way to cope with the challenges of life. It also provided more ways for them to engage with their family and friends and participate in activities they haven't been able to in the past.





FIT FOR LIFE (CONTINUED)

MENTAL HEALTH

In the world today, mental health has never been more important. The National Alliance on Mental Illness found that one in five adults in the United States suffers from a mental illness. The mental and emotional well-being of those we serve and our employees is always top priority. As part of the Fit For Life program, MTC facilities and centers developed strategies and worked with countless community partners to help us understand and improve the mental health of those we serve.

Some sites created "Zen Rooms" where staff and students could participate in wholesome activities or relax in calming surroundings to help them de-stress and refresh their minds. Other sites utilized exercise, such as yoga, to teach positive mental-defense mechanisms. Arts and crafts were also a popular option as residents at correctional sites expressed themselves and participated in art contests to promote mental health awareness.

Each week, the corporate office participated in "Mindful Moments" activities, where mental health experts or MTC staff shared tips, tricks, and motivational trainings to assist staff in finding new ways to change their perspectives and become mentally healthy. Social clubs were also emphasized, and many staff joined co-workers in various clubs, such as crafting, yoga, and reading, which allowed them to have fun, be active, and learn something new.

In addition to the many new initiatives and activities that took place to encourage good mental health, MTC reemphasized the many resources it already had in place including counselors for students in Job Corps, countless education, rehabilitation, job training, and life skills available at MTC correctional facilities, and MTC's Employee Assistance Program, which offers services to staff ranging from family support to financial and legal services.

From officers to instructors to site directors, we are unified in our desire to help the individuals we serve learn new ways to change their lives and have a positive impact on themselves, their families, and their communities.



ENVIRONMENTAL HEALTH

To promote effective rehabilitation and career success, MTC took a hard look at what it could do to improve the general environmental conditions for residents, students, and staff in simple and safe ways, such as refreshing the way living areas feel. Research has shown that warm colors often invoke feelings of energy and alertness, while cool colors invoke feelings of peace and calm. Lighting has also been shown to play a part in how an individual feels.

To that end, MTC facilities and Job Corps centers improved their environments by increasing access to natural light where possible, switching out fluorescent light bulbs to full-spectrum LED lights, and utilizing evidence-based color studies to determine the proper paint colors for living, learning, and recreational areas. To further support the efforts of our centers and facilities, the corporate office released the "Colors Matter—MTC's Guide to

Choosing Interior Paint Colors" in September 2022 to guide center staff in choosing appropriate colors for the spaces on their campuses. Many sites also brought in plants to bring more life and connection to their work environments.

MTC's mission is to empower people with education, job training, and life skills so they will have the tools to support themselves and their families. MTC's 2022 "Fit for Life" initiative embodied this mission as it helped the people we serve learn the skills needed to combat life's challenges. It also exposed students, residents, and staff to the many resources available to help them become healthier and happier. We are grateful to have been part of this life-changing initiative and look forward to seeing how the habits we have established grow in the future.





HOW WE HELPED CHANGE LIVES **!!!!!**

This year, MTC staff went above and beyond to provide quality education, job training, rehabilitation, and life skills to tens of thousands of people. MTC's life-changing services include:

Job Corps Training—Providing technical training and academic instruction at 15 fully managed Job Corps centers and 9 sub-contracted centers to thousands of youth ages 16 to 24 in the United States.

Corrections Rehabilitation—Giving incarcerated men and women at 48 correctional facilities around the world the chance to change their lives through cognitive, vocational, academic, and life skills instruction that teach the skills needed to succeed in society.

MTC Medical—Providing quality medical, dental, and mental health services to incarcerated men and women at 14 correctional and detention medical departments.

Detention Services—Providing safe, comfortable, and clean facilities to men and women in 7 detention facilities and ensuring they have access to quality healthcare, access to legal resources, meaningful recreation, and opportunities for enrichment.

International Workforce Development—Training and assisting governments in 2 countries to develop or improve current workforce development programs that provide citizens with greater employment opportunities and economic success.

OVER 119,000 LIVES IMPACTED ANNUALLY

I'm grateful for Job Corps because I really feel like it's going to make a great change in my life.

Zach Warder, student, Earle C. Clements Job Corps



I'm just thankful for where I'm at. I'm thankful for how things have turned out for me. I'm thankful to the company I work with, for the people at Miami North...for the support they've given and shown throughout this process.

Matthew Cumings, former resident, Miami North Community Release Center



Job Corps gave me a platform to be empowered.
They didn't give me a handout, they gave me
a hand up. They allowed me to learn on my
own, as well as challenged me to go further.

Kanela Kamahalohanuilai, graduate, Hawaii Job Corps



My prison sentence was a blessing because I wouldn't be the woman I am today without being at Coleman. Until I walked through the gates of this facility, I was just a number. Here I was addressed as Misty Campbell, or Ms. Campbell. And that was the start of my healing. And just the respect given to the ladies here from the staff is a big deal. All I can do is say 'thank you' to MTC for having the motto 'BIONIC', Believe It or Not I Care, and making sure that the staff understands that. Because it's huge in the ladies' and men's lives that you touch. Knowing that actually, really, people do care. So, thank you.

Misty Campbell, former resident, Gregory S. Coleman Unit



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JOB CORPS

Providing Academic and Job Skills Training to America's Youth Since 1981

Job Corps is a U.S. Department of Labor program that helps young people, ages 16 to 24, learn cutting-edge job skills and develop healthy habits that sustain new and exciting careers. MTC is proud to be the largest Job Corps operator. It's a top priority for MTC to recruit new students and place them in growing careers. It's a life-changing experience for thousands of youth. More than 80 percent of graduates are placed in jobs, higher education, or the military. Here are some of MTC's key results from 2022:



11,142 primary, industry-recognized credentials and high school diplomas or equivalency certificates were earned by students at MTC Job Corps centers.



7,130 students were enrolled in Job Corps training programs during Program Year (PY) 2022.



1,873 graduates were placed in quality jobs, higher education, or the military.

44

Before Job Corps, I didn't know what I wanted my path in life to be. Through Job Corps, I've realized my potential and, ultimately, my end goal in life.

Marquise Mosby, student, Clearfield Job Corps



66

I believe Job Corps basically gives you the opportunity for a different life that you have always pictured but couldn't achieve.

Racheal Oyewo, graduate, LA Job Corps



Job Corps Center Locations

California

Los Angeles (614)

Connecticut

Hartford (181)

*New Haven (157)

Georgia

Brunswick (315)

Turner (730)

Hawaii

Hawaii (211)

Maui (128)

Illinois

*Joliet (255)

*Paul Simon Chicago (340)

Indiana

Atterbury (410)

IndyPendence (100)

Kansas

*Flint Hills (217)

Kentucky

Earle C. Clements (1,022)

Louisiana

*New Orleans (186)

Maryland

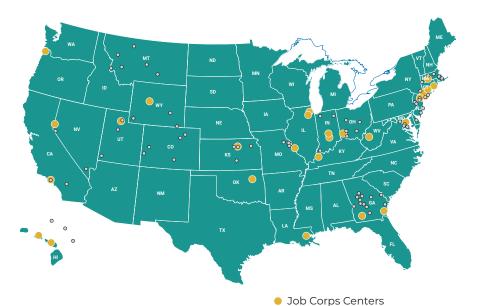
Woodstock (428)

Massachusetts

*Westover (437)

Missouri

St. Louis (520)



Nevada

Sierra Nevada (509)

New Jersey

Edison (417)

New York

South Bronx (250) Brooklyn (145)

Ohio

*Cincinnati (202)

Oklahoma

*Tulsa (235)

Oregon

Tongue Point (473)

O Job Corps Placement

and Admissions Offices

Utah

Clearfield (1,002)

West Virgina

Charleston (307)

Wyoming

*Wind River (252)

(Student Capacity)

*Subcontracted Management Duties

10 11



CORRECTIONS

Providing Incarcerated Men and Women the Hope and Skills for Successful Re-Entry into Society Since 1987

MTC is grateful to be a part of the transformational change that takes place in the lives of those at our correctional facilities. Our mission is to reduce recidivism by providing residents with the skills needed to successfully reintegrate back into society, be productive citizens, and establish healthy relationships. Our staff use evidence-based practices and programs to give residents the tools they need to rehabilitate their lives. These programs include cognitive behavioral therapy, substance abuse programs, vocational training, and life skills courses. Here are some of the key results over the last year:



5.93 million hours of effective programming and structured activities provided to incarcerated men and women.



10,974 vocational, educational, substance abuse, and life skills certificates earned by incarcerated men and women.



296,202 service hours spent helping improve local communities by residents and staff.

I thank God every day for giving me the opportunity and allowing me to go to the MTC unit, and to be able to grow. Because they really helped me with my leadership skills. They gave me those opportunities to grow. And when I came out here, I was able to utilize everything I learned. My purpose is to make a difference and provide hope to others that you can transform and you can have a redemptive story.

Michael Galloway, former resident, Oliver J. Bell Unit



We have really good leadership here...They have a different vision about corrections. You can tell their mentality is to motivate people and get them back into society through gainful employment.

Randy Peterson, resident, Panama City Community Release Center



Corrections Locations

Federal Bureau of Prisons

Giles W. Dalby Correctional Facility (2,063)

U.S. Marshals Service

Otero County Prison Facility (1,420)

Willacy County Regional Detention Facility (552)

Arizona

Arizona State Prison-Marana (513)

Florida

Bay Correctional Facility (985)

Gadsden Correctional Facility (1,633)

Graceville Correctional Facility (1,884)

Miami North Community Release Center (100)

Panama City Community Release Center (71)

Idaho

Idaho CAPP Facility (442)

North Dakota

Lives Transformed North Dakota (30)

Ohio

North Central Correctional Complex (2,918)

Mississippi

East Mississippi Correctional Facility (1,500) Wilkinson County Correctional Facility (900)

Texas

Billy Moore Correctional Center (513)

Bradshaw State Jail (1,980)

Bridgeport Correctional Center (524)

Diboll Correctional Center (518)

East Texas Treatment Facility (2,320)

Gregory S. Coleman Unit (1,000)

HOPE Transitional Treatment Facility (140)

Kyle Correctional Facility (520)

Lindsey State Jail (1,031)

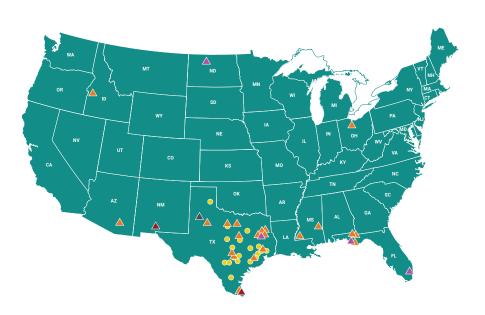
Oliver J. Bell Unit (520)

Sanders Estes Unit (1,040)

Texas Civil Commitment Center (434)

Willacy County State Jail (1,069)

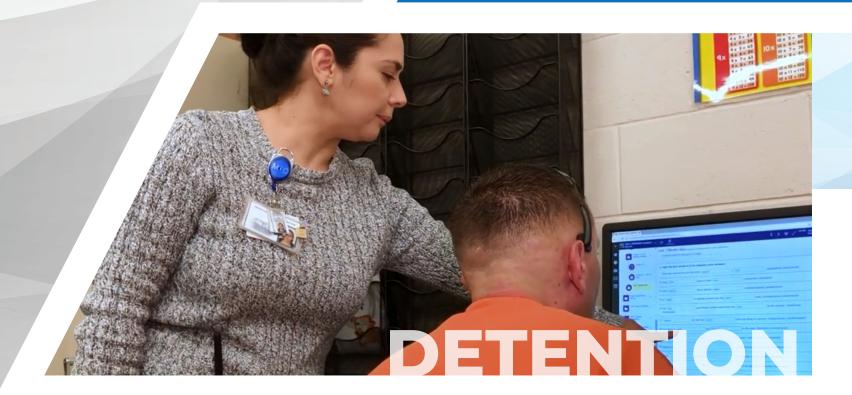
(Resident Capacity)



*MTC provides treatment programs at 19 correctional facilities operated by the state of Texas and MTC

- ▲ State Correctional Facilities
- TX Department of Criminal Justice Treatment Contracts
- ▲ Federal Bureau of Prisons Correctional Facilities
- ▲ US Marshals Correctional Facilities
- ▲ Community Release Centers and Other Treatment Programs

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DETENTION

Providing Safe, Welcoming Environments and Quality Services to Detainees Since 2007

MTC partners with Immigration and Customs Enforcement (ICE) to provide the men and women in their care with calm, clean environments, healthy meals, recreation, family visitation, legal resources, quality healthcare, and wherever possible, educational programs. We are committed to treating each detainee with respect during their short time at MTC facilities as they make their way through the legal process. In addition to the services provided at each of our facilities, MTC partners with various outside organizations to provide additional high-quality services to those placed in our care. Here are some of MTC's key results from 2022:



23,649 men and women served at MTC facilities and provided with access to legal resources, quality healthcare, and other services.



860,829 hours of programming and structured activities provided to detainees.



6,734 service hours spent helping improve local communities by staff and detainees.

I had asked about the parenting class, and if there was any way for me to take it. The facility administrator, with the help of the recreational supervisor and law library supervisor, made it possible... It's hard to accomplish anything in the world, being detained. So, to be able to make something happen like that, it was pretty nice.

Dustin Blasdell, resident, IAH Detention Center

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I want to begin with saying thank you to all the staff of MTC here at the Bluebonnet Detention Center. I have experienced great care and great accommodations. This is a great facility.

Resident, Bluebonnet Detention Facility

Detention Locations

California

Imperial Regional Detention Facility (782)

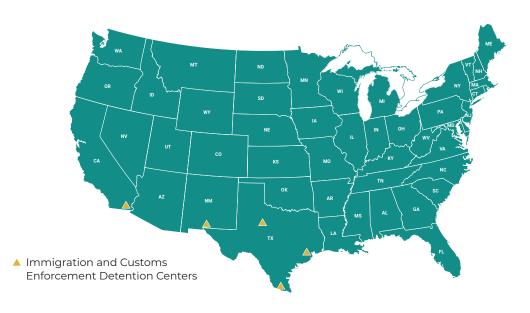
New Mexico

Otero County Processing Center (1,089)

Texas

Bluebonnet Detention Center (1,000)
El Valle Detention Facility (1,000)
IAH Secure Adult Detention Facility (1,052)

(Resident Capacity)







MTC MEDICAL

Providing Quality Health and Wellness Services Since 2005

MTC knows it takes more than a team of qualified medical professionals to provide quality healthcare—it takes compassion, empathy, and humanity to effectively treat an individual. MTC Medical prides itself on offering quality health and wellness services to those at our correctional and detention facilities. MTC Medical is comprised of doctors, nurses, and other healthcare professionals who work hard to serve the medical needs of those at our facilities, and are trained to treat each patient with respect, dignity, and compassion. MTC knows a healthy individual is more likely to successfully transition back to their community—and that's why quality healthcare is MTC Medical's top priority.

Here are some of the results of MTC Medical's services over the last year:



19,792 physicals performed to promote overall health and wellness.



45,698 dental evaluations and services provided to promote proper dental hygiene.



82,150 comprehensive mental health visits conducted to provide appropriate services.

66

I want to give a big shout-out to the medical staff here at Gadsden. I'm a chronic clinic patient and because of the outstanding care I receive, my blood pressure is the best it has been in years...I just want to say thank you for everything.

Lisa King, resident, Gadsden Correctional Facility

MTC Medical Locations

Arizona

Arizona State Prison-Marana (513)

California

Imperial Regional Detention Facility (782)

Florida

Bay Correctional Facility (985) Gadsden Correctional Facility (1,633) Graceville Correctional Facility (1,884)

New Mexico

Otero County Prison Facility (1420) Otero County Processing Center (1,089)

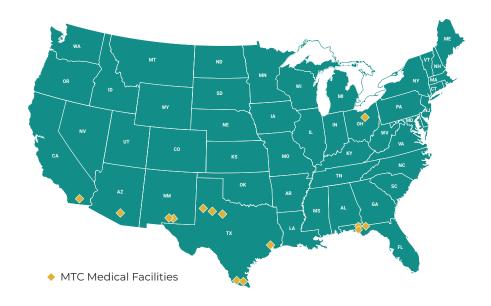
Ohio

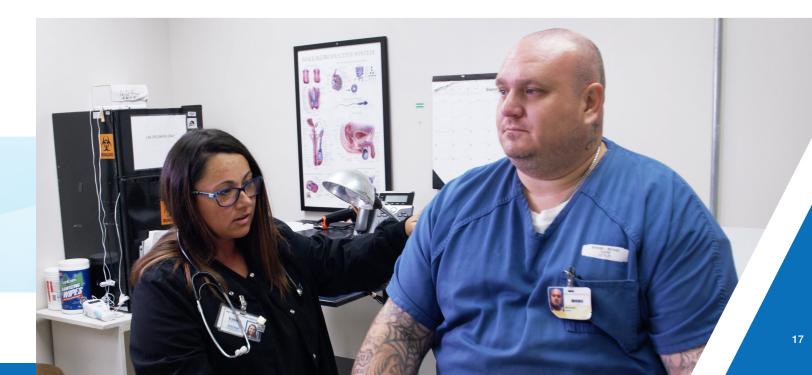
North Central Correctional Complex (2,852)

Texas

Bluebonnet Detention Center (1,000) El Valle Detention Facility (1,000) Giles W. Dalby Correctional Facility (2,063) IAH Secure Adult Detention Facility (1,052) Texas Civil Commitment Center (393) Willacy County Regional Detention Facility (568)

(Resident Capacity)







INTERNATIONAL **CORRECTIONS**

Empowering People to Make Successful **Transitions Since 2015**

AUSTRALIA

MTC Australia operates the Parklea Correctional Centre in New South Wales (NSW), Australia, on behalf of Corrective Services NSW. The MTC Australia team uses effective rehabilitation programs to help prepare the men for re-entry into society. The facility's Throughcare program is a prime example of these efforts. The program is free for residents who are about to finish their sentence or are being released from Parklea on bail and need help finding accommodation, housing, employment, counseling, and other support. Residents are assigned a Throughcare coordinator who works with them to ensure the necessary infrastructure and services are in place before their release and regularly checks in with them once they leave prison.

In 2022, MTC was also awarded a contract by the Australian Government to provide facilities, garrison, transferee arrivals, and reception services in Nauru.



International Corrections Locations

Australia

Parklea Correctional Center (1,350) Nauru Regional Processing Centre

United Kingdom

Manston Midlands

(Resident Capacity)

My coordinator has been very helpful in assisting me with my reintegration into the community...I would recommend Throughcare to any inmate being released from jail. It has made a big difference in my life to have that support. My next goal is to get my own place and save money for my future. It's looking bright as I'm determined to continue goals and stay on the right path and be part of the community in the future.

John, former resident, Parklea Correctional Centre

UNITED KINGDOM

MTC's expertise in caring for individuals in detention extends to the United Kingdom.

MTC UK serves the needs of asylum seekers in the Midlands and now provides escorting, security, and supervision to individuals arriving in the United Kingdom at Manston.

MTC started working with the United Kingdom Home Office in 2021 initially supporting a number of hotels in the Midlands. In January 2022, the Home Office started to use RAF Manston, a Ministry of Defense site, as a processing center for asylum seekers. RAF Manston provides a safe and secure environment for service users while the government carries out initial background checks for their asylum application. Service users are typically on site for 24 hours before moving on to the next stage of their asylum journey.

In the UK, last year over:



Over 5,000 asylum seekers were cared for as part of the UK Home Office's hotels contract.

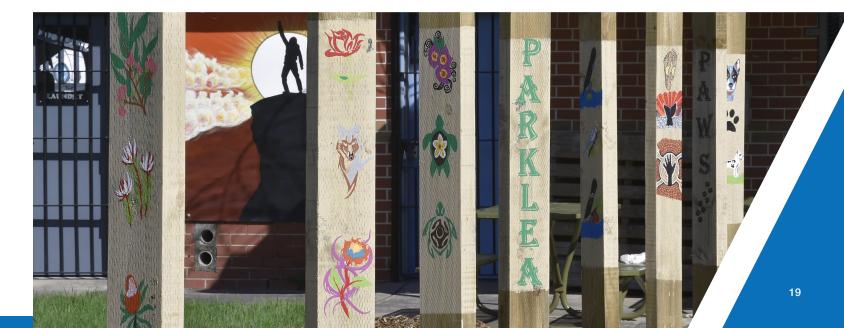


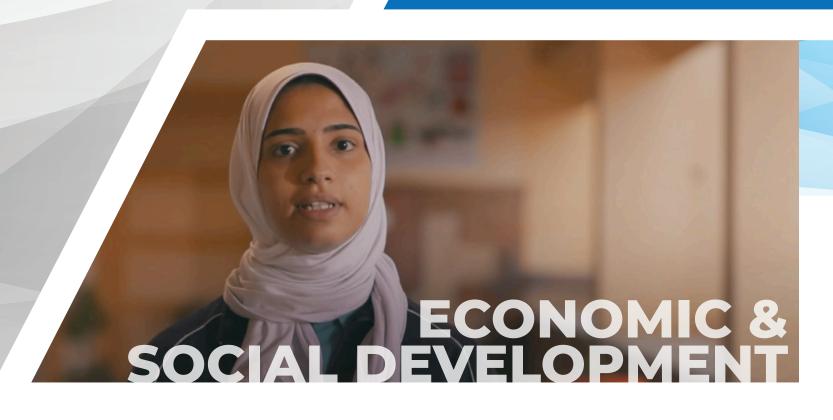
MTC supported families fleeing the war in Ukraine as well as asylum seekers from Yemen, Afghanistan, and Iraq among other countries.



Over 7,000 individuals were escorted to their asylum screening interviews. Hundreds of individuals were also cared for in residential buildings with care and compassion between September and December.







I never imagined finding such an amazing curriculum in a technical school.

The entrepreneurship program presented by the USAID Workforce Egypt project has developed and sharpened my communication and soft skills. I learned how to strategically plan for establishing a project and managing it.

Tarek Gamal, student, Gamal Nazim Advanced Secondary School for Hotels (Cairo, Egypt)



Egypt

Ministry of Education and Technical Education Governorate Offices Serviced by MTC:

Alexandria	Fayoum	Minya
Assiut	Gharbiya	Port Said
Aswan	Ismailia	Red Sea
Beheira	Luxor	Sharquia
Beni Suef	Menoufia	

Damietta

E



Egypt

ECONOMIC & SOCIAL DEVELOPMENT

Providing Workforce Development Services Worldwide Since 2004

For 18 years, MTC has worked with the U.S. Agency for International Development (USAID), the World Bank, the United Nations, regional development banks, and national governments to provide workforce training worldwide. In partnership with USAID, MTC completed its first year of the Workforce Egypt project, which works with a range of private and public partners to strengthen Egypt's economy and competitiveness in the global marketplace. The Workforce Egypt Project's goal is to assist Egypt in strengthening and reforming its technical education system through innovative approaches and sustainable partnerships. In collaboration with Egypt's Ministry of Education and Technical Education (MoETE), MTC's Workforce Egypt team has helped establish new technical training centers, taskforces, and curricula in a wide variety of areas including trade, retail, artificial intelligence, software development, and marketing for financial services. MTC has helped local leaders identify areas in which they can improve Egypt's economy and overall technical education system.

MTC also worked in Morocco to create a new construction trade residential training center, which helps Moroccan youth gain the skills they need to succeed in the job market. By the end of 2022, MTC helped establish ten construction trade courses for the new training center.

Here are some results from our economic and social development division:



12,038 technical school graduates secured gainful employment



6,495 technical school students participated in on-the-job training (or internships)



1,272 teachers were provided with training, technical assistance, and coaching, helping them to better prepare students



57 technical schools assessed and provided with improvement plans



5 International Applied Technology Schools (IATS) established and launched in partnership with MoETE and various private-sector companies

Morocco

Institute of the National Federation of Construction and Public Works located in **Fez**.



As a result of the entrepreneurship sessions, I started to think differently about my future and began to formulate an idea for establishing a restaurant that is unique and different from those in Fayoum (Middle Egypt). I related what I learned in the sessions to my technical school specialization and began to consider the idea of starting a restaurant.

Mourad Ashraf, student, Demo Advanced Technical School for Hotel Affairs and Tourism Services (Fayoum, Egypt)



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